Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

- 1. the CoC Application,
- 2. the CoC Priority Listing, and

3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2023 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.

2. The FY 2023 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.

3. All information provided to ensure it is correct and current.

4. Responses provided by project applicants in their Project Applications.

5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It

- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2023 CoC Program Competition on behalf of your CoC.

- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with–if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

| FY2023 CoC Application | Page 1 | 09/26/2023 |
|------------------------|--------|------------|
|------------------------|--------|------------|

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

- 24 CFR part 578;
 FY 2023 CoC Application Navigational Guide;
 Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: NM-501 - New Mexico Balance of State CoC

1A-2. Collaborative Applicant Name: New Mexico Coalition to End Homelessness

1A-3. CoC Designation: CA

1A-4. HMIS Lead: New Mexico Coalition to End Homelessness

| FY2023 CoC Application | Page 2 | 09/26/2023 |
|------------------------|--------|------------|
|------------------------|--------|------------|

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
24 CFR part 578;
FY 2023 CoC Application Navigational Guide;
Section 3 Resources;

- PHA Crosswalk; and

- Frequently Asked Questions

| 1B-1. | Inclusive Structure and Participation–Participation in Coordinated Entry. |
|-------|---|
| | NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p. |
| | |
| | In the chart below for the period from May 1, 2022 to April 30, 2023: |
| 1. | select yes or no in the chart below if the entity listed participates in CoC meetings, voted–including selecting CoC Board members, and participated in your CoC's coordinated entry system; or |
| 2. | select Nonexistent if the organization does not exist in your CoC's geographic area: |

| | Organization/Person | Participated in CoC Meetings | Voted, Including Electing CoC Board Members | Participated in CoC's Coordinated Entry System |
|-----|---|------------------------------------|---|--|
| 1. | Affordable Housing Developer(s) | Yes | Yes | Yes |
| 2. | CDBG/HOME/ESG Entitlement Jurisdiction | Yes | Yes | Yes |
| 3. | Disability Advocates | Yes | Yes | Yes |
| 4. | Disability Service Organizations | Yes | Yes | Yes |
| 5. | EMS/Crisis Response Team(s) | Yes | No | Yes |
| 6. | Homeless or Formerly Homeless Persons | Yes | Yes | Yes |
| 7. | Hospital(s) | No | No | Yes |
| 8. | Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations) | Yes | No | Yes |
| 9. | Law Enforcement | No | No | No |
| 10. | Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates | Yes | Yes | Yes |
| 11. | LGBTQ+ Service Organizations | Yes | No | Yes |
| 12. | Local Government Staff/Officials | Yes | Yes | Yes |
| 13. | Local Jail(s) | Yes | No | Yes |
| 14. | Mental Health Service Organizations | Yes | No | Yes |
| 15. | Mental Illness Advocates | Yes | No | Yes |

| FY2023 CoC Application | Page 3 | 09/26/2023 |
|------------------------|--------|------------|
|------------------------|--------|------------|

| 16. | Organizations led by and serving Black, Brown, Indigenous and other People of Color | Yes | No | Yes |
|-----|---|-----|-----|-----|
| 17. | Organizations led by and serving LGBTQ+ persons | Yes | Yes | Yes |
| 18. | Organizations led by and serving people with disabilities | Yes | Yes | Yes |
| 19. | Other homeless subpopulation advocates | Yes | Yes | Yes |
| 20. | Public Housing Authorities | Yes | Yes | Yes |
| 21. | School Administrators/Homeless Liaisons | Yes | Yes | Yes |
| 22. | Street Outreach Team(s) | Yes | Yes | Yes |
| 23. | Substance Abuse Advocates | Yes | Yes | Yes |
| 24. | Substance Abuse Service Organizations | Yes | No | Yes |
| 25. | Agencies Serving Survivors of Human Trafficking | Yes | Yes | Yes |
| 26. | Victim Service Providers | Yes | Yes | Yes |
| 27. | Domestic Violence Advocates | Yes | Yes | Yes |
| 28. | Other Victim Service Organizations | Yes | Yes | Yes |
| 29. | State Domestic Violence Coalition | Yes | No | No |
| 30. | State Sexual Assault Coalition | No | No | No |
| 31. | Youth Advocates | Yes | Yes | Yes |
| 32. | Youth Homeless Organizations | Yes | Yes | Yes |
| 33. | Youth Service Providers | Yes | Yes | Yes |
| | Other: (limit 50 characters) | | | • |
| 34. | Legal Aid | Yes | Yes | No |
| 35. | Affordable Housing Advocates | Yes | Yes | Yes |

1B-2. Open Invitation for New Members. NOFO Section V.B.1.a.(2)

| | Describe in the field below how your CoC: |
|----|--|
| 1. | communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC; |
| | ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and |
| | invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities). |

| FY2023 CoC ApplicationPage 409/26/2023 |
|--|
|--|

1. The CoC meets monthly and increases its membership by distributing information on how to join. An open invitation to join the CoC is posted on the CoC website, and includes a membership application. CoC members extend personal invitations as they meet with organizations and community members involved in ending homelessness. CoC members participate in convenings of member organizations that include participation of individuals with lived experience and service providers. There are two new members of the CoC who have lived experience with homelessness. One serves on the IRC; the other serves on the CoC Board. This is in addition to a thriving Lived Experience Advisory Board.

2. Accessibility for meetings is provided by way of telephone and/or the web. Application forms and relevant information are provided in various electronic formats; one-on-one direct communication is also available to those who are interested in joining the CoC. The CoC provides accommodations through paper copies, using PDF format for ease of use with accessibility software for members with sensory disabilities. Most meetings are still held via Zoom to accommodate the geographic diversity of the membership, and the CoC takes advantage of features such as closed captioning and transcripts to increase accessibility.

The CoC team utilized the statewide social service database, SHARE NM, to identify every organization in the state that may serve or have contact with people experiencing homelessness, and prioritized contacting and establishing relationships with those representing marginalized populations. In this process we identified new partners and successfully recruited key organizations to join various bodies of membership. Through this effort, we recruited new agencies serving the following culturally specific populations: indigenous pregnant people, LGBTQ+ youth and adults, persons who are deaf and hard of hearing, and persons identifying as Hispanic living in rural areas with substance use/dependence. The Transgender Resource Center of New Mexico delivered a Transgender Cultural Fluency workshop to over 100 CoC members in the past year. The CoC also partnered with the Anti-Racism Training Institute of the Southwest (a Black-led and Black-serving organization) to deliver a threeday Undoing Racism and Community Organizing workshop. These workshops provided a springboard for more regular participation from historically marginalized populations.

| 1B-3. | CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness. |
|-------|--|
| | NOFO Section V.B.1.a.(3) |
| | |
| | Describe in the field below how your CoC: |
| 1. | solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness; |
| 2. | communicated information during public meetings or other forums your CoC uses to solicit public information; |
| 3. | ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and |
| 4. | took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness. |

| FY2023 CoC Application | Page 5 | 09/26/2023 |
|------------------------|--------|------------|
|------------------------|--------|------------|

(limit 2,500 characters)

1.The CoC membership meetings are open to the public for input re: the homeless response system. The CoC solicited feedback through the New Mexico Coalition to End Homelessness (NMCEH) listserv, which reaches over 1000 individuals. The membership discusses strategies and identifies priorities to strengthen the system. A provider meeting convenes monthly and attracts between 20-30 participants. The Lived Experience Advisory Board (LEAB) meets monthly and centers the perspectives of people with lived experience regarding how to prevent and end homelessness. Approximately ten people participate in the LEAB. The Youth Advocacy Board meetings center the voices of young people with lived experience on how to prevent and end homelessness.

2. NMCEH maintains an email list that includes over 1000 individuals. Meeting agendas are emailed in advance, and include CoC items and other community issues. NMCEH staff attend public meetings to communicate updates from the CoC, invite new participants, and gather information to take back to the CoC. These include federal delegation meetings dedicated to housing policy, meetings with the DOH to share information, and a Housing Leadership Group organized by the NM Behavioral Health Division. CoC staff attended City Council meetings, as well.

3.Accessibility is provided by way of telephone and the web. Information is provided in various electronic formats; one-on-one meetings take place, and are encouraged. The CoC provides accommodations through paper copies, using PDF format for ease of use with accessibility software for members with sensory disabilities. Most meetings are held via Zoom to accommodate people with mobility challenges and transportation barriers; the CoC utilizes the function that transcribes dialogue for people who are deaf or hard of hearing.

4.NMCEH staff attend public meetings to gain insight on improvements that can be made to prevent and end homelessness. Discussions at CoC meetings have led to improvements in access to the Emergency Rental Assistance distribution and collaboration with the court-systems to address the eviction timeframes and allow for the development of eviction diversion programs. CoC members attended two nationwide conferences organized by the National Alliance to End Homelessness (NAEH) where best practices and new approaches from across the country were shared. Information learned in these forums were brought back to the CoC.

| 1B-4. | Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding. | |
|-------|--|--|
| | NOFO Section V.B.1.a.(4) | |
| | | |
| | Describe in the field below how your CoC notified the public: | |
| 1. | that your CoC will consider project applications from organizations that have not previously received CoC Program funding; | |
| 2. | about how project applicants must submit their project applications-the process; | |
| 3. | about how your CoC would determine which project applications it would submit to HUD for funding; and | |

| FY2023 CoC Application | Page 6 | 09/26/2023 |
|------------------------|--------|------------|
|------------------------|--------|------------|

4. ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.

(limit 2,500 characters)

1. The CoC notified the public, including organizations that have not previously received CoC funding, about opportunities to apply for new projects via social media and partner listservs. These announcements directed organizations on where to apply and provided detailed instructions on submitting proposals. The CoC made staff available to answer questions and review draft proposals ahead of the deadline. Membership meetings were dedicated to the application process and to allow members to share ideas on new projects in order to improve the continuum of care. Direct contact was made with agencies the CoC believed may be interested in pursuing funding for the first time. These outreach efforts included discussions with rural areas that currently have no CoC funding, such as Otero and Colfax counties, It also included non-CoC funded youth serving agencies in the southern region of NM.

2. The notice for new project applications included directions on how to submit project narratives for ranking purposes, and who to contact for questions. An email went out to CoC members after the NOFO was released and included a request for new and expansion project descriptions. Once e-snaps opened, emails went out to each project to offer individualized technical assistance, to share the detailed instructions on how to submit a project; and to reiterate the deadline for submission. Phone calls were placed to each project, as needed.

3. The way the CoC determines which project applications will be submitted to HUD for funding is by executing the Independent Review process. An Independent Review Committee evaluates each project using a threshold criteria and scoring tool. These tools were shared with the CoC, including new applicants, well in advance of the competition. How the IRC would use the information to determine which applications would be selected and submitted to HUD for funding was shared at CoC and community meetings, as well.

4. The CoC provided informational materials through a variety of electronic formats, as well as offering one-on-one conversations, in an effort to reach individuals with disabilities and the agencies that serve them. The CoC also provides paper copies of documents when requested to accommodate those without email or access to electronic formatted documents.

| FY2023 CoC Application | Page 7 | 09/26/2023 |
|------------------------|--------|------------|
|------------------------|--------|------------|

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

- 24 CFR part 578;
 FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| 1C-1. | Coordination with Federal, State, Local, Private, and Other Organizations. |
|-------|--|
| | NOFO Section V.B.1.b. |
| | |
| | In the chart below: |
| | select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or |

2. select Nonexistent if the organization does not exist within your CoC's geographic area.

| | Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects | Coordinates with the Planning or Operations of Projects? |
|-----|---|--|
| 1. | Funding Collaboratives | Yes |
| 2. | Head Start Program | Yes |
| 3. | Housing and services programs funded through Local Government | Yes |
| 4. | Housing and services programs funded through other Federal Resources (non-CoC) | Yes |
| 5. | Housing and services programs funded through private entities, including Foundations | Yes |
| 6. | Housing and services programs funded through State Government | Yes |
| 7. | Housing and services programs funded through U.S. Department of Health and Human Services (HHS) | Yes |
| 8. | Housing and services programs funded through U.S. Department of Justice (DOJ) | Yes |
| 9. | Housing Opportunities for Persons with AIDS (HOPWA) | Yes |
| 10. | Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations) | Yes |
| 11. | Organizations led by and serving Black, Brown, Indigenous and other People of Color | Yes |
| 12. | Organizations led by and serving LGBTQ+ persons | Yes |
| 13. | Organizations led by and serving people with disabilities | Yes |
| 14. | Private Foundations | Yes |
| 15. | Public Housing Authorities | Yes |
| 16. | Runaway and Homeless Youth (RHY) | Yes |
| 17. | Temporary Assistance for Needy Families (TANF) | Yes |
| | Other:(limit 50 characters) | |

| FY2023 CoC Application | Page 8 | 09/26/2023 |
|------------------------|--------|------------|
|------------------------|--------|------------|

18.

1C-2. CoC Consultation with ESG Program Recipients. NOFO Section V.B.1.b.

| | Describe in the field below how your CoC: |
|----|---|
| 1. | consulted with ESG Program recipients in planning and allocating ESG Program funds; |
| 2. | participated in evaluating and reporting performance of ESG Program recipients and subrecipients; |
| 3. | provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and |
| 4. | provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in the Consolidated Plan update. |

(limit 2,500 characters)

1. The CoC plans and coordinates with NM Mortgage Finance Authority (MFA), the statewide ESG Recipient. The CoC and the MFA work together to ensure that an MFA representative is present at all meetings where coordination and planning of ESG is discussed, including Board, Membership, Governance Committee, etc. These meetings include discussion regarding matters of coordination, including consultation on the distribution of ESG funds to subrecipients. Additionally, the CoC provides an analysis on ESG subrecipient program performance and discusses gaps in the system where ESG assistance can support. The CoC worked with the MFA to identify service gaps in rural communities to assess where ESG funds could be most impactful. This includes geographic areas with smaller populations not covered by standard programs. Additionally, as the CoC expands its membership and connections with community partners expressing interest in starting shelters or homelessness prevention projects in their area, the CoC makes referrals to the MFA.

2. The CoC took the lead in providing an evaluation of ESG subrecipient performance based on HMIS and comparable database data. This evaluation tool breaks down projects by component and sub-population (e.g. DV). The tool allows an analysis of performance in the following areas: exit destinations, income maintenance & increases, utilization, recidivism, data timeliness, data quality, Coordinated Entry participation, and numbers served; the tool also includes funding amounts and a cost effectiveness measure. The evaluation tool has been a significant driver of conversation and collaboration between the CoC and our ESG Recipient.

3.PIT and HIC data are provided to the Cities of Santa Fe, Las Cruces, Farmington and Rio Rancho for use in their Consolidated Plans.

4. There are five jurisdictions total – 4 of which are metropolitan areas and one statewide- within the CoC. The CoC works with each jurisdiction to provide them with PIT data, data from HMIS, and other information/updates needed for Consolidated Plans. The CoC worked with the MFA to amend their Consolidated Plan to utilize a broader definition of homelessness, as previous language was shown to limit the scope of services being provided by sub-recipients.

| FY2023 CoC Application | Page 9 | 09/26/2023 |
|------------------------|--------|------------|
|------------------------|--------|------------|

1C-3. Ensuring Families are not Separated.

NOFO Section V.B.1.c.

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

| 1. | Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated. | Yes |
|----|---|-----|
| 2. | Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated. | No |
| 3. | Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients. | Yes |
| 4. | Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance. | Yes |
| 5. | Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers. | No |

1C-4. CoC Collaboration Related to Children and Youth-SEAs, LEAs, School Districts. NOFO Section V.B.1.d.

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

| 1. | Youth Education Provider | Yes |
|----|------------------------------|-----|
| 2. | State Education Agency (SEA) | Yes |
| 3. | Local Education Agency (LEA) | Yes |
| 4. | School Districts | Yes |

| 1C-4a. | Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts. | |
|--------|---|--|
| | NOFO Section V.B.1.d. | |

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

| FY2023 CoC Application | Page 10 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

The CoC has a formal partnership with both the State Education Agency (SEA) and Local Education Agencies (LEA) through its membership with the Student Success and Wellness Bureau Education for Children and Youth Experiencing Homelessness State Advisory Committee. Our membership commitment includes guarterly meetings where our Northern New Mexico Youth Action Board (YAB) members are regular and active participants. The agenda has been recently adjusted to include time to hear comments and concerns from youth with lived experience. Conversely, the State Coordinator for the Education for Homeless Children and Youth Program regularly participates in our monthly New Mexico Housing Youth core team meetings hosted by the CoC's YHDP Team Lead. The CoC formed a new partnership with Socorro Public Schools in the southern part of the state in order to organize a Youth Advisory Group (YAB) with young people from both Socorro and Dona Ana Counties. The YAB was instrumental in writing a new YHDP application and advocated for the reopening of a Youth Center at a Socorro City Council meeting.

The CoC's YHDP Team Lead regularly coordinates with the State Coordinator for the Education for Homeless Children and Youth Program to maintain updated contacts for all homeless liaisons in the school districts throughout the state. The CoC has a Youth Outreach Specialist housed within the CES staff who is fully trained and active in their role, and who is responsible for connecting with liaisons to actively work in collaboration to support homeless children, youth and families.

| Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services. | |
|--|--|
| NOFO Section V.B.1.d. | |
| | |

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters)

The CoC's Written Standards require that CoC providers designate a staff person to be responsible for ensuring that children being served in the CoC program are enrolled in school and connected to appropriate services in the community. These services may include, though are not limited to, the following: Title 1; early childhood programs (such as Head Start or state funded PreK); programs that address parts B and C of the Individuals with Disabilities Education Act; and connection to services that can support parenting and education for youth. Providers that serve households with children must publicly post information regarding services provided, and at time of intake, must provide notice of education services available within the community. Provider documentation is required to demonstrate efforts made to verify that children are enrolled in school and connected to appropriate services at least once annually. Providers must also take the educational needs of children into account when families are placed in housing and will, to the maximum extent possible, place families with children as close in proximity to their school of origin so as not to disrupt children's education.

| FY2023 CoC Application | Page 11 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1C-4c. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

NOFO Section V.B.1.d.

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

| | | MOU/MOA | Other Formal Agreement |
|-----|--|---------|------------------------|
| 1. | Birth to 3 years | Yes | No |
| 2. | Child Care and Development Fund | Yes | No |
| 3. | Early Childhood Providers | Yes | No |
| 4. | Early Head Start | Yes | No |
| 5. | Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV) | Yes | No |
| 6. | Head Start | Yes | No |
| 7. | Healthy Start | No | No |
| 8. | Public Pre-K | No | No |
| 9. | Tribal Home Visiting Program | No | No |
| | Other (limit 150 characters) | | |
| 10. | New Mexico Family & Nutrition Program | Yes | No |

1C-5. Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Collaboration with Federally Funded Programs and Victim Service Providers.

NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

| | Organizations | |
|----|---|-----|
| 1. | state domestic violence coalitions | Yes |
| 2. | state sexual assault coalitions | Yes |
| 3. | other organizations that help this population | Yes |

| Collaboration with Federally Funded Programs and Victim Service Providers to Address Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. | |
|---|--|
| NOFO Section V.B.1.e. | |

| | Describe in the field below how your CoC regularly collaborates with organizations indicated in Question 1C-5 to: |
|----|--|
| 1. | update CoC-wide policies; and |
| | ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors. |

| FY2023 CoC Application | Page 12 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

(limit 2,500 characters)

1. Victim service providers participate and are voting members of multiple governance CoC committees, including the CoC board, membership body, executive committee, and CES governance committee. All of these committees meet on a regular basis and are required to review and update policies at least annually. The CES Governance Committee includes Victim Service Providers (VSPs) and is tasked with updating both the general CES and DV-CES policies and procedures on an annual basis. In the last year, the CES Director and DV navigator created a presentation on the proposed changes to the BoS DV CES process and policies. Multiple presentations were held for both CoC and non-CoC DV providers. Feedback was solicited and all questions and concerns were addressed during the sessions. The proposed changes were accepted by all providers present in the meetings.

2. In addition to comprehensive representation on governance committees, Victim Service Providers are essential in assisting our housing and supportive service providers to review their practices on a one-on-one basis. The CoC coordinates with housing and supportive service providers to identify and connect with their local VSPs in order to establish working relationships and share training opportunities. The DV CES Navigator has worked with each referring non-VSP agency to establish unique workflows tailored to each agency's individual service components to ensure that adherence to DV-CES policies and procedures are followed. In addition, the CoC regularly shares information on trauma-informed care training opportunities and technical assistance offered throughout the state. The CoC organized a domestic violence workshop attended by over 100 people and delivered by the NM Coalition Against Domestic Violence, to ensure that providers are traumainformed.

| 1C-5b. | Coordinated Annual Training on Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. | |
|--------|---|--|
| | NOFO Section V.B.1.e. | |
| | | |
| | Describe in the field below how your CoC coordinates to provide training for: | |
| 1. | project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and | |
| 2. | Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually). | |

| FY2023 CoC Application | Page 13 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

 NMCEH partnered with the NM Coalition Against Domestic Violence on a workshop on best practices for serving survivors of domestic violence. The workshop was both trauma-informed and victim centered and included guidance on safety planning protocols. Over 100 people attended. Additionally, NMCEH staff reached out to all domestic violence serving organizations in the CoC and all agencies currently active in the CoC to alert them to the new provisions in this year's NOFO regarding emergency transfer plans. A two-page document on the new provisions was created and distributed to all members of the CoC. and the NM Coalition Against Domestic Violence featured the document in their August provider meeting. NMCEH staff and other members of the CoC have also attended HUD training on the new requirements in the Violence Against Women Act, and are in the process of alerting CoC members on the need to update Written Standards to reflect the changes. The New Mexico Coalition Against Domestic Violence (NMCADV) trains project staff at agencies regularly who serve survivors of domestic violence on best practices and trauma informed care. The training is completed as needed by new project staff and is offered on a bi-monthly basis. The training covers the wide range of victim experiences, critical warning signs, effects of abuse and violence on adults and children, safety planning, VAWA provisions, and the relationship between DV providers and the Coordinated Entry System (CES). Additionally, all CES participating DV agencies receive specialized coordinated entry training specific to the DV-CES system, which includes an overview of CES, the specific needs of a DV-CES, the role of the CoC in providing DV specific services, policies and procedures, utilizing a Danger Assessment tool in the referral process, safety considerations in the referral process, confidentiality protocols, and documenting category 4 homelessness.

2. The CES has a dedicated staff member serving as the Domestic Violence navigator. This staff member and the CES Director have both completed training on best practices and trauma informed care. Coordinated Entry staff have ongoing access to confidential consultation with local domestic violence experts and service providers. At a minimum, annual training is provided for all CoC Coordinated Entry staff.

| 1C-5c. | Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. | |
|--------|--|--|
| | NOFO Section V.B.1.e. | |
| | | |
| | Describe in the field below how your CoC's coordinated entry includes: | |
| 1. | safety planning protocols; and | |
| 2. | confidentiality protocols. | |

| FY2023 CoC Application | Page 14 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

 The Coordinated Entry System (CES) team is trained to prioritize and demonstrate the importance of safety when working with any individual/household seeking resources or support through the CES process. In addition, the DV-CES Navigator is responsible for ensuring that the unique safety needs of survivors who are experiencing homelessness are met at every step during the housing process. Process actions may include, but are not limited to, evaluating the danger/risk level a client may be experiencing, as well as engaging with the client and case manager (if applicable) to receive detailed feedback regarding a client's individualized safety plan. These communications are especially important when assisting clients who are actively fleeing an abusive situation. The DV-CES Navigator explores things such as which geographic locations may not be safe for the client to live due to perpetrator proximity, and includes engaging individuals in a respectful, trauma-informed way to ensure that their experiences with the DV-CES is not further damaging. These tools are helpful in ensuring that survivors experiencing homelessness have a path to safe, stable and permanent housing that does not compromise their safety or increase risk, and does not further traumatize or re-traumatize survivors in the process.

2. The CoC's CES allows DV clients to be anonymously placed on the by-name lists for non-DV housing with no sharing of personally identifying information. This is done through use of a unique anonymous ID. The CoC has a CES DV Navigator who is specially trained in trauma-informed protocols, safety and confidentiality, and is designated to work with survivors of DV, dating violence, sexual assault and stalking. This employee partners closely with all service providers to fully utilize the CES in a confidential manner.

| 1C-5d. | Used De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. | |
|--------|---|--|
| | NOFO Section V.B.1.e. | |
| | | |
| | Describe in the field below: | |

| 1. | the de-identified aggregate data source(s) your CoC used for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and |
|----|--|
| 2. | how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness. |

| FY2023 CoC Application | Page 15 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. The CoC's DV agencies with CoC and/or ESG funding use a desktop comparable database in order to ensure compliance with VAWA privacy requirements. The CoC uses the Osnium Comparable Database information, and CAPER ESG data to develop an aggregated picture of community needs related to domestic violence, dating violence, sexual assault and stalking. All ESG or CoC recipient victim service providers utilize the Osnium comparable database for data collection and reporting purposes.

The CoC is involved in two efforts to improve our ability to aggregate meaningful data regarding DV survivors in ways that respect the data-sharing restrictions imposed by VAWA. First, the CoC continues to participate in HUD's Longitudinal Systems Analysis, and CoC funded agencies were specifically notified that HMIS questions about DV status should, in practice, be treated as Universal Data Elements. We expect that these efforts will lead to more robust data within HMIS itself, and will enable us to better understand the needs of DV survivors. Second, the CoC is reviewing methods to aggregate data files submitted by our DV agencies on a monthly or quarterly basis. The CoC works with the Mortgage Finance Authority (MFA) to require that ESG-funded shelters submit a subset of the CAPER on a monthly basis; we are now exploring how to automate parts of this process to allow an aggregated analysis of additional data points. The Coordinated Entry System also provides relevant data on persons who have identified as survivors of domestic violence when they complete the VI-SPDAT. NMCEH takes the data provided by both sources, and compiles, analyzes and presents the information to the CoC membership.

| | - |
|--------|---|
| 1C-5e. | Implemented Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. |
| | NOFO Section V.B.1.e. |
| | Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance: |
| 1. | whether your CoC has policies and procedures that include an emergency transfer plan; |
| 2. | the process for individuals and families to request an emergency transfer; and |
| 3. | the process your CoC uses to respond to individuals' and families' emergency transfer requests. |

| FY2023 CoC Application | Page 16 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. The CoC adopted a VAWA Emergency Transfer Plan (ETP) in its CoC-wide Common Standards. It is based on the model HUD plan, and establishes a participant's eligibility for transfer if the participant believes that there is an imminent threat of violence should they remain in the unit. The transfer protocol emphasizes client confidentiality, safety, and choice. The plan allows clients to relocate anywhere in the CoC and, if needed, to another program that may provide them increased safety. Participants who have complied with program requirements during their residence, and who have been a victim of domestic violence, dating violence, sexual assault, or stalking, may retain assistance and at their request. If they believe they are imminently threatened by harm from further abuse if they remain in the assisted unit they may be moved to another unit as quickly as possible. This would include threats from a third party, such as a friend or family member of the perpetrator of the violence.

2. The process for individuals and families to request an emergency transfer is handled within each member agency and must follow the Emergency Transfer Plan specified in the Common Standards. Member agencies are held accountable for following the process in monitoring visits conducted by the NMCEH Program Quality Officer. If a client requests an emergency transfer, they must inform the agency and the agency must process that transfer. Agencies must promptly notify the CoC so technical assistance can be provided, if necessary. The coordinated assessment process for DV-CES involves the completion of a VI-SPDAT, in conjunction with a lethality risk assessment. The DV Navigator engages with each referring Victim Service Provider completing the assessment, and coordinates care so that factors attributable to higher vulnerability and lethality are not overlooked in planning an appropriate housing referral.

3.Provider agencies are expected to talk about client rights to request a transfer due to domestic violence at intake. The transfer process is initiated by the client with the providing agency. If no alternative units are available in the providing agency, the CoC team reaches out to other provider agencies to determine who has space for the participant experiencing domestic violence. The CoC checks in with the CES team to identify open referrals, and the participant experiencing domestic violence is prioritized.

| 1C-5f | Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking. | |
|-------|--|--|
| | NOFO Section V.B.1.e. | |
| | | |
| | Describe in the field below how your CoC: | |
| 1 | ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within the CoC's geographic area; and | |
| 2 | proactively identifies systemic barriers within your homeless response system that create barriers to safely house and provide services to survivors of domestic violence, dating violence, sexual assault, or stalking. | |

| FY2023 CoC Application | Page 17 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. The CoC has a specialized operating system within the larger CES to identify, assess and place survivors of domestic violence, dating violence, sexual assault, or stalking who are in need of safe, permanent housing. The CES allows Victim Service Providers to participate more fully in the larger CES by addressing the confidentiality and safety needs that have historically prevented this type of provider from accessing CoC funded housing interventions. Navigators complete VI-SPDATs with eligible participants and use de-identified codes in the HMIS CES database. This ensures that participants remain anonymous and are properly prioritized in accordance with CoC standards. Navigators use the HMIS to make appropriate referrals within the larger CES provider network, such as the Domestic Violence Resource Center, as well as within a more specialized network of CoC funded Victim Service Provider organizations.

2. Barriers are identified at Coordinated Entry Navigator case staffing, housing manager's meetings and one-on-one meetings with the Domestic Violence shelter staff. Individual referrals and interactions with survivors are also a valuable source of identifying barriers. In this sense, barriers are identified by clients themselves which are then taken to the aforementioned meetings. There is a lack of capacity in shelters; a lack of affordable housing in general is the biggest barrier. Outreach is carried out by CES staff to each individual shelter to identify barriers at the organizational level, as well.

| 1C-5g. | Ensuring Survivors With a Range of Lived Expertise Participate in Developing CoC-Wide Policy and Programs. | |
|--------|---|--|
| | NOFO Section V.B.1.e. | |
| | | |
| | Describe in the field below how your CoC: | |
| 1. | ensured survivors with a range of lived expertise are involved in the development of your CoC- wide policy and programs; and | |
| 2. | accounted for the unique and complex needs of survivors. | |
| | | |

| FY2023 CoC Application | Page 18 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. A survivor of domestic violence and a person with lived experience with homelessness was voted onto the NM Coalition to End Homelessness Board. She is part of a new group of people with lived experience with homelessness called the Healing Network. The Healing Network is supported by the CoC but operates autonomously. It is based in Albuquerque and is linked to the Lived Experience Advisory Board (LEAB) in Balance of State. Both groups are focused on identifying and addressing systemic barriers to ending homelessness by centering the voices of people with lived experience, and organizing to make positive changes in the homelessness service delivery system. The LEAB has elected officers and is closely connected to a provider network that convenes monthly. These meetings provide key opportunities for the LEAB and providers to put their heads together on concrete steps that can be taken collectively to end homelessness in the Balance of State. This includes mobilizing to address policy issues related to housing and domestic violence as they come before City governments. This has included convening a panel of LEAB members to present to elected officials and service providers in Santa Fe. In the Southern part of the State, the Youth Advocacy Board attended a City Council meeting in Socorro to advocate for the reopening of a youth center. In addition to a new member of the NMCEH board and the Southern YAB, a person with lived experience now serves on the BoS Board, and another person with lived experience now serves on the Balance of State Independent Review Committee.

2. Members of the LEAB share their unique and complex needs at monthly LEAB meetings and in the aforementioned community forums. Mental health support, through relationships with each other and service providers are a key part of this, and have been identified as a key component of the Healing Network, as well. As members advocate for systemic changes they anticipated the possibility of people becoming triggered and potentially re-traumatized during their advocacy efforts. The NMCEH is committed to continuing to support the Healing Network and the LEAB to secure the funds they need to continue to operate in an effective and humanistic way, including pursuing outside funding sources to sustain the work. All people with lived experience are compensated at \$25 per hour.

| 1C-6. | Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Training. | | |
|-------|---|----------|-----|
| | NOFO Section V.B.1.f. | | , |
| | | | |
| 1. | . Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individu families receive supportive services, shelter, and housing free from discrimination? | uals and | Yes |
| | | | |

| to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)? | res | |
|---|-----|--|
| Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)? | Yes | |

| FY2023 CoC Application Page 19 09/26/2023 | 3 |
|---|---|
|---|---|

| 1C-6a. | Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance. | |
|--------|--|--|
| | NOFO Section V.B.1.f. | |
| | | |
| | Describe in the field below: | |
| 1. | how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC- wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families; | |
| 2. | how your CoC assisted housing and services providers in developing project-level anti- discrimination policies that are consistent with the CoC-wide anti-discrimination policy; | |
| 3. | your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and | |
| 4. | your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies. | |
| | | |

(limit 2,500 characters)

1. The CoC's anti-discrimination policy is included in our Written Standards. The CoC has collaborated with the Transgender Resource Center of NM (TGRCNM) to review and update its written CoC-wide anti-discrimination policy to reflect appropriate language around gender-identity and to ensure guidance is traumainformed and meets the needs of the LGBTQ+ community. The CoC is also developing ways to use HMIS to assess system performance against equity issues, which will serve to further develop written policies.

2. The CoC requires providers to have a clear description how there will be no discrimination against anyone based on race, religion, gender identity, national origin, age, familial, disability, sexual orientation and marital status. It is expected that CoC providers have policies describing that there will be no involuntary family separation and that providers will comply with fair housing. The CoC encourages providers to use our Written Standards as their primary guidance in developing their agency specific policies. The CoC requires annual anti-discrimination training for all providers, which also includes guidance on developing such policies. Since the project-level policy is required for all providers, it is included during monitoring evaluations and our Quality Improvement Officer works with each agency to review and update their policies as necessary.

3. The NMCEH Quality Improvement Officer checks for anti-discrimination policy elements in each regular monitoring visit. An anti-discrimination statement is included in the NMCEH policies, as well as in the CoC Written Standards, and the NMCEH includes an anti-discrimination statement at the end of each hiring document advertised by the NMCEH. We are exploring ways to use HMIS data to monitor equity in service provision.

4. Noncompliance with anti-discrimination policies is addressed through the monitoring process or if a specific complaint is filed. The NMCEH Quality Improvement Officer addresses compliance issues during the monitoring visit, and provides a report to providers that are out of compliance following site visits. The report details findings and requests a timely response describing how agencies are taking action toward compliance.

| FY2023 CoC Application | Page 20 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1C-7. Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.

NOFO Section V.B.1.g.

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with–if there is only one PHA in your CoC's geographic area, provide information on the one:

| Public Housing Agency Name | Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2022 who were experiencing homelessness at entry | Does the PHA have a General or Limited Homeless Preference? | Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On? |
|---|--|---|---|
| Mesilla Valley Public Housing Authority | 30% | No | No |
| El Camino Real Public Housing Authority | 10% | Yes-HCV | No |

| 1C-7a. | Written Policies on Homeless Admission Preferences with PHAs. |
|--------|--|
| | NOFO Section V.B.1.g. |
| | |
| | Describe in the field below: |
| 1. | steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference-if your CoC only has one PHA within its geographic area, you may respond for the one; or |

2. state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

| FY2023 CoC Application | Page 21 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. The two largest PHAs the CoC has working relationships with are the Mesilla Valley Public Housing Authority (MVPHA) in Las Cruces and the El Camino Real Housing Authority in Socorro. The CoC has educated PHAs across the CoC about the Moving On preference option, and continues to encourage all PHAs to adopt. While Mesilla Valley PHA has not formally instituted a preference, they have partnered in other ways with Mesilla Valley Community of Hope (MVCH), a CoC-funded agency, to house homeless households. An example includes Oak Street Apartments - a joint venture between the two agencies - to house homeless veterans. Through a formal MOU, the PHA owns the building and MVCH operates the project, which includes provision of case management and other supportive services. MVPHA has also partnered with MVCH to develop a PSH project, Desert Hope, that provides 40 units of permanent supportive housing. MVPHA owns the property and subsidizes the units. MVCH is applying for funding in this competition to provide services for 36 of the 40 available units in the Desert Hope project.

The CoC also works closely with El Camino Real Housing Authority in Socorro, as they receive CoC funding and are therefore closely connected to the CoC. El Camino Real PHA has already adopted a Housing Choice Voucher preference.

Santa Fe County Housing Authority, also located within the BoS, has expressed openness to implementing a Moving On preference.

Finally, the BoS CES is working with Bernalillo County Housing Authority to exercise Emergency Housing Vouchers in San Miguel County and surrounding areas, as this area was severely impacted by large forest fires earlier this year.

2. N/A

| 1C-7b. | Moving On Strategy with Affordable Housing Providers. |
|--------|---|
| | Not Scored–For Information Only |
| | |
| | Select yes or no in the chart below to indicate affordable housing providers in your CoC's iurisdiction that your recipients use to move program participants to other subsidized housing: |

| 1. | Multifamily assisted housing owners | Yes |
|--------|---|-----|
| 2. PHA | | Yes |
| 3. | 3. Low Income Housing Tax Credit (LIHTC) developments | |
| 4. | Local low-income housing programs | Yes |
| | Other (limit 150 characters) | |
| 5. | | |

| 1C-7c. | Include Units from PHA Administered Programs in Your CoC's Coordinated Entry. | |
|--------|---|--|
| | NOFO Section V.B.1.g. | |

| FY2023 CoC Application | Page 22 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

| 1. | Emergency Housing Vouchers (EHV) | Yes |
|----------|--|-----|
| 2. | Family Unification Program (FUP) | Yes |
| 3. | Housing Choice Voucher (HCV) | Yes |
| 4. | HUD-Veterans Affairs Supportive Housing (HUD-VASH) | Yes |
| 5. | Mainstream Vouchers | Yes |
| 6. | Non-Elderly Disabled (NED) Vouchers | No |
| 7. | Public Housing | No |
| 8. | Other Units from PHAs: | |
| L | | No |

| 1C-7d. | Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessnes | s. |
|--------|--|-----|
| | NOFO Section V.B.1.g. | |
| | | |
| 1. | Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding | Yes |

| Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)? | Yes | |
|--|---|--|
| | Program Funding Source | |
| | Mainstream Vouchers, FUP, FYI Vouchers | |

| 1C-7e. | Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV). | |
|--------|---|--|
| | NOFO Section V.B.1.g. | |

| Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan? | Yes |
|--|-----|
|--|-----|

| 1C-7e.1. | List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program. | |
|------------|---|-----|
| | Not Scored–For Information Only | |
| | | - |
| | your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the Program? | Yes |
| | | |
| lf vou | select ves to question 1C-7e.1., you must use the list feature below to enter the name of every |] |

PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.

| FY2023 CoC Application | Page 23 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

PHA

San Juan County H...

Bernalillo County...

Northern Regional...

El Camino Real Ho...

| FY2023 CoC Application | Page 24 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1C-7e.1. List of PHAs with MOUs

Name of PHA: San Juan County Housing Authority

1C-7e.1. List of PHAs with MOUs

Name of PHA: Bernalillo County Housing Department

1C-7e.1. List of PHAs with MOUs

Name of PHA: Northern Regional Housing Authority

1C-7e.1. List of PHAs with MOUs

Name of PHA: El Camino Real Housing Authority

| FY2023 CoC Application | Page 25 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| 1D-1. | Discharge Planning Coordination. | |
|-------|----------------------------------|--|
| | NOFO Section V.B.1.h. | |

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

| 1. Foster Care | Yes |
|----------------------------|-----|
| 2. Health Care | Yes |
| 3. Mental Health Care | Yes |
| 4. Correctional Facilities | Yes |

| 1D-2. | Housing First–Lowering Barriers to Entry. | |
|-------|---|--|
| | NOFO Section V.B.1.i. | |

| 1. | Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition. | 30 |
|----|--|------|
| 2. | Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition that have adopted the Housing First approach. | 30 |
| 3. | This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2023 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing. | 100% |

| 1D-2a. | Project Evaluation for Housing First Compliance. | |
|--------|--|--|
| | NOFO Section V.B.1.i. | |
| | | |

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

| FY2023 CoC Application | Page 26 | 09/26/2023 |
|------------------------|---------|------------|
| 1 | 5 | |

| | Describe in the field below: |
|----|---|
| 1. | how your CoC evaluates every project-where the applicant checks Housing First on their project application-to determine if they are using a Housing First approach; |
| 2. | the list of factors and performance indicators your CoC uses during its evaluation; and |
| 3. | how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach. |

(limit 2,500 characters)

1. The CoC evaluates projects to ensure compliance with Housing First principles during its regular monitoring visits. During these visits, the CoC reviews the projects' policies and procedures and client files to ensure that practices are aligned with Housing First. Additionally, project exits are monitored to ensure that none were made out of accordance with Housing First principles.

2. Factors and indicators used in the monitoring process include the frequency and quality of case management visits. Frequency is determined by the number of visits over the course of time; quality is the extent to which a clientcentered approach is evident in the case management notes, including whether or not the clients choose their own goals. Communication with Coordinated Entry staff serves as an important evaluative tool. For example, cases have been identified when clients have not appeared to have received Housing First case management, and the NMCEH dispatches its Quality Improvement Officer to intervene. The CES also conducts case conferencing for DV-CES, YHDP and Santa Fe housing projects, each on a monthly basis, to ensure referrals are and housing placements are done in accordance with Housing First principles. The Independent Review Committee (IRC) evaluates the use of Housing First principles by recognizing them as fundamental in its rating and ranking process. A person with lived experience who is now serving on the IRC has enhanced the capacity of the Committee to enforce the use of Housing First principles.

3. The Coordinated Entry System supports CoC provider adherence to a Housing First approach by projects outside the competition by ensuring all referrals are in accordance with Housing First principles as they refer clients on the prioritized list to a housing opportunity. In addition, the NMCEH Quality Improvement Officer is providing hands-on technical assistance to model Housing First case management practices for member and non-member agencies to support efforts that ensure the most vulnerable people in the coordinated entry system are receiving the support they need.

| 1D-3. | Street Outreach–Scope. |
|-------|---|
| | NOFO Section V.B.1.j. |
| | |
| | Describe in the field below: |
| 1. | your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged; |
| 2. | whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area; |
| 3. | how often your CoC conducts street outreach; and |
| 4. | how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance. |

(limit 2,500 characters)

1. There are numerous agencies in more densely populated areas of the CoC (Santa Fe, Las Cruces, Epanola) that conduct street outreach, including housing & service providers, mental health organizations, fire departments, faith-based organizations, and law enforcement. Some agencies focus on meeting basic & medical needs, others on needle exchange & harm reduction, and some on connecting to immediate resources for shelter/housing. Projects work with schools and youth serving organizations to coordinate outreach efforts to youth/young adults. The projects emphasize client-centered, trauma-informed, relationship building, as well as access to resources & referrals. Partners work to build trust and to identify, engage and connect people experiencing unsheltered homelessness with supportive services and housing. All outreach providers within the CoC are encouraged to participate in VI-SPDAT training to initiate entry into the CES.

2. The CoC's outreach covers 100 percent of the geographic area, though the specific level of direct street outreach varies due to the varying population densities and the expansive geographic size of the CoC. Homeless/housing resources and connections with individuals/households experiencing homelessness are communicated in a variety of ways, including through social media, statewide resource and referral sites (SHARE NM), local information and referral platforms (Santa Fe CONNECT), and through an extensive provider network. Street outreach is performed in areas with CoC funded projects including Santa Fe, Colfax, Unión, Mora, Río Arriba, Taos, Dona Ana, Otero, Luna, Sierra, San Juan, San Miguel, and McKinnley.

3.Our partners conduct outreach at minimum, 1-2 times per week and daily in more densely populated areas.

4.Outreach efforts are focused on identifying those who are not seeking services and are sleeping in unsheltered locations. In the Santa Fe area, outreach is provided to unsanctioned campsites, and an outreach working group meets monthly to map existing encampments and align cross-agency outreach efforts. Project staff collaborate with other organizations with broader language capacity (specifically Spanish and Dine') to provide effective outreach to individuals/households whose first language is not English. This is most common in Northern NM rural areas where there are larger concentrations of Navajo and Spanish speaking communities.

| 1D-4. | Strategies to Prevent Criminalization of Homelessness. | |
|-------|--|--|
| | NOFO Section V.B.1.k. | |

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

| | Your CoC's Strategies | Ensure Homelessness is not Criminalized | Reverse Existing Criminalization Policies |
|----|-------------------------------------|--|--|
| 1. | Engaged/educated local policymakers | Yes | Yes |
| 2. | Engaged/educated law enforcement | Yes | Yes |
| | FY2023 CoC Application | Page 28 | 09/26/2023 |

| 3. | Engaged/educated local business leaders | Yes | Yes |
|----|---|-----|-----|
| 4. | Implemented community wide plans | Yes | Yes |
| 5. | Other:(limit 500 characters) | | |
| | Members of the CoC meet regularly with the City of Santa Fe Director of Community Health and Safety Department who oversees city law enforcement. | Yes | Yes |

| Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS. | |
|--|--|
| NOFO Section V.B.1.I. | |

| | HIC Longitudinal HMIS Data | 2022 | 2023 |
|--|----------------------------------|------|------|
| Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR. | HIC | 403 | 661 |

| 1D-6. Mainstream Benefits-CoC Annual Training of Project Staff. | | |
|---|-----------------------|--|
| | NOFO Section V.B.1.m. | |

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

| | Mainstream Benefits | CoC Provides Annual Training? |
|----|--|----------------------------------|
| 1. | Food Stamps | Yes |
| 2. | SSI–Supplemental Security Income | Yes |
| 3. | SSDI–Social Security Disability Insurance | Yes |
| 4. | TANF-Temporary Assistance for Needy Families | Yes |
| 5. | Substance Use Disorder Programs | Yes |
| 6. | Employment Assistance Programs | Yes |
| 7. | Other (limit 150 characters) | |
| | | |

| 1D-6a. | Information and Training on Mainstream Benefits and Other Assistance. | |
|--------|--|--|
| | NOFO Section V.B.1.m | |
| | | |
| | Describe in the field below how your CoC: | |
| 1. | systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, SSDI, TANF, substance abuse programs) within your CoC's geographic area; | |
| 2. | works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and | |

| FY2023 CoC Application | Page 29 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

3. works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1. The CoC keeps program participants aware of mainstream resources available via participation in the Santa Fe CONNECT Program (a joint city/county project). Santa Fe CONNECT fosters community collaboration and services alignment through use of a cross-agency, resource and referral platform. This includes work with local Income Support Division (ISD) offices, Public Health Offices, PHAs, and a variety of other social service agencies, and provides current information regarding benefits & entitlement support. The CoC also works in collaboration with the Human Services Department, Social Security Administration and MCOs to ensure that resources regarding benefits are distributed regularly. The NM Center on Law and Poverty provided a workshop on accessing public benefits on April 27th, 2023 that was attended by over 100 people, as well.

2. Representatives from statewide MCOs participate in the CoC membership, and regularly provide information on how to receive healthcare services. Project staff work collaboratively with local ISD and Public Health Offices, as well as with local physical and behavioral health clinics. Several MCO staff within the CoC are trained in how to access the CES services. Discussions continue with state government leaders to explore adding attorneys within the housing/homeless response system whose roles would be specifically to navigate, advocate and litigate situations wherein homeless households are experiencing difficulty obtaining healthcare or other entitlement/benefit services.

3. The New Mexico SOAR Co-State Leads are available to provide technical support and answer questions. They keep a list of everyone who has been certified, and inform the Social Security Administration (SSA) so these individuals can submit SOAR applications for SSI/SSDI benefits on behalf of their clients. The State Leads host monthly outreach events and training to the public and SOAR providers. Some recent events included an informational call to learn more about the SOAR program and how to get involved, a 2-month online cohort (a group that met weekly to review the SOAR online course modules and practice case with SOAR lead instructors), a discussion about appeals and hearings, and a Q&A session with the Social Security Administration.

| 1D-7. | Increasing Capacity for Non-Congregate Sheltering. | |
|-------|--|--|
| | NOFO Section V.B.1.n. | |

Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering.

| FY2023 CoC Application | Page 30 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

In response to the pandemic, and to better prepare for a future public health emergency, it is apparent that concerted efforts must be made to increase access to non-congregate shelter and move away from congregate shelter settings. A non-congregate shelter (Consuelo's Place) located on a City of Santa Fe-owned, former college property has been operating since 2019 with financial support from a variety of funders. The CoC promoted use of ARPA funds available during the pandemic to not only temporarily shelter households in hotels, but to purchase motels and turn them into supportive housing. Current efforts are underway to purchase a third hotel in Santa Fe that would provide a permanent location for the Consuelo's Place non-congregate shelter. While the local political climate on the issue is uncertain at best, efforts are underway to develop additional Safe Outdoor Spaces (or sanctioned encampments) as an alternative to congregate shelter settings. Towards the end, the City of Santa Fe has purchased heated modular units that could be used in sanctioned encampments, and is looking for land to put them on. Mesilla Valley Community of Hope has been successfully operating a SoS in Las Cruces (Camp Hope) that has become an integral component of the shelter continuum in the southern part of the state. While not necessarily a long-term solution. Safe Outdoor Spaces would provide more privacy and individualized spaces for individuals/households who are unwilling to access congregate shelter settings. However, political will and community pushback are greatly impacting local efforts to implement a Safe Outdoor Space as a non-congregate sheltering option. While we must continue to explore these important alternatives to non-congregate shelter, we must not lose sight of the need to develop more deeply affordable, supportive housing options.

| ID-8. | Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent Spread of Infectious Diseases. | |
|-------|---|--|
| | NOFO Section V.B.1.o. | |
| | Describe in the field below how your CoC effectively collaborates with state and local public health agencies to: | |
| 1. | develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and | |
| 2. | prevent infectious disease outbreaks among people experiencing homelessness. | |
| | | |

| FY2023 CoC Application | Page 31 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. The CoC works closely with the New Mexico Department of Health, local Healthcare for the Homeless clinics in Santa Fe and Farmington, and the federally qualified health center in Las Cruces to educate and develop policies and procedures to prevent the spread of infectious diseases. At the onset of the pandemic, the NMCEH and the Department of Health agreed to cosponsor weekly online meetings for homeless service providers and stakeholders. As restrictions from COVID have lifted, information has been more focused on how to prevent other infectious diseases, especially for people experiencing homelessness. During these meetings, staff from the Department of Health continue to provide updates on the course of the pandemic, testing options, and vaccination options. Providers are able to ask questions and get quick answers. The meetings have proven to be very valuable for keeping communities statewide informed on the latest developments in response to the health pandemic and other infectious diseases.

The New Mexico Department of Health is the key agency responsible for educating state residents on preventing the spread of COVID, and has developed guidelines for shelters that were distributed through our email list and discussed at the meetings. Several shelters too small to enable social distancing have closed their congregate shelter and assisted with sheltering people in motels. Other shelters have only kept a small group of vulnerable people in their congregate shelter and had this group shelter in place as if they were a family. NMCEH has received a large donation of masks that were distributed to the shelters. In addition and in partnership with the City of Santa Fe, the NMCEH operationalizes Consuelo's Place, a non-congregate shelter in Santa Fe that provides private shelter units for individuals who test positive for COVID-19 and have no alternative location to stay while recovering. Referrals are made to Consuelo's place from local hospitals, other shelters, first responders, housing providers and supportive service agencies serving unsheltered households. The New Mexico Department of Health is instrumental in helping shelters arrange for testing and vaccination. Preventative measures regarding the flu and monkeypox have been shared at the bi-weekly DOH meetings. How to prevent disease transmission regarding fentanyl abuse has been a subject of meetings, as well.

| ID-8a. | Collaboration With Public Health Agencies on Infectious Diseases. |
|--------|---|
| | NOFO Section V.B.1.o. |
| | |
| | Describe in the field below how your CoC: |
| 1. | shared information related to public health measures and homelessness, and |
| 2. | facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants. |

| FY2023 CoC Application Page 32 09/26/2023 |
|---|
|---|

1. Information about safety measures was communicated to homeless service providers in two ways: 1) the NMCEH held online meetings with experts from the New Mexico Department of Health where the latest safety recommendations were presented and discussed; 2) the NMCEH sent regular emails to staff and volunteers at housing and homeless serving agencies with information about safety measures and measures to support community members experiencing homelessness.

2. Information about changing local restrictions is presented at our regular monthly online meetings with the New Mexico Department of Health. Consuelo's Place provides set aside units for people experiencing homelessness who test positive for COVID. Information on vaccine implementation is communicated at our online meetings with experts from the New Mexico Department of Health. Consuelo's Place prioritizes the elderly, people with chronic illnesses, and people with disabilities in their placements.

| 1D-9. | Centralized or Coordinated Entry System-Assessment Process. | |
|-------|---|--|
| | NOFO Section V.B.1.p. | |
| | | |

| | Describe in the field below how your CoC's coordinated entry system: |
|----|---|
| 1. | covers 100 percent of your CoC's geographic area; |
| 2. | uses a standardized assessment process; and |
| 3. | is updated regularly using feedback received from participating projects and households that participated in coordinated entry. |

| FY2023 CoC Application | Page 33 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1.The Coordinated Entry System (CES) covers 100% of the geographic area. This is ensured through ongoing communication with members of the CoC during regular member meetings, Coordinated Entry System meetings, and system navigators. The CoC ensures participating individuals are following up with member agency staff as they enter them into the coordinated entry system. The CoC and CES worked together to unify the Written Standards for both CoC's. This will increase accountability and quality assurance throughout the state.

2. There are three versions of the VI-SPDAT that CES uses to accommodate the individual, families, or youth that are experiencing homelessness and seeking housing support. The VI-SPDAT tool and regular training on how to use it ensure a standardized assessment process. In May, the BoS CES team began receiving support from the Homeless Resource line, operated by a team of advocates under the CES director. This helpline now provides resources and access to CES for persons all over New Mexico. It uses text messaging, emails, and phone calls to send and receive information to those in a housing crisis. Helpline advocates ensure people are entered into HMIS by screening and completing the assessment when applicable. Three advocates operate the text and phone lines. If a household meets priority for a housing option through CES, advocates gather information on barriers to housing and homeless history before connecting them with a CES navigator. Those who are not prioritized through CES are given information on other options, such as Section 8 waitlist openings, tax credit properties, and subsidized properties.

3.The CoC has a coordinated entry governance committee that reviews processes, gathers feedback, and makes updates as needed or recommended. The Coordinated Entry Director is in the process of setting up bimonthly housing managers' meetings to further coordinate the CoC's Coordinated Entry system and solicit feedback. The Albuquerque CoC is working with a consultant biweekly to evaluate the NM-500 CES and create a plan for improvement with a focus on racial equity in the system. Recommended systems changes to the CES for NM-500 will be applied to the NM-501 CES when applicable. The CES director has convened meetings with providers in Balance of State communities to re-orient them to the centralized intake process and build relationships for more effective service delivery.

| 1D-9a. | Program Participant-Centered Approach to Centralized or Coordinated Entry. | |
|--------|--|--|
| | NOFO Section V.B.1.p. | |
| | Describe in the field below how your CoC's coordinated entry system: | |
| 1. | reaches people who are least likely to apply for homeless assistance in the absence of special outreach; | |
| 2. | prioritizes people most in need of assistance; | |
| 3. | ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and | |
| 4. | takes steps to reduce burdens on people using coordinated entry. | |

| FY2023 CoC Application Page 34 09/26/2023 |
|---|
|---|

(limit 2,500 characters)

1. Member agencies in non-rural communities routinely conduct street outreach to identify those most in need and least likely to apply for homeless assistance. The CES director is working with providers to discuss how outreach can be done in small and rural communities where homeless service providers may not be available to reach people experiencing homelessness. CES further reaches people by educating community stakeholders who interact with households experiencing homelessness. This includes support service providers, faithbased organizations, MCOs, LGBTQ+ organizations, youth providers, jails and reintegration centers, street outreach, school districts, law enforcement agencies, mobile crisis teams, and neighborhood associations.

2. CoC providers utilize the score determined through the VI-SPDAT and considers the history of victimization, behavioral health, length/number of homeless episodes, & medical issues. CoC PH-PSH projects prioritize households that meet the HUD definition of chronically homeless and have a higher vulnerability score. CoC PH-RRH projects prioritize households that have minor children and vulnerability scores in the middle scoring range. The CoC membership identified that chronically homeless and households with minor children are the highest priority for housing.

3. CES works to ensure people are housed in a timely manner and in a way that is consistent with their preferences by following up with member agencies who receive referrals for those at the top of the vulnerability index. This entails meeting directly with member agencies to assist in overcoming barriers that may prevent quick entrance to housing. The NMCEH Quality Improvement Officer is integral in these meetings, providing guidance to case managers of member agencies on ways to overcome barriers presented by people experiencing homelessness, landlords, or case managers.

4. Navigators help to reduce burden on system utilizers by using traumainformed practices, helping obtain documentation for chronic homelessness, and by acknowledging receipt of a new assessment to agency staff who completed it. The receipt includes information on where the client is on the priority list and who to contact for follow up.

| 1D-9b. | Informing Program Participant about Rights and Remedies through Centralized or Coordinated Entry–Reporting Violations. | |
|--------|---|--|
| | NOFO Section V.B.1.p. | |
| | | |
| | Describe in the field below how your CoC through its centralized or coordinated entry: | |
| 1. | affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness; | |
| 2. | informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and | |
| 3. | reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan. | |

| FY2023 CoC Application | Page 35 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1.Housing and services provided by the CoC are marketed in a variety of ways: on the NMCEH website, via the 768-HELP homeless resource helpline, which has advertising in community centers and library bulletin boards, on websites for the CoC housing projects, and through widespread agency and community partnerships and education. NMCEH is in the process of creating flyers and brochures to be distributed at access points.

2. The CoC Written Standards specify that program participants must be informed of their rights and the process for filing a grievance at intake. The extent to which this is happening is monitored by the NMCEH Quality Improvement Officer, including determining if this requirement is in an agency's policies and procedures and if such notifications exist in client files.

3. Actions that impede fair housing surface in the on-going collaborative process between the Coordinated Entry staff, CoC staff, agency staff and the program participants themselves. When issues arise, program participants are coached through the process of filing a grievance. Information is shared on the status of such incidents within local jurisdiction meetings if needed.

| 1D-10. | Advancing Racial Equity in Homelessness-Conducting Assessment. | |
|--------|--|--|
| | NOFO Section V.B.1.q. | |

| 1 | Has your CoC conducted a racial disparities assessment in the last 3 years? | Yes |
|---|---|------------|
| 2 | Enter the date your CoC conducted its latest assessment for racial disparities. | 02/24/2023 |

| Process for Analyzing Racial Disparities–Identified Racial Disparities in Provision or Outcomes of Homeless Assistance. | |
|--|--|
| NOFO Section V.B.1.q. | |
| | |

| | Describe in the field below: | |
|----|--|--|
| | your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and | |
| 2. | what racial disparities your CoC identified in the provision or outcomes of homeless assistance. | |

| FY2023 CoC Application | Page 36 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. The CoC analyzed data using the CoC Racial Equity Analysis Tool 3.0. The CoC analyzed HMIS data on use of the homeless assistance system and outcomes to look for racial and ethnic disparities. The methodology used to analyze the data for both race and ethnicity was the US Census Projection Data from 2020. Balance of State data was compared to HMIS service and destination placement performance, and relevant discrepancies were noted. The data showed that racial disparities were most pronounced for Native/Indigenous and African American individuals and families.

According to the CoC Racial Equity Tool which draws data from the 2021 PIT Count: when comparing the percentages of the overall population in the Balance of State by race to the percentage of people experiencing homelessness, American Indian and Alaskan Natives represent 11% of the population but 29% of the people experiencing homelessness and 19% of the people experiencing unsheltered homelessness. Similarly, African Americans make up 2% of the population in the Balance of State CoC, but 4% of the homeless population and 4% of the unsheltered homeless population. Blacks make up 9% of homeless people with children- over a threefold disparity. The analysis further shows that American Indians, African Americans and Pacific Islanders have lower rates of positive outcomes than other populations within the CoC. According to the 2023 PIT report, which uses official census estimates of 2022 population groups, American Indian and Alaskan Natives made up 11.2% of the population of New Mexico but 23.4% of the homeless population and 28.3% of the unsheltered homeless population. The numbers for African Americans are 2.7% of the population of New Mexico but 9.4% of the homeless population and 6.6% of the unsheltered homeless population. Racial disparities are tracked in the coordinated entry, as well. Of the 5,886 total open enrollments in CES for all BoS projects: 1,116 (19% compared to 29% of people experiencing homelessness) identified as Native American, and 412 (7% compared to 4% of the homeless population) as African American.

| 1D-10b. | Implemented Strategies that Address Racial Disparities. | |
|---------|---|---|
| | NOFO Section V.B.1.q. | |
| | | - |
| | Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities. | |

| 1. | The CoC's board and decisionmaking bodies are representative of the population served in the CoC. | Yes |
|----|--|-----|
| | The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC. | Yes |
| 3. | The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups. | Yes |
| 4. | The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups. | Yes |
| 5. | The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness. | Yes |
| 6. | The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector. | Yes |
| 7. | The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness. | Yes |
| 8. | The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity. | Yes |
| | | |

| FY2023 CoC Application | Page 37 | 09/26/2023 |
|------------------------|---------|------------|
| | | |

| | The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness. | Yes |
|-----|---|-----|
| 10. | The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system. | Yes |
| | The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness. | Yes |
| | Other:(limit 500 characters) | |
| 12. | The Coordinated Entry System identifies racial disparities among people in the system waiting to be housed. | Yes |

1D

1D-10c. Implemented Strategies that Address Known Disparities.

NOFO Section V.B.1.q.

Describe in the field below the steps your CoC is taking to address the disparities identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

In partnership with the Albuquerque CoC, the Balance of State CoC has formed an Anti-Racism Planning Group (ARPG). The ARPG meets every six weeks to build relationships, and engage in short educational activities around how racism is manifest in housing, homeless services and other institutions. CoCwide data on racial disparities has been shared, and each agency has been invited to share its current efforts on addressing racial disparities. This work resulted in the execution of two three-day Undoing Racism and Community Organizing workshops with the People's Institute for Survival and Beyond. The workshops have provided a shared analysis of race and racism and an opportunity for participants to reflect on how we can become more responsible in our roles as gatekeepers to deliberately address racism in our jobs, communities, and families. Sixty people participated in the workshops including people with lived experience with homelessness. Participants reconvened on August 18th to debrief and develop an organizing plan to move forward together. This debrief included a call to action to embed racial disparities analysis and actions to undo racism in our CoCs as a whole and into each of our projects. Steps toward including a racial disparities analysis into the IRC review and ranking process and developing a common CQI protocol for all of our projects have been initiated, as well.

The CoC has built relationships with diverse organizations, including the Indigenous Housing Justice Coalition and Rio Arriba County's Northern New Mexico Rural Health Network, which serve the Eight Northern Indian Pueblos and the Jicarilla Apache Nation. The CoC is collaborating with the FBI Missing Indigenous Persons Task Force in a pilot project by distributing a list of missing persons with our provider network and asking them to review and at their discretion, notify any clients who may appear on the list so they may update the FBI themselves if they choose. The BoS CES, including case conferencing, specific to youth/young adults in Northern New Mexico prioritizes placement of Native American youth/young adults in permanent housing when vacancies arise. Further, the Santa Fe area has a Lived Experience Advisory Board that includes individuals racial/ethnic groups that are consistently overrepresented among homeless households.

| FY2023 CoC Application | Page 38 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

| 1D-10d. | Tracked Progress on Preventing or Eliminating Disparities. |
|---------|--|
| | NOFO Section V.B.1.q. |
| | |
| | Describe in the field below: |
| 1. | the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance; and |
| 2. | the tools your CoC uses. |

(limit 2,500 characters)

1. Throughout the CoC we are rolling out an initiative to eliminate racial disparities in outcomes. The Anti-Racism Planning Team (a group of thirty individuals from both the Albuquerque and Balance of State CoCs) met bimonthly to build relationships, share promising practices in addressing racial disparities in housing, and to engage in mini-trainings on institutionalized racism and racial and ethnic identity. Each agency will be expected to track racial disparity data in their projects. We have started to add racial disparity identification, analysis and action to the IRC scoring criteria, as well through preliminary conversations with IRC members and notification to the CoC membership. This initiative will be carried out through a Continuous Quality Improvement (CQI) approach starting by focusing on Native/Indigenous and Black people experiencing homelessness. We will develop strategies, track changes and make necessary adjustments based on changes in the data. The Anti-Racism Planning Team is the primary driver for this. Coordinated Entry has data on racial disparities which has been and will continue to be utilized, as well. This identifies systemic biases in how individuals and families are ranked and served across racial lines.

2.The CoC is tracking race, ethnicity and gender in APR reporting, and will continue to do so in future reporting. Findings will be used in all aspects of system development, and the CoC will request partner and stakeholder participation in problem solving and oversight in an effort to prevent and eliminate disparities in the provision of homeless assistance. The CoC is committed to system reform as related to racial disparities, and welcomes assistance and support from all stakeholders and experts in this area. The CoC used the Racial Equity Analysis Tool 3.0 to identify racial disparities. The CoC has also included a disparity analysis in the last three PIT reports it has published.

1D-11. Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking–CoC's Outreach Efforts.

NOFO Section V.B.1.r.

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

| FY2023 CoC Application | Page 39 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

The CoC regularly uses its monthly membership meeting as a platform to invite partners to refer and include persons with lived experience with whom they have contact. It is anticipated that enhanced participation of individuals with lived experience will help track progress on preventing and/or eliminating disparities. CoC staff take extensive steps to meet individually with interested individuals with lived experience, and to provide information on the CoC including structure, role and processes for meeting participation and advocacy opportunities. The CoC offers leadership positions for individuals with lived experience. Two out of three members of the Balance of State Executive Committee are persons with lived experience, including the Chair. In the Santa Fe area, and with support from local philanthropic organizations, a Lived Experience Advisory Board (LEAB) is now established. Participants are paid to provide guidance and expertise in all areas of system enhancement, and are included in local working groups and policy discussions. LEAB membership includes participation by individuals representing racial and ethnic groups that are overrepresented among homeless populations, including individuals/households that identify as LGBTQ+. Lessons learned through the establishment of the Northern New Mexico Youth Action Board (YAB) have been applied to the LEAB which is now serving as a model for other communities within the BoS. Sandoval County has multiple bodies that include people with lived experience with different pathways for engagement, as well. The YHDP outreach staff and YAB operate active Facebook, Instagram, and YouTube accounts and are setting up a TikTok to stream video content created by the YAB. The BoS CES staff include individuals with lived experience (both youth and adult) and individuals representing populations consistently overrepresented among homeless individuals/households.

| 1D-11a. | Active CoC Participation of Individuals with Lived Experience of Homelessness. | |
|---------|--|--|
| | NOFO Section V.B.1.r. | |

You must upload the Letter Signed by Working Group attachment to the 4B. Attachments Screen.

Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

| | Level of Active Participation | Number of People with Lived Experience Within the Last 7 Years or Current Program Participant | Number of People with Lived Experience Coming from Unsheltered Situations |
|----|---|---|--|
| 1. | Included in the decisionmaking processes related to addressing homelessness. | 47 | 10 |
| 2. | Participate on CoC committees, subcommittees, or workgroups. | 27 | 10 |
| 3. | Included in the development or revision of your CoC's local competition rating factors. | 11 | 10 |
| 4. | Included in the development or revision of your CoC's coordinated entry process. | 4 | 4 |

| 1D-11 | b. Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness. | |
|-------|---|--|
| | NOFO Section V.B.1.r. | |

| FY2023 CoC Application | Page 40 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

The Lived Experience Advisory Board (LEAB) provides paid training and advocacy opportunities as part of including members in working groups, policy initiatives, and other areas of system development. Building the capacity of its members is a key function of the LEAB. This has included increasing members' skill in public speaking in preparation for a panel discussion in Santa Fe, in which LEAB members shared their experiences with policy makers, providers and community advocates. In the southern region of the CoC, Mesilla Valley Community of Hope (MVCH) in Las Cruces has four staff with lived experience. MVCH has a day labor program, available to all people experiencing homelessness, that takes 24 people out daily to earn money. MVCH offers regular training on the use of Narcan and trauma-informed care to those in leadership roles staying at Camp Hope (the safe outdoor space located on the MVCH campus). Individuals with lived experience developed a resident council for people living at Desert Hope, a Permanent Supportive Housing program. The New Mexico Behavioral Health Services Division (BHSD) has a program for training & hiring Certified Peer Support Workers (CPSWs) to work in all areas of behavioral health & supportive services. The NM BHSD has recently added a Permanent Supportive Housing (PSH) credential for CPSWs with the goal of hiring individuals with lived experience throughout the housing and homeless response system. The Life Link utilizes CPSW staff in their PSH supportive services program, and staff from The Life Link are involved in the training of the CPSWs statewide. San Juan Community Partnership (SJCP) - located in the northwest region of the CoC - works with community partners to support any and all individuals they work with who have experienced homelessness by sharing resources for professional development and employment opportunities. Goodwill Industries has regular job fairs that are published and shared with program participants. SJCP has computers in their offices for participants to use as they seek employment, and they work closely with San Juan College on opportunities for professional development. Shelters throughout the CoC regularly hire people who have stayed at their shelters to work in direct care provision once they have been housed.

| 1D-11c. | Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness. | |
|---------|---|---|
| | NOFO Section V.B.1.r. | |
| | | |
| | Describe in the field below: | |
| 1. | how your CoC routinely gathers feedback from people experiencing homelessness; | |
| 2. | how your CoC routinely gathers feedback from people who have received assistance through the CoC or ESG Programs; and | |
| 3. | the steps your CoC has taken to address challenges raised by people with lived experience of homelessness. | |
| (1) | | 1 |

| FY2023 CoC Application | Page 41 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. Advocates in the Santa Fe area have established a local Lived Experience Advisory Board (LEAB) to advise in all areas of system operation and development. CES team members include staff with lived experience who provide insight to receiving housing assistance. The NMCEH executive director has eliminated educational requirements for all positions, so lived experience is valued over formal education. The NM Youth Advocacy Board shares personal experiences and identifies solutions to address system challenges. As part of a new hotel conversion project in Santa Fe, emergency shelter guests provided consultation to the project developers on architectural and landscape design.

2. The CoC receives feedback from clients seeking assistance through the CES hotline. Every agency is required to have a grievance process and to explain the process at intake. When complaints arise the NMCEH coaches participants in housing programs as needed to avail themselves of that process. If the grievance procedure does not satisfy the participant's needs NMCEH staff is available to consult with both the participant and the housing agency and help identify and execute next steps. Some agencies conduct exit interviews/surveys any time a participant leaves the program.

Many participants in housing programs have expressed frustration with accessing housing and supportive services in a timely way. One response to this has been the NMCEH's partnership with the City of Santa Fe to provide all move- in costs wherever they find a rental unit in the City of Santa Fe. The population who benefits from this includes referrals from shelters, Santa Fe Public Schools, and provider agencies. When systemic or provider-specific challenges are raised by people with lived experience, the CoC brings the concerns to CoC membership meetings, case conferencing, and collaborative funders meetings. Further, CoC staff request that reporting individuals provide recommended solutions to addressing presented challenges. The NNM YAB members remain active in identifying and addressing challenges that they, and their peers, have experienced while homeless and in pursuit of permanent housing, and regular opportunities exist for YAB members to share their experiences with the Children, Youth and Families Department, Department of Public Education, Mortgage Finance Authority and local Public Housing Authorities.

| 1D-12. | Increasing Affordable Housing Supply. | |
|--------|---|---|
| | NOFO Section V.B.1.t. | |
| | | - |
| | Describe in the field below at least 2 steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following: | |
| 1. | reforming zoning and land use policies to permit more housing development; and | |
| 2. | reducing regulatory barriers to housing development. | |

| FY2023 CoC Application | Page 42 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

 The CoC serves on an advisory board for the Santa Fe County (SFC) Housing Plan which includes numerous recommendations to reform zoning and land use policies in order to encourage more affordable housing development. The SFC Housing Plan includes recommendations to incentivize affordable development; one strategy includes permitting higher densities for developers who are willing to build affordable housing units. In addition, the CoC participates in the implementation of the City of Las Cruces' updated Comprehensive Plan, Elevate Las Cruces. The plan provides a holistic approach to affordable housing development, incorporating principles of environmental, fiscal, & social sustainability. The plan includes recommendations to promote & expand supportive & attainable housing for all residents and includes substantial changes to the Las Cruces Development Code. The CoC and the City of Las Cruces are examining current planning & development review procedures, with the goal of improving & expediting development & production of affordable rental projects in order to meet the needs of households with the greatest challenges. Partners are reviewing density limitations, minimum lot sizes and other regulations that may constrict housing developers' ability to produce both smaller rental units, as well as homes for sale, intended for households that are not currently able to compete in the existing housing market. The City of Las Cruces has identified vacant and underutilized residentially zoned properties in areas that have adequate infrastructure to support greater densities for residential uses. Existing infrastructure availability could steer developers to sites that are considered suitable by the locality, and expedite the pace at which affordable development occurs. Santa Fe is in the process of converting the Lamplighter Hotel into apartments. It will be mixed income with units dedicated to permanent supportive housing.

2. To reduce regulatory barriers to housing development, Santa Fe County is proposing a change to the county's transferable development rights program to allow for higher densities. The City of Las Cruces eliminated its requirements regarding verification of US citizenship for Tenant-based Rental Assistance (TBRA) housing purposes. This reduced a barrier to accessing affordable housing. The County Commission of Santa Fe is in discussions about requiring that affordable housing be required in all new rental developments.

| FY2023 CoC Application | Page 43 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

- 24 CFR part 578; FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;

- PHA Crosswalk; and

- Frequently Asked Questions

| 1E-1. | Web Posting of Your CoC's Local Competition Deadline-Advance Public Notice. | |
|-------|---|--|
| | NOFO Section V.B.2.a. and 2.g. | |
| | You must upload the Web Posting of Local Competition Deadline attachment to the 4B. Attachments Screen. | |

| 1. | Enter your CoC's local competition submission deadline date for New Project applicants to submit their project applications to your CoC-meaning the date your CoC published the deadline. | 07/12/2023 | |
|----|--|------------|--|
| 2. | Enter the date your CoC published the deadline for Renewal Project applicants to submit their project applications to your CoC's local competition-meaning the date your CoC published the deadline. | 07/31/2023 | |

| Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below. | |
|---|--|
| NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e. | |

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen. Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

| 1 | Established total points available for each project application type. | Yes |
|---|--|-----|
| 2 | At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH). | Yes |
| 3 | At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness). | Yes |
| 4 | Provided points for projects that addressed specific severe barriers to housing and services. | Yes |

| FY2023 CoC Application | Page 44 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

| 5. | Used data from comparable databases to score projects submitted by victim service providers. | Yes |
|----|---|-----|
| | Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over- represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers. | No |

| Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below. | |
|--|--|
| NOFO Section V.B.2.a., 2.b., 2.c., and 2.d. | |

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen. Complete the chart below to provide details of your CoC's local competition:

| 1. | What were the maximum number of points available for the renewal project form(s)? | 105 |
|----|---|--------|
| 2. | How many renewal projects did your CoC submit? | 32 |
| 3. | What renewal project type did most applicants use? | PH-PSH |

| 1E-2b. | Addressing Severe Barriers in the Local Project Review and Ranking Process. |
|--------|---|
| | NOFO Section V.B.2.d. |
| | |
| | Describe in the field below: |
| 1. | how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing; |
| 2. | how your CoC analyzed data regarding how long it takes to house people in permanent housing; |
| 3. | how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and |

 considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.

| FY2023 CoC Application | Page 45 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. The IRC scores and ranks projects based on HMIS data quality, housing placement & retention, increase & retention of income, and utilization of funds. This data is pulled from HMIS into Annual Progress Reports (APRs) to inform IRC scoring. CoC projects are encouraged to work on improving their outcomes, though it is understood that some outcomes are hard to improve given the volume and severity of need of priority populations. The IRC allows projects a chance to explain and plan for improvement of any scores that are low compared to other CoC projects.

2. The CoC analyzed HMIS data from CES to see how long it takes for projects to house people in permanent housing. Data is pulled from APRs and loaded into a formula the IRC uses to rank projects.

3. CoC providers utilize the VI-SPDAT score and consider the history of victimization, existence of severe mental health and substance abuse issues, length/number of homeless episodes, and medical issues to prioritize participants for housing. The IRC recognizes that the sheer volume of program participants with acute, severe, & complex needs, coupled with the significant shortage of supportive service workforce, impacts projects' abilities to maintain participants in housing. Further, it is understood that the statewide shortage of affordable housing units directly impacts the rapid placement of participants in permanent housing.

4. The IRC scores and ranks projects based on their HMIS data quality, housing placement & retention, increase & retention of income, and utilization of funds. CoC projects are encouraged to work on improving their outcomes, though it is understood that some outcomes are hard to improve given the volume and severity of need of priority populations. IRC members realize the struggle and allow projects a chance to provide explanations and plans for improvement. When the IRC selects more than one new project to apply, housing type, utilization of Housing First principles, target populations, & strength of application are considered when determining how to rank bonus projects. The CoC prioritizes projects utilizing Housing First and service to the most vulnerable populations. The planning grant will support the CoC in strategizing how to better serve highly vulnerable clients.

| 1E-3. | Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process. | |
|-------|--|--|
| | NOFO Section V.B.2.e. | |
| | Describe in the field below: | |
| 1. | how your CoC used the input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications; | |
| 2. | how your CoC included persons of different races and ethnicities, particularly those over- represented in the local homelessness population in the review, selection, and ranking process; and | |
| 3. | how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers. | |

| FY2023 CoC Application | Page 46 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

(limit 2,500 characters)

1. The Independent Review Committee (IRC) solicited input from the CoC membership and Board, which is composed of representatives who are racially diverse and who represent programs that serve populations that are over-represented in the homeless response system. The IRC is supporting the CoC to improve in being more deliberate about advancing racial equity at all levels. The Anti-Racism Planning Group (ARPG) has started discussions on how to embed a racial equity analysis and actions in all aspects of the CoC, as well. Sixty people participating in 3-day Undoing Racism and Community Organizing workshops in July, 2023 has been foundational in this regard.

2. The IRC is composed of five members, one of whom has lived experience of homelessness. Two identify as Native American and Latina. The CoC expanded diversity on the IRC and will continue to do so moving forward. Current IRC members have agreed to meet quarterly to improve processes that will lead to more racially equitable representation and outcomes.

Identifying and addressing barriers to participation faced by persons of different races and ethnicities will be the outcome of a Continuous Quality Improvement Plan informed by the CoC's analysis of data in HUD's Racial Equity Scoring Tool 3.0. The CQI data will become a new ranking category in the IRC's scoring tool. In addition, the CoC is assessing how to utilize best practices to review, rank and select projects to give priority to programs whose participants mirror local homeless populations. The new scoring and ranking tool provided by HUD will be a resource towards this end. The 2023 PIT Report indicates overrepresentation of Native and Black people, and the CES has begun initial steps to actively look at system equity within coordinated entry. For example, individuals and programs who participate in CES in the Santa Fe area committed to regular review of data on race, ethnicity and age. In addition, the CoC is working with the CES team to ensure system access points include providers who serve Native and Black households and to ensure that the prioritized lists for housing are more inclusive and responsive to overrepresented populations. The IRC is committed to embedding a racial equity analysis into the next version of the scoring tool. The need for this has been presented to the Balance of State CoC. This will be a top agenda item in upcoming meetings of the ARPG, as well.

| 1E-4. | Reallocation–Reviewing Performance of Existing Projects. |
|-------|---|
| | NOFO Section V.B.2.f. |
| | |
| | Describe in the field below: |
| 1. | your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed; |
| 2. | whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year; |
| 3. | whether your CoC reallocated any low performing or less needed projects during its local competition this year; and |
| 4. | why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable. |

| FY2023 CoC Application | Page 47 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

(limit 2,500 characters)

1. The IRC reviews projects to determine if any need to be reallocated for performance. Projects are reallocated if unable to meet the minimum requirements that align with HUD requirements to operate the project or their performance was so poor that the IRC felt there was no path forward with that recipient. The first step is to determine if projects meet a threshold criteria to be eligible for scoring. The threshold criteria include:

HUD reviews Fiscal stability Monitoring visit findings Unexpended funds Timeliness and outcomes of Annual Progress Reports An active HMIS administrator and HMIS user are on staff A staff member is trained in conducting the VI-SPDAT Policies and procedures include: non-discrimination and equal access, child school enrollment, VAWA, and Affirmative Marketing

Each project is asked to submit evidence that they meet each of these criteria. Evidence is reviewed by NMCEH staff and the IRC for deficiencies. If deficiencies are found, the project is contacted with a description and a request to explain their cause and describe a plan to correct them. This information is reviewed by the IRC to determine whether or not the projects are eligible for step two, which is the scoring/ranking of projects. This step is essentially a math equation, drawing from data in Annual Progress Reports that reflect the following categories:

HMIS data quality

Housing Placement and Retention

Utilization which reflects the number of households or units a project intended to serve

Income Increase and Retention

Timely and complete response to IRC requests

Length of time from eligibility determination to securing housing

This second step creates a score for each project that passed the Threshold Criteria, which then informs the IRC's decision of whether or not to reallocate.

In addition to this process some projects may voluntarily choose not to apply for the project they were funded for last year. In this case, the funds are reallocated by the IRC to other projects.

2. The CoC identified four projects with trends of significantly underspending their funds for partial reallocation through our local competition this year.

3. The IRC calculated the average percentage by which these programs were underspending their funds and halved that number to calculate the percentage of the grants that would be reallocated, which resulted in a reallocation of 18.5%, 22.5%, 18.5%, and 17.5% for these programs, respectively.

4. N/A

| FY2023 CoC Application | Page 48 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

| 1E-4a. | Reallocation Between FY 2018 and FY 2023. | |
|--------|---|--|
| | NOFO Section V.B.2.f. | |

Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2018 and FY 2023? No

| 1E-5. | Projects Rejected/Reduced-Notification Outside of e-snaps. | |
|-------|---|--|
| | NOFO Section V.B.2.g. | |
| | You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen. | |

| 1. | Did your CoC reject any project application(s) submitted for funding during its local competition? | No |
|----|---|------------|
| 2. | Did your CoC reduce funding for any project application(s) submitted for funding during its local competition? | Yes |
| 3. | Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition? | Yes |
| | If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023. | 09/13/2023 |

| 1E-5a. | Projects Accepted-Notification Outside of e-snaps. | |
|--------|---|--|
| | NOFO Section V.B.2.g. | |
| | You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen. | |

| Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023. | 09/13/2023 |
|--|------------|
|--|------------|

| 1E-5b. | Local Competition Selection Results for All Projects. | |
|--------|---|---|
| | NOFO Section V.B.2.g. | |
| | You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen. | |
| | | - |

| Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project accepted or rejected status; | Yes |
|---|-----|
| Project Rank–if accepted; Requested Funding Amounts; and Reallocated funds. | |

| FY2023 CoC Application | Page 49 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

| Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline. | |
|--|--|
| NOFO Section V.B.2.g. and 24 CFR 578.95. | |
| You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen. | |

| Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or | 09/26/2023 |
|---|------------|
| partner's website—which included: 1. the CoC Application: and | |
| 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings. | |

| 1E-5d. | Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website. | |
|--------|---|--|
| | NOFO Section V.B.2.g. | |
| | You must upload the Notification of CoC- Approved Consolidated Application attachment to the 4B. Attachments Screen. | |

| Enter the date your CoC notified community members and key stakeholders that the CoC- approved Consolidated Application was posted on your CoC's website or partner's website. | 09/26/2023 |
|---|------------|
|---|------------|

| FY2023 CoC Application | Page 50 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

- 24 CFR part 578;
 FY 2023 CoC Application Navigational Guide;
 Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| 2A-1. | HMIS Vendor. | |
|-------|---------------------------------|--|
| | Not Scored–For Information Only | |

| E | Enter the name of the HMIS Vendor your CoC i | is currently using. | Foothold - Awards |
|---|--|---------------------|-------------------|
|---|--|---------------------|-------------------|

| 2A-2. | HMIS Implementation Coverage Area. | |
|-------|------------------------------------|--|
| | Not Scored–For Information Only | |

| : | Select from dropdown menu your CoC's HMIS coverage area. | Statewide | |
|---|--|-----------|--|
|---|--|-----------|--|

| 2A-3. | HIC Data Submission in HDX. | |
|-------|-----------------------------|--|
| | NOFO Section V.B.3.a. | |

| | Enter the date your CoC submitted its 2023 HIC data into HDX. | 04/26/2023 |
|--|---|------------|
|--|---|------------|

| Comparable Database for DV Providers–CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers. | |
|--|--|
| NOFO Section V.B.3.b. | |

| | In the field below: |
|----|--|
| | describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases; |
| 2. | state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database–compliant with the FY 2022 HMIS Data Standards; and |

| FY2023 CoC Application | Page 51 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

3. state whether your CoC's HMIS is compliant with the FY 2022 HMIS Data Standards.

(limit 2,500 characters)

1. The CoC has a comparable database, Osnium, that collects the same data elements published in HUD's 2022 HMIS Data Standards. Osnium is a desktop application rather than a network system. Information for data timeliness of projects (including the time between entry and exit events) is collected, but the system does not integrate this information into the APR report. This issue does not prevent the CoC from being able to upload project APRs in Sage. Osnium is also compliant with collecting data for the HUD CAPER report, although the data timeliness limitation is still in effect with this report.

2. DV housing and service providers are using a HUD-compliant comparable database that is compliant with the FY 2022 HMIS Data Standards.

3. Our CoC is compliant with the 2022 HMIS Data Standards.

| 2A-5. | Bed Coverage Rate–Using HIC, HMIS Data–CoC Merger Bonus Points. | |
|-------|---|--|
| | NOFO Section V.B.3.c. and V.B.7. | |

Enter 2023 HIC and HMIS data in the chart below by project type:

| Project Type | Total Year-Round Beds in 2023 HIC | Total Year-Round Beds in HIC Operated by Victim Service Providers | Total Year-Round Beds in HMIS | HMIS Year-Round Bed Coverage Rate |
|--|--------------------------------------|---|----------------------------------|--------------------------------------|
| 1. Emergency Shelter (ES) beds | 1,400 | 426 | 974 | 100.00% |
| 2. Safe Haven (SH) beds | 0 | 0 | 0 | |
| 3. Transitional Housing (TH) beds | 313 | 88 | 221 | 98.22% |
| 4. Rapid Re-Housing (RRH) beds | 661 | 73 | 588 | 100.00% |
| 5. Permanent Supportive Housing (PSH) beds | 1,347 | 0 | 1,163 | 86.34% |
| 6. Other Permanent Housing (OPH) beds | 120 | 0 | 120 | 100.00% |

| 2A-5a. | Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5. | |
|--------|--|--|
| | NOFO Section V.B.3.c. | |
| | | |
| | For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe: | |
| | steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and | |
| 2. | how your CoC will implement the steps described to increase bed coverage to at least 85 percent. | |

| FY2023 CoC Application | Page 52 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. In August, 2023, as a part of our Built For Zero initiative, the NMCEH convened a group of providers to develop a plan of action to move toward zero homelessness. Part of the plan is to get more providers to participate in HMIS. This includes increasing the frequency and availability of training in HMIS and coordinated entry, and reaching out to executive directors and other providers to secure commitments to participate in HMIS. Park Rangers were one group singled out for targeted outreach for training since they have direct contact with people experiencing homelessness on public land. The CoC has partnered with the statewide HMIS to transition to a new vendor in order to ensure the use and implementation of HMIS at the project level is more accessible, and to make certain that the HMIS vendor is providing the required reports and associated technical assistance in a timely manner. This transition is almost complete. The CoC intends to use this vendor transition as a means to revisit discussions with providers that are not already participating in the system. Additionally, the CoC continues to have conversations with funding collaboratives, local governments and the State about including funding for and requiring all shelter, housing and supportive service providers to use the HMIS for the programs they fund.

2. Implementation of the aforementioned steps will entail on-going outreach to the hierarchies of the organizations and lateral outreach to colleagues to underscore the importance of participating in HMIS. The CoC will continue to work to educate all stakeholders on how having all providers utilizing the same system would support having improved data for the state, and each local community within the BoS, in order to have a better picture of longitudinal data and overall system effectiveness. The CoC will continue to work through the HMIS to transition to the new system, and will simultaneously continue working to build relationships with providers and funders that are not already bought into the system in an effort to encourage statewide use of HMIS across all funding sources. The NMCEH plans to utilize its newly received HMIS expansion grant to eliminate barriers to participating in HMIS, as well. This includes paying for license fees and increasing opportunities for training. Finally, the NMCEH is coaching agencies who are applying for new projects to put HMIS into its budgets, even writing in positions for new full time employees.

| Ν | NOFO Section V.B.3.d. | |
|---|--|--|
| Y | You must upload your CoC's FY 2023 HDX Competition Report to the 4B. Attachments Screen. | |

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by February 28, 2023, 8 p.m. EST?

| FY2023 CoC ApplicationPage 5309/26/2023 |
|---|
|---|

01/30/2023

2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

- 24 CFR part 578;
 FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| 2B-1. | PIT Count Date. | |
|-------|----------------------|--|
| | NOFO Section V.B.4.a | |

| Enter the date your CoC conducted its 2023 PIT count. |
|---|
| |

| 2B-2. | PIT Count Data-HDX Submission Date. | |
|-------|-------------------------------------|--|
| | NOFO Section V.B.4.a | |

| Enter the date your CoC submitted its 2023 PIT count data in HDX. | 04/26/2023 |
|---|------------|
| | |

| 2B-3. | PIT Count-Effectively Counting Youth in Your CoC's Most Recent Unsheltered PIT Count. | |
|-------|---|--|
| | NOFO Section V.B.4.b. | |

| | Describe in the field below how your CoC: |
|----|---|
| | engaged unaccompanied youth and youth serving organizations in your CoC's most recent PIT count planning process; |
| 2. | worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC's most recent PIT count planning process; and |
| 3. | included youth experiencing homelessness as counters during your CoC's most recent unsheltered PIT count. |

| FY2023 CoC Application | Page 54 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. The NMCEH conducted broad outreach to recruit volunteers for the PIT count, including agencies that serve homeless youth across the state. Additional efforts were made to ensure that key geographical areas of the state were covered. Specifically, Youth Shelters and Family Services (YSFS), was engaged, as they are the lead provider of youth services in multiple counties in the north and northwestern parts of the state. Families and Youth Innovations Plus (FYI) participated, as they are a large provider of youth services in southern New Mexico. The DreamTree Project and San Juan Safe Communities were engaged, as they provide extensive outreach in rural areas of Northern New Mexico.

2. Two navigators in the YHDP project are young people with lived experience with homelessness. They were instrumental in identifying locations where homeless youth were most likely to be identified, especially in Santa Fe County, which is where one of the youth navigators was from. Youth Shelters and Family Services, Families and Youth Innovations Plus, the DreamTree Project, and San Juan Safe Communities were instrumental in identifying locations where homeless youth were most likely to be in their respective parts of the state.

3. All volunteers were trained on the purpose of the count and the methodology. This included identifying places where people experiencing homelessness, including youth, congregate and access services. Youth serving agencies were represented in the training and in the identification of locations. We did not collect the ages of the PIT count participants, so it is unclear whether or not homeless youth were involved in the actual count.

| 2B-4. | PIT Count-Methodology Change-CoC Merger Bonus Points. | |
|-------|--|--|
| | NOFO Section V.B.5.a and V.B.7.c. | |
| | | |
| | In the field below: | |
| 1. | describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; | |
| 2. | describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; and | |
| 3. | describe how the changes affected your CoC's PIT count results; or | |
| 4. | state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2023. | |

(limit 2,500 characters)

1. The NMCEH took a more systematic approach to reaching out to each county remotely, including maps for internal use and emails to municipalities and service providers. This resulted in four new counties participating in the PIT Count this year.

2. The NMCEH purchased SurveyMonkey to replace Google Forms for this year's count. However, SurveyMonkey wasn't able to handle the volume of traffic on the first day, so we reverted back to Google Forms.

3. The increase in the number of counties increased the number of people identified as experiencing unsheltered homelessness.

| FY2023 CoC Application | Page 55 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

- 24 CFR part 578;
 FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| 2C-1. | Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses. | |
|-------|--|--|
| | NOFO Section V.B.5.b. | |

| | In the field below: |
|----|---|
| | describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time; |
| 2. | describe your CoC's strategies to address individuals and families at risk of becoming homeless; and |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time |

| FY2023 CoC Application P | Page 56 09 | 9/26/2023 |
|--------------------------|------------|-----------|
|--------------------------|------------|-----------|

1. The CoC uses Coordinated Entry System (CES) data to aggregate information on persons who have become homeless for the first time, and compares the information to overall data for the general population, including data for persons becoming homeless for a subsequent time. This allows the CoC to identify factors associated with either a higher risk of becoming homeless for the first time, or factors that may be associated with lowering risk of becoming homeless again. Data and common factors contributing to homelessness have led the CoC to determine that the most at-risk households for becoming homeless for the first time are at or below 30% AMI, exiting longterm institutional stays, or youth aging out of foster care.

2. In the City of Santa Fe there is an early intervention grant for rental assistance to prevent eviction. The NMCEH partners with provider agencies to make sure the funds are distributed to families in need in a timely way. The process for accessing the funds is easy. Clients alert their service providers who then provide a lease agreement to the NMCEH. The NMCEH then cuts a check directly to the landlord. The CoC's strategy focuses on improving our ability to promptly identify and divert individuals and families at risk, and includes development of a plan for CES to access preventative resources. By increasing coordination among community partners, and by increasing access to prevention supports, we expect that fewer overall households will become homeless. The CoC has prevention programs funded by state dollars, ESG, ESG-CV, CDBG and SSVF that provide and target assistance to households below 30% AMI with imminent risk of evictions. The CES established diversion practices to assist households that present for housing or shelter, and selfreport as first-time homeless, to work in identifying any potential alternatives to homelessness that may not have already been considered. This includes, but is not limited to, temporary shelter stays, staying with family or friends, renting a hotel temporarily, pursuing other housing, or one time assistance options. The CoC and CES have worked to strengthen long standing relationships, and to develop new partnerships with community stakeholders that are willing to provide temporary assistance and services to prevent first-time homelessness.

3. The NMCEH CoC Director is responsible for overseeing the CoC's strategy to reduce numbers of those experiencing first time homelessness.

| 2C-1a. | Impact of Displaced Persons on Number of First Time Homeless. | |
|--------|--|-----|
| | NOFO Section V.B.5.b | |
| | | |
| | Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to: | |
| | | |
| 1. | natural disasters? | Yes |
| 2. | having recently arrived in your CoCs' geographic area? | Yes |

| FY2023 CoC Application | Page 57 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. The April 26, 2022 Calf Canyon and Hermit's Peak Fire (a controlled burn started by the U.S. Forest Service that escalated out of control) dramatically increased the number of first- time homeless in San Miguel, Mora, and Taos Counties. It affected people all over the state, as well, as people were forced to move to wherever there was space for them.

2. Many families who lived where the fire raged fled to Albuquerque and Santa Fe where they filled the shelters. When the shelters filled FEMA started paying for some to stay in hotels. St. Vincent's Hospital in Santa Fe reached capacity as it provided services to people medically affected by the fires, including those with chronic illnesses. Residents of the New Mexico State Hospital in San Miguel County were evacuated to facilities in Sierra Bernalillo, Grant, Guadalupe, and Santa Fe Counties. The timeline for FEMA to compensate the families who lost their homes has been agonizingly slow., so may remain effectively homeless. According to NM Governor Michelle Lujan Grisham (quoted in an August, 2023 Albuquerque Journal article) approximately 600 residents still lack permanent homes.

| 2C-2. | Length of Time Homeless-CoC's Strategy to Reduce. |
|-------|--|
| | NOFO Section V.B.5.c. |
| | |
| | In the field below: |
| 1. | describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless; |
| 2. | describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless. |

| FY2023 CoC Application | Page 58 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

 The CoC is increasing outreach & communication with a diverse set of access points for Coordinated Entry in order to promptly identify those who are homeless or at risk. We are providing training in diversion, progressive engagement. & other housing-centered practices so providers can guickly identify the strengths & resources of individuals/families in order to rapidly assist them in creating a plan toward self-sufficiency. We are also working on increasing the number of units available. The CoC has been successful in full implementation of a youth housing continuum in Northern New Mexico and continues to advocate for support to increase the numbers of units through new developments and rehabilitation projects throughout the state. The CoC applied for the last round of YHDP funding to expand the Youth Homeless Demonstration Project in the Southern part of the state. Finally, the NMCEH has centralized and unified its coordinated entry system. There is now one director who oversees the whole state, and she is reestablishing and strengthening relationships with providers and increasing access to training on HMIS and the VI-SPDAT. We anticipate this to decrease the length of time people experience homelessness in Balance of State.

The CoC coordinated entry team is committed to deepening connections with housing providers & community partners throughout the BoS under its unified coordinated entry system. Prioritization measures are in place to identify households that have been homeless the longest, and regular case conferencing has been revamped. The case conferencing strategy follows Built For Zero methodology, and incorporates support for housing providers and system oversight to ensure that individuals and families who have been homeless the longest have first access to available housing. The CoC's Written Standards require that prioritization structures are followed (including length of time homeless), and access points have been expanded in an effort to conduct more assessments for entry into the CES. The NMCEH is in the process of developing a Continuous Quality Improvement approach to identify and act upon racial disparities in the service delivery system of the CoC, including coordinated entry, intake, and case management. This will be at both the project and CoC levels. We anticipate this to decrease the length of time people experience homelessness, as well.

3. The NMCEH Executive Director oversees these strategies.

| 2C-3. | Exits to Permanent Housing Destinations/Retention of Permanent Housing-CoC's Strategy |
|-------|--|
| | NOFO Section V.B.5.d. |
| | |
| | In the field below: |
| 1. | describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; |
| 2. | describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing. |

| FY2023 CoC Application | Page 59 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1.Our strategy for exiting individuals to permanent housing (PH) has many parts. We provide regular technical assistance on progressive engagement & other housing centered practices to increase the rate of exit to PH. Further, we provide access to supportive services to assist direct care staff & households in developing client specific plans for obtaining self-sufficiency that build upon their strengths, interests and resources. The CES case conferencing structure allows a space in which the CoC & providers can work together to problem solve and identify additional supports that will help the effort to secure long-term, permanent housing. The CoC partners with the ESG recipient to set evaluation criteria for sub recipients to emphasize placements in PH. The CoC's scoring and ranking system looks at exits to PH. We further continue our emphasis on exits to PH through monitoring and evaluation of all PSH and other housing projects.

2. By placing emphasis on the importance of Housing First, client-centered, and strengths-based principles in all areas of program implementation and oversight, we have found that more households remain housed and on a path toward self-sufficiency. The CoC works with participating PSH projects to ensure policies & procedures limit terminations for program non-compliance to only the most extreme cases. The CoC provides technical assistance & support to programs in navigating compliance issues & identifying alternatives to termination. In the Santa Fe area, efforts are underway to implement a crossagency, shared supportive services team (with ERAP Housing Stability funds) to provide mobile, home-based services to newly housed individuals & families throughout the community. The goal is to enhance access to and engagement in supportive services in order to support housing maintenance and prevent return to homelessness. PH projects in the CoC are proactive with program participants to prepare for waitlist openings for programs offered through Public Housing Authorities. The CoC works to expand and improve access to mainstream resources, including Social Security benefits. The CoC provides training on the SSA Ticket to Work Program and SOAR. The NMCEH Quality Improvement Officer provides hands-on technical assistance to individual programs or case managers who are struggling to help individuals and families retain housing.

3. The NMCEH CoC Director is responsible for overseeing this strategy.

| 2C-4. | Returns to Homelessness-CoC's Strategy to Reduce Rate. |
|-------|--|
| | NOFO Section V.B.5.e. |
| | |
| | In the field below: |
| 1. | describe your CoC's strategy to identify individuals and families who return to homelessness; |
| 2. | describe your CoC's strategy to reduce the rate of additional returns to homelessness; and |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness. |

| FY2023 CoC Application | Page 60 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. The CoC uses HMIS data from the Coordinated Entry System to identify individuals who have returned to homelessness. The CoC also works with the CES team to increase access points and messaging so that it is more likely to capture people who return to homelessness.

NMCEH now has one centralized CES system statewide, including unified Written Standards to ensure effective standardized practices are utilized. NMCEH has added additional staff to Coordinated Entry. This will increase our capacity to provide technical assistance to projects in order to decrease recidivism. The NMCEH CoC has added an Equity Director and other new positions to its CoC Planning application this year. If funded, we anticipate this to have a positive impact on the effectiveness of the CoC in preventing recidivism in historically marginalized communities. Because our data suggests that disabling conditions (medical and behavioral health) are more common among those returning to homelessness than among those experiencing homelessness for the first time, we have implemented a new tool to identify if a participant will need on-going support to maintain housing. Housing providers throughout the Santa Fe area have been meeting collaboratively over the last year to identify and address systemic issues within the community. With support from ERAP Housing Stability Funds, work is underway for implementation of a cross-agency, shared supportive services team that will provide multi-disciplinary, home-based support to housing project participants. The team will be available to support voucher holders and other types of subsidy recipients who are in need of more intensive, home-based support in order to maintain housing. The team is in regular communication with local hospital and behavioral health crisis staff. The CoC continues to explore ways to increase support for housing providers, which includes promotion, awareness, and use of existing resource information provided at the local (i.e. Santa Fe CONNECT) and state (SHARE NM) levels. Finally, evaluation processes for ESG and CoC projects include a project-specific recidivism measure to help housing providers better understand and take ownership of their roles within the system as a whole, and especially with respect to returns to homelessness. The CoC is further expanding planning efforts and access to SSI and SSDI application assistance via SOAR.

3. The NMCEH CoC Director is responsible for overseeing this strategy.

| 2C-5. Increasing Employment Cash Income—CoC's Strategy. NOFO Section V.B.5.f. In the field below: 1. describe your CoC's strategy to access employment cash sources; 2C-5. describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and 3. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment. | | |
|---|-------|--|
| In the field below: 1. describe your CoC's strategy to access employment cash sources; 2. describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and 3. provide the organization name or position title that is responsible for overseeing your CoC's | 2C-5. | Increasing Employment Cash Income-CoC's Strategy. |
| describe your CoC's strategy to access employment cash sources; describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and provide the organization name or position title that is responsible for overseeing your CoC's | | NOFO Section V.B.5.f. |
| describe your CoC's strategy to access employment cash sources; describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and provide the organization name or position title that is responsible for overseeing your CoC's | | |
| 2. describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and 3. provide the organization name or position title that is responsible for overseeing your CoC's | | In the field below: |
| families experiencing homelessness increase their employment cash income; and 3. provide the organization name or position title that is responsible for overseeing your CoC's | 1. | describe your CoC's strategy to access employment cash sources; |
| | 2. | describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and |
| | 3. | |

| FY2023 CoC Application | Page 61 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

 Ongoing monitoring and evaluation of CoC projects emphasize the importance of assisting program participants to increase employment income, and provider specific data is reviewed to this end. The CoC HMIS team has a measure to focus on the average number of dollars income is increasing per household, which has driven more meaningful focus on client income throughout the CoC. Finally, the CoC's enhanced Coordinated Entry team is expanding connections to employment, education, and training organizations to further develop partnerships & collaborations in an effort to increase client income. The NM Department of Workforce Solutions operates Workforce Connections Centers throughout 21 communities statewide where clients receive help with resumes, skills assessment, connections to employers and job fairs. A number of community partner agencies provide life skills and additional resources to assist individuals to obtain and maintain employment. The Santa Fe area shared services team has a component specific to employment and other life skills. The extent to which projects increase income is one of the criteria used by the IRC to score and rank projects. Thus, projects are incentivized to focus on this in their service delivery.

2.Where projects are funded, the CoC is connected via its membership to the employment centers that support clients in accessing employment resources. The CoC is exploring opportunities to enhance partnerships with client-specific mentors, especially as related to our efforts to reduce & prevent homelessness for youth chronically homeless adults. CoC funded agencies are connected to other employment organizations in their local communities, including Goodwill Industries, Job Corps, Youthworks, and Rocky Mountain Youth Corps. The Lived Experience Advisory Group (LEAB) holds great promise for people experiencing homelessness to receive coaching/mentoring around securing mainstream employment by people who can empathize with their situations and have experience securing employment themselves. Mesilla Valley Community of Hope in Dona Ana County organizes job fairs and runs a regular day labor program. Most clients are from Camp Hope, their safe outdoor space.

3. The NMCEH CoC Director oversees the CoC's strategy to increase job and income growth from employment.

| 2C-5a. | Increasing Non-employment Cash Income-CoC's Strategy |
|--------|--|
| | NOFO Section V.B.5.f. |
| | |
| | In the field below: |
| 1. | describe your CoC's strategy to access non-employment cash income; and |
| 2. | provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income. |

| FY2023 CoC Application | Page 62 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. The CoC's strategy to increase non-employment cash income includes providing training, sharing information, and focusing on other financial resources available within the community through public or private funding. Further, project specific housing navigators and case managers develop relationships with local Income Support Division offices, and get to know what resources are available for individuals/families in the community. The CoC conducts regular training for case managers and supports utilization of statewide (SHARE New Mexico) resource and referral platforms to access information regarding an array of possible needs, including access to nonemployment cash income. The CoC coordinates training specifically for providers on the multitude of benefits individuals/households may be eligible for and available through the Social Security Administration and the New Mexico Human Services Department. This includes SSI/SSDI benefits, SNAP, WIC, TANF and General Assistance. Up-to-date knowledge, including eligibility guidelines and how to access, is essential for frontline staff as they seek to more effectively support their participants in applying for an array of benefits and support. The use of the SOAR process when completing SSI/SSDI applications improves the likelihood and speed of approval, which allows for people to begin receiving that income sooner. CoC leadership is in communication with Managed Care Organizations (MCOs) to explore alternative ways to increase individual/household utilization of resources available through MCOs, which may situationally include access to nonemployment cash income. On April 27, 2023 the NMCEH organized an accessing public benefits workshop with the NM Center on Law and Poverty. The workshop was attended by over 100 people statewide.

2. The NMCEH CoC Director oversees the CoC's strategy to increase nonemployment cash income.

| FY2023 CoC Application | Page 63 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

- 24 CFR part 578;
 FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| 3A-1. | New PH-PSH/PH-RRH Project-Leveraging Housing Resources. | |
|-------|---|--|
| | NOFO Section V.B.6.a. | |
| | You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen. | |
| | | |

| Is your CoC app | lying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized | No |
|------------------|---|----|
| housing units wh | ich are not funded through the CoC or ESG Programs to help individuals and families | |
| experiencing ho | nelessness? | |

| 3A-2. New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources. | | |
|--|--|--|
| | NOFO Section V.B.6.b. | |
| | You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen. | |

| Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness? | No |
|--|----|
|--|----|

| 3A-3. | 3A-3. Leveraging Housing/Healthcare Resources-List of Projects. | |
|-------|---|--|
| | NOFO Sections V.B.6.a. and V.B.6.b. | |

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

| Project Name | Project Type | Rank Number | Leverage Type |
|--------------|--------------|-------------|---------------|
| | | | |

| FY2023 CoC Application | Page 64 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

3A-3. List of Projects.

2. Enter the Unique Entity Identifier (UEI): QQFBJYFJTJX6

| FY2023 CoC Application Page 65 09/26/2023 |
|---|
|---|

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

- 24 CFR part 578;
 FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| 3B-1. Rehabilitation/New Construction Costs-New Projects. | |
|---|--|
| NOFO Section V.B.1.s. | |

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding No for housing rehabilitation or new construction?

| 3 B-2 . | Rehabilitation/New Construction Costs-New Projects. |
|----------------|---|
| | NOFO Section V.B.1.s. |
| | |
| | If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with: |
| 1. | Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and |
| 2. | HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for |

low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,500 characters)

N/A

| FY2023 CoC Application | Page 66 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

- 24 CFR part 578; FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and

- Frequently Asked Questions

| 3C-1. Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. | |
|---|--|
| NOFO Section V.F. | |

| Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component | No |
|--|----|
| projects to serve families with children or youth experiencing homelessness as defined by other | |
| Federal statutes? | |

| 3C-2. | Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. | |
|-------|---|--|
| | NOFO Section V.F. | |
| | | |
| | You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen. | |
| | If you answered yes to question 3C-1, describe in the field below: | |
| 1. | how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and | |
| 2. | how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act. | |

(limit 2,500 characters)

N/A

| FY2023 CoC Application | Page 67 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;

- Section 3 Resources;
- PHA Crosswalk; and

- Frequently Asked Questions

| 4A-1. | New DV Bonus Project Applications. | |
|-------|------------------------------------|--|
| | NOFO Section I.B.3.I. | |

Yes Did your CoC submit one or more new project applications for DV Bonus Funding?

4A-1a. DV Bonus Project Types.

NOFO Section I.B.3.I.

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2023 Priority Listing.

| | Project Type | |
|----|---|-----|
| 1. | SSO Coordinated Entry | No |
| 2. | PH-RRH or Joint TH and PH-RRH Component | Yes |

You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.

| Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area. | |
|--|--|
| NOFO Section I.B.3.I.(1)(c) | |

| 1. | Enter the number of survivors that need housing or services: | 1,309 |
|----|--|-------|
| 2. | Enter the number of survivors your CoC is currently serving: | 170 |
| 3. | Unmet Need: | 1,139 |

| FY2023 CoC Application | Page 68 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

| 4A-3a. | How Your CoC Calculated Local Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
|--------|--|--|
| | NOFO Section I.B.3.I.(1)(c) | |
| | | |
| | Describe in the field below: | |
| 1. | how your CoC calculated the number of DV survivors needing housing or services in question 4A- 3 element 1 and element 2; and | |
| 2. | the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or | |
| 3. | if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs. | |

(limit 2,500 characters)

1. To calculate the percentage of Survivors placed and retained in housing, we reviewed data statewide from most recent APR and/or CAPER submissions by participating funded projects. Presenting/immediate need is calculated by the number of persons served in DV Shelter or Transitional Housing projects. Housing placement and retention are calculated by the number of persons placed in DV CoC-funded RRH and PSH projects.

2. The data source was Osnium utilizing the HUD CoC APR, reporting data for clients for September of 2022. We also utilized an Excel spreadsheet that tracks clients awaiting shelter. Note that clients on waitlist are not always there due to capacity issues, although this occurs. Those on the waitlist may be traveling from out of state/town, may not be able to safely leave their current residence, or have safe accommodations until capacity that meets their specific needs is available.

3. Barriers that may keep survivors from having needs met include transportation, safety of leaving their current residence, ability to relocate, work and school obligations, and preparing their children for leaving their current residences.

| 4A-3b | . Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
|----------------|---|--|
| | NOFO Section I.B.3.I.(1) | |
| | | |
| | Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for. | |
| Applicant Name | | |
| La Casa, Inc. | | |

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b. Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.

NOFO Section II.B.11.e.(1)(d)

Enter information in the chart below on the project applicant applying for one or more New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects included on your CoC's FY 2023 Priority Listing for New Projects:

| 1. | Applicant Name | La Casa, Inc. |
|----|--|---------------|
| 2. | Project Name | RRH |
| 3. | Project Rank on the Priority Listing | 35 |
| 4. | Unique Entity Identifier (UEI) | C3DKAFMYM753 |
| 5. | Amount Requested | \$363,294 |
| 6. | Rate of Housing Placement of DV Survivors-Percentage | 97% |
| 7. | Rate of Housing Retention of DV Survivors-Percentage | 100% |

| 4A-3b.1. | Applicant Experience in Housing Placement and Retention for Applicants Requesting New PH- RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
|----------|---|--|
| | NOFO Section I.B.3.I.(1)(d) | |

| | For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below: |
|----|---|
| 1. | how the project applicant calculated both rates; |
| 2. | whether the rates accounts for exits to safe housing destinations; and |
| 3. | the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects). |

(limit 1,500 characters)

1. NMCEH looked at both PSH and RRH regardless of funding source that are in HMIS for a two year period: 7/121-6/30/23. This allowed us to observe instability in retention. Here we are counting households, not individual persons. We then looked at the APRs for all of those programs to identify all clients who are actively fleeing domestic violence. Of those clients, we looked at question 7A to identify which of those were housed during the reporting period. Of those that were housed we looked at whether or not they remained in the program during the reporting period or if they had been discharged into a stable housing placement (that would meet the permanent housing destinations.

2. The rates did account for exits to safe housing destinations.

3. The data utilized was data pulled from HUD COC APR and CAPER Reports for 7/1/21 to 6/30/23 via Osnium as well as housing spreadsheets for clientele during that period.

| FY2023 CoC Application | Page 70 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

| 4A-3c. | Applicant Experience in Providing Housing to DV Survivor for Applicants Requesting New PH- RRH and Joint TH and PH-RRH Component DV Bonus Projects. |
|--------|---|
| | NOFO Section I.B.3.I.(1)(d) |
| | |
| | Describe in the field below how the project applicant: |
| 1. | ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing; |
| 2. | prioritized survivors-you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan, etc.; |
| 3. | determined which supportive services survivors needed; |
| 4. | connected survivors to supportive services; and |
| 5. | moved clients from assisted housing to housing they could sustain-address housing stability after the housing subsidy ends. |

| FY2023 CoC Application | Page 71 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. La Casa, Inc. (LCI) ensured DV survivors experiencing homelessness were assisted in finding gainful employment or other income sources, were connected with programs (externally and internally) that assisted undocumented persons to build a pathway to housing, and by working with apartment programs and landlords to find openings that would meet the financial and physical needs of clients. This was a challenge due to a variety of things such as difficulty related to the pandemic, delay in ability to visit vacant homes due to moratorium related issues, etc.

2. LCI utilizes the VI-SPDAT to determine prioritization as well as history with the housing program to determine eligibility. For example, if a participant has utilized the program within the last two years, they may not be as prioritized or eligible for the program as an individual who has not utilized the program; LCI would work on finding permanent housing solutions for these individuals through other available programs. Clients in need of an emergency transfer plan are prioritized in the coordinated entry process.

3. Determining what supportive services are needed for survivors is survivordriven. LCI is trauma informed and stresses the autonomy and decision making of the survivor. With consistent case management before and after the client moves into the transitional housing program (RRH, TBRA/NSP), LCI's case managers have been able to facilitate decision making with the survivor at the helm of that decision making.

4. Connecting survivors with these services again is based on the client's needs and barriers. The locations they are connected with must meet disability, language, and geographical location needs; connecting a survivor who does not have access to health insurance with a mental health facility that requires insurance would not be helpful. LCI utilizes a resource list that meets the needs and acknowledges the barriers faced by clients.

5. What has been challenging has been moving clients into permanent housing after their stay in the housing program ends. LCI has been incredibly lucky to have fostered healthy relationships with landlords willing to work with the program when they had vacancies allowing survivors to be housed. The individuals who did not utilize the Neighborhood Stabilization Program homes and entered leases with landlords through our programs were able to continue keeping up with many of their apartments/costs after the program assistance ended.

| | Applicant Experience in Ensuring DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. |
|----|--|
| | NOFO Section I.B.3.I.(1)(d) |
| | |
| | Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by: |
| 1. | taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors; |
| 2. | making determinations and placements into safe housing: |

3. keeping information and locations confidential;

4. training staff on safety and confidentially policies and practices; and

| FY2023 CoC Application | Page 72 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

5. taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.

(limit 2,500 characters)

1. Steps taken to ensure privacy and confidentiality of survivors include intake into services. LCI has updated the forms to ensure that informed consent is clear throughout the intake process including intake into services, shelter entry, and regular updates of Releases of information for survivors utilizing shelter services. During the interview process, case managers worked alongside the housing program manager to ensure that the questioning provides context.

2. To determine safe locations, clients are placed in the driver's seat and provided with resources that allow them to navigate housing vacancies to determine which best suit their needs (location, available schools, walking/public transport, etc.) A client who is less concerned about transportation as they have their own vehicle may be okay moving to a location that is in a newly developed area, whereas a client who needs immediate access to public transport may want to be more centrally located.

3. Staff ensures clarity with apartment locations/landlords about confidentiality by stressing that staff will not share information with them without a current ROI signed by a survivor utilizing services. This also relates to how staff is trained on confidentiality as LCI ensure their staff understands fully what informed consent is and how to explain informed consent to survivors and organizations we work with.

4. All staff are trained on safety and confidentiality policies and practices. As for apartments, it is made clear from the start that LCI are not the landlords and are rather a third-party financial assistance. With that, LCI ensures that clients are aware of the safety and security measures of the facility/apartment/homes they are moving into and that any concerns are worked out with the landlord directly.

5. LCI's congregate facility has updated its camera system over the past year, ensuring that more areas have security camera access, has replaced the glass in the front offices, has updated the lock systems (FOB access security doors for main entry ways), and has been actively working on getting a wraparound security gate for the entire facility (currently a gate surrounds the back perimeter of the shelter area.)

| 4A-3d.1. | Applicant Experience in Evaluating Their Ability to Ensure DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
|----------|---|--|
| | NOFO Section I.B.3.I.(1)(d) | |

Describe in the field below how the project has evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement during the course of the proposed project.

(limit 2,500 characters)

| FY2023 CoC Application | Page 73 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

La Casa, Inc.(LCI) has actively ensured that consistent safety planning and communication with survivors takes place not only when concerns arise, but also with regular check-ins with case managers. When survivors enter the shelter, the Residential Advocates actively get to know survivors to ensure that LCI is signing clients in and out when they leave each day. LCI provides context that this is not done to 'keep tabs' on survivors, but rather to ensure safety in the event that a survivor does not return. In this event, contact may first be made to the client's safe phone number and then secondly to a predetermined safe contact of the survivor (with ROI). LCI also gives the example that if an emergency occurs on site, knowing who and who is not present will allow the team to know who needs to be evacuated and who is not currently present.

In terms of safety related to housing/PH-RRH, LCI makes sure to connect survivors with locales that are not in the vicinity of their offending partner, being aware of concerns related to third-party relationships of the offending partner, and ensure the locations are in areas that may not cause clients to experience non-offending party related violence or safety concerns. Survivors are actively involved in the choosing of the location. LCI provides a list or accompanies survivors searching for apartments/leasing places with vacancies and have a good working relationship. LCI also works with survivors in finding new locales and connecting with these locations to see if there is a possibility of forming a new landlord-program relationship. LCI has found that many landlords are willing to work with LCI once they learn more about the program and who it serves. LCI has also implemented a contact list with an ROI sign from the client. In case of an emergency and inability to get ahold of the survivor, LCI can contact those they have listed as emergency contacts. Survivors are connected to services that La Casa, Inc. provides, such as an Order of Protection to assist with safety concerns and help to keep the offending partner away from the survivor. Another legal assistance provided is the connection to a community agency for underserved individuals protected by VAWA who are able to attain a U-visa or work permit. This helps the survivor not to be afraid for their safety and eliminates the chance for power and control behavior from the offending partner in these situations.

| 4A-3e. | Applicant Experience in Trauma-Informed, Vi Requesting New PH-RRH and Joint TH and P | | | |
|-------------------------------------|---|--|---------------|--|
| | NOFO Section I.B.3.I.(1)(d) | | | |
| | | | | |
| | Describe in the field below examples of the privictim-centered approaches to meet needs of | roject applicant's experience using trai DV survivors by: | uma-informed, | |
| 1. | prioritizing placement and stabilization in perr participants' wishes and stated needs; | nanent housing consistent with the pro | ogram | |
| 2. | establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials; | | | |
| 3. | providing program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma; | | | |
| 4. | emphasizing program participants' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations; | | | |
| 5. | centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed; | | | |
| 6. | providing a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and | | | |
| FY2023 CoC Application Page 74 09/2 | | | /26/2023 | |

7. offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

| FY2023 CoC Application | Page 75 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. Prioritization can be tricky if advocates don't consider the client's primary needs and barriers. LCI approaches this in a trauma-informed way by providing context and answering questions about our program, while also being transparent that the program itself is temporary and that the long-term goal is to connect with programs to find permanent housing solutions. To prioritize participant choice, advocates work with clients to find out what their goals are and help build pathways to meet those goals.

2. This program minimizes power structures and focuses on mutual respect and autonomy of survivors. They know their own situations, strengths, barriers, and histories best! LCI includes the non-discrimination policy in our assessment (first done to determine eligibility for services) that includes language about mutual respect of clients and staff. The shelter program does not follow punitive or reactive "rules" rather, employs use of policies centered on safety. LCI makes it clear that there are policies that center safety, and that breaches of safety can lead to removal from the program, but not without clear conversations and actively working with participants when concerns arise. When a safety concern arises, and a participant is unwilling to honor the safety of other clients, staff actively ensure to understand the complicated reality of involving law enforcement and what that might mean for survivors who may be Persons of Color, experiencing mental health crises, or who have undocumented status. Staff works on finding safe alternatives for individuals whose needs may differ from what can be provided at LCI.

3. Employees/advocates all complete trauma-informed Core Advocacy training to understand the delicate balance of safety and trauma-response. The team approaches concerns through informed consent and being transparent with clients while also being compassionate and understanding about how some reactions or behaviors may be a trauma response. Actively explaining the "why" when a policy exists or when a concern is addressed has worked well and survivors have shown great response to this type of communication. Participants are connected to services such as trauma-informed counseling with LCI and education on domestic violence from our non-residential advocates. Dependents/children are also connected to a therapist and an advocate for Children & Youth Services.

4. Through case management, participants determine their Housing Stabilization Initial Plan/Goals at the time of approval/search for an apartment. Case management and participants work on goals together and highlight client strengths and barriers. This allows for the participant to tell their stories and become actively aware of their resiliency and resourcefulness. Case Managers also follow the SMART Goal system; this ensures clients are able to figure out very clear, attainable goals that are specific to their situations. Case managers also provide quarterly review on goals as an opportunity to set an action plan as to what the barriers are in attaining, or an opportunity to add a new goal if a goal has been attained. Housing checklists are done in the home at least once a month to determine any landlord/tenant issues and how to attain an eviction prevention mindset. Participants also are provided with a Housing Needs Assessment at initial, interim, and exit to evaluate the progress of the participant.

5. LCI is clear on the program being non-discriminatory by providing a nondiscrimination policy statement in the initial assessment and again during intake into shelter services or housing services. LCI regularly attends training on

| FY2023 CoC Application | Page 76 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

cultural sensitivity and the team has also actively ensured that they not only follow this safe, inclusive environment for clients, but also for staff by uplifting and actively involving disabled, LGBTQIA+, BIPOC employees in decision making. LCI has included cultural responsiveness and inclusivity in the Policy and Procedures.

6. LCI has started groups for domestic violence education where participants can learn all about coercion and control and the power dynamic behaviors. They are also connected to individual therapy. The housing program will be starting financial groups and groups for life skills.

7. LCI has advocates who are trained in the Circle of Security to provide support for parenting classes. Clients are welcome to bring their children into groups and an advocate is able to provide a group setting education to children on social skills, recognizing emotions, safety planning, and teen dating violence. Participants are also connected with outside daycare assistance if the service is needed with income-based assistance to the program. La Casa, Inc is also providing services through the Visitation Center for court-mandated individuals to have a safe and neutral environment for the offending and non-offending parents to alleviate the stressors of the outside environment.

4A-3f. Applicant Experience in Meeting Service Needs of DV Survivors for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

Supportive services and case management for survivor applicants of the RRH program includes both working with the internal program while also getting on waitlists for programs that provide longer term or permanent housing such as Section 8, income-based housing, etc. Many of these programs have long waitlists, so simultaneously working with participants on applying for these external programs while working on applying for our internal programs has been important. Being very clear from the start the importance of really putting in the energy for the longer term solutions as the program is temporary has been important. While in shelter, clients work directly with their case managers to discuss all their housing needs, including space for their children, transportation, assistance with utilities and food. Case managers also help clients obtain employment by assisting with resume building and identifying job opportunities. LCI also has a legal advocate on staff who assists clients in obtaining restraining orders, and addressing other legal issues, including immigration and obtaining U-VISAs.

| Plan for Trauma-Informed, Victim-Centered Practices for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
|---|--|
| NOFO Section I.B.3.I.(1)(e) | |
| | |
| Describe in the field below examples of how the new project(s) will: | |

| 1. | prioritize placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs; |
|----|--|
| 2. | establish and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials; |
| 3. | provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma; |
| 4. | emphasize program participants' strengths-for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations; |
| 5. | center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed; |
| 6. | provide a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and |
| 7. | offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services. |
| | |

(limit 5,000 characters)

| FY2023 CoC Application | Page 78 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

1. The new project will grow housing placement opportunities for participants by cultivating stronger relationships with current partners in city and county government. Staff will focus on expanding opportunities through collaboration with local PHA's. The new project will also take advantage of participating in the CoC's specialized DV CES, which will expand the geographic reach of potential placements by taking advantage of a larger resource network and specialized navigation staff.

2. La Casa, Inc. (LCI) will engage in evidence-based practices such as harm reduction, trauma-informed care, motivational interviewing to guide discussion of relapse with the client and to make referrals. Client choice and voice are engaged and respected. The use of alcohol or drugs in and of itself, without other lease violations, will not be a reason for eviction. LCI will use evidence-based approaches to voluntary engagement. LCI's services are informed by a harm-reduction philosophy that recognizes drug and alcohol use and addiction as a part of tenants' lives. LCI will continuously review policies, meet with staff, hold meetings with clients, post and ensure clients are aware of new policies with grace period of compliance, and track data to improve participation outcomes. While each individual's experience of trauma may be different, La Casa staff know it is important to understand how it can tax the individual's coping resources and lead to the initiation of biologically driven survival strategies.

3. LCI senior leaders, staff, and Board of Directors are committed to providing trauma-informed and victim-centered services to every client served. LCI implements the U.S. Department of Justice Office for Victims of Crime's Program Standards and guidelines by incorporating the following into its daily service delivery practices: (1) Realizing the prevalence of trauma; (2) Recognizing how trauma affects all individuals involved with the program, organization, or system, including its own workforce; and (3) Responding by putting this knowledge into practice. LCI staff are trained on the impact of trauma and to understand potential paths for healing; recognizing the signs and symptoms of trauma in staff, clients, and others. LCI staff and Board of Directors integrate knowledge about trauma into policies, procedures, practices, and settings. As in the victim-centered approach, the priority is on the victim's safety and security and on safeguarding against policies and practices that may inadvertently traumatize victims

4. LCI works with each client to implement a strengths-based cycle that begins with a holistic focus that emphasizes a person's strengths and resources (internal and external) in the process of change. When challenges are experienced, problems and issues are acknowledged and validated, and strengths are identified and highlighted. This strengths exploration changes the story of the problem as it creates positive expectations that things can be different and opens the way for the development of competencies.

5. LCI is committed to cultural sensitivity, inclusion, and diversity. LCI is a multicultural organization where over 75% of the staff are bilingual. LCI offers accessible services throughout New Mexico's border communities of Doña Ana, Luna and Hidalgo Counties, New Mexico.

6. LCI is working closely with community partners to provide a variety of opportunities for connection and personal growth. LCI is implementing a weekly yoga program for clients to enhance their skills in practicing mindfulness and

| FY2023 CoC Application | Page 79 | 09/26/2023 |
|------------------------|---------|------------|
| | | |

spirituality. LCI will be working with Burrell College and providing health fairs to participants while providing medical wellness advocacy and connection to specialists as needed. LCI is working with Casa de Peregrinos to provide food pantries for anyone experiencing food insecurities.

7. LCI is registered to participate in the State of New Mexico's Peer Support Worker Certification and Family Peer Support Worker Certification Programs. LCI is committed to engaging and supporting both paid and volunteer peer support workers to work with domestic violence survivors. LCI is partnering with The Children's Reading Alliance Las Cruces (CRALC) to implement the Leer y Crecer Juntos/Read and Grow Together program. This program targets single parent families who are currently living in La Casa's transitional housing program. La Casa has engaged in a collaboration with the CRALC that focuses on empowering parents with preschool aged children and assists with facilitating healthy parent-child interactions through once weekly classes with State Accredited, bilingual facilitators. The classes are over the course of 6-8 weeks (the first 6 weeks with their program, specifically and then access to two additional weeks with New Mexico State University's Family and Consumer Sciences Department.) Children and families receive a free package of reading materials, games, and toys.

| 4A-3h. | Involving Survivors in Policy and Program Development, Operations, and Evaluation of New PH- RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
|--------|--|--|
| | NOFO Section I.B.3.I.(1)(f) | |
| | | |
| | Describe in the field below how the new project will involve survivors: | |
| 1. | with a range of lived expertise; and | |
| 2. | in policy and program development throughout the project's operation. | |

(limit 2,500 characters)

La Casa staff and Board of Directors will involve survivors with a range of lived expertise in policy and program development throughout the project's operation. An Advisory Group will be established that includes survivors with a range of lived expertise. This Advisory Group will oversee the project's goals and objectives and will work to ensure successful project implementation that is trauma-informed and victim-centered. La Casa is committed to supporting survivors in completing the Peer Support Workers Certification Program and in serving in both paid and volunteer Peer Support Worker opportunities within La Casa. La Casa works with clients to participate in self-governance and to give survivors the opportunity to make choices and provide valuable input on policies and procedures. Peer support is a way for people from diverse backgrounds who share experiences in common to come together to build relationships in which they share their strengths and support each other's healing and growth. Peer support and survivor activities throughout the project implementation will include: (1) Formal Support Groups; (2) Activity Focused Support and Engagement; (3) Educational Activities; (4) Informal and One-on-One Engagement; and (5) Advocacy. Survivors will have the opportunity to share their expertise in a variety of accessible formats and platforms.

4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

| 1. | You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete. | | | | | |
|--|--|---|---|--|--|--|
| 2. | You must upload an at | tachment for each do | cument listed where 'Required?' is 'Yes'. | | | |
| 3. | files to PDF, rather that | n printing documents rint option. If you are | er file types are supported–please only use and scanning them, often produces higher c unfamiliar with this process, you should cor | zip files if necessary. Converting electronic uality images. Many systems allow you to nsult your IT Support or search for | | |
| 4. | Attachments must mate | ch the questions they | are associated with. | | | |
| 5. | Only upload documents ultimately slows down t | s responsive to the qu the funding process. | estions posed-including other material slow | rs down the review process, which | | |
| 6. | If you cannot read the a | attachment, it is likely | we cannot read it either. | | | |
| | . We must be able to displaying the time and time). | o read the date and ti date of the public po | me on attachments requiring system-genera sting using your desktop calendar; screensh | ted dates and times, (e.g., a screenshot ot of a webpage that indicates date and | | |
| | . We must be able to | o read everything you | want us to consider in any attachment. | | | |
| 7. | After you upload each a Document Type and to | attachment, use the D ensure it contains all | ownload feature to access and check the at pages you intend to include. | tachment to ensure it matches the required | | |
| 8. | Only use the "Other" at | tachment option to m | eet an attachment requirement that is not ot | herwise listed in these detailed instructions. | | |
| Document Typ | e | Required? | Document Description | Date Attached | | |
| 1C-7. PHA Ho Preference | meless | No | PHA Homeless Pref | 09/22/2023 | | |
| 1C-7. PHA Mo Preference | 1C-7. PHA Moving On No Preference | | | | | |
| 1D-11a. Letter Signed by Working GroupYesLetter Signed by09/22/2023 | | | 09/22/2023 | | | |
| 1D-2a. Housing First Evaluation Yes Housing First Eva 09/22/2023 | | 09/22/2023 | | | | |
| 1E-1. Web Po Competition D | E-1. Web Posting of Local Yes Web Posting of Lo 09/22/2023 Competition Deadline | | | | | |
| 1E-2. Local Co Tool | 1E-2. Local Competition Scoring Tool Yes Local Competition 09/22/2023 | | | | | |
| 1E-2a. Scored Forms for One Project Yes Scored Forms for 09/22/2023 | | | 09/22/2023 | | | |
| 1E-5. Notification of Projects Yes Notification of P 09/22/2023 Rejected-Reduced 09/22/2023 09/22/2023 | | | | 09/22/2023 | | |
| 1E-5a. Notifica Accepted | a. Notification of Projects Yes Notification of P 09/22/2023 | | | | | |
| 1E-5b. Local Competition Selection ResultsYesLocal Competitio09/22/2023 | | | | | | |
| 1E-5c. Web Po Approved Con Application | 1E-5c. Web Posting–CoC- Approved Consolidated | | | | | |

| FY2023 CoC Application | Page 81 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

| 1E-5d. Notification of CoC- Approved Consolidated Application | Yes | | |
|---|-----|-------------------|------------|
| 2A-6. HUD's Homeless Data Exchange (HDX) Competition Report | Yes | HUD's Homeless Da | 09/22/2023 |
| 3A-1a. Housing Leveraging Commitments | No | | |
| 3A-2a. Healthcare Formal Agreements | No | | |
| 3C-2. Project List for Other Federal Statutes | No | | |
| Other | No | | |

| FY2023 CoC Application | Page 82 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

Attachment Details

Document Description: PHA Homeless Preference

Attachment Details

Document Description:

Attachment Details

Document Description: Letter Signed by Working Group

Attachment Details

Document Description: Housing First Evaluation

Attachment Details

Document Description: Web Posting of Local Competition Deadline

Attachment Details

| FY2023 CoC Application | Page 83 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored Forms for One Project

Attachment Details

Document Description: Notification of Projects Rejected-Reduced

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description: Local Competition Selection Results

Attachment Details

Document Description:

| FY2023 CoC Application | Page 84 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

Attachment Details

Document Description:

Attachment Details

Document Description: HUD's Homeless Data Exchange (HDX) Competition Report

Attachment Details

Document Description: Housing Leveraging Commitments

Attachment Details

Document Description:

Attachment Details

Document Description:

| FY2023 CoC Application | Page 85 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

Attachment Details

Document Description:

| FY2023 CoC Application | Page 86 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

| Page | Last Updated |
|---|--------------|
| | |
| 1A. CoC Identification | 07/28/2023 |
| 1B. Inclusive Structure | 09/21/2023 |
| 1C. Coordination and Engagement | 09/21/2023 |
| 1D. Coordination and Engagement Cont'd | 09/21/2023 |
| 1E. Project Review/Ranking | 09/26/2023 |
| 2A. HMIS Implementation | 09/21/2023 |
| 2B. Point-in-Time (PIT) Count | 09/21/2023 |
| 2C. System Performance | 09/21/2023 |
| 3A. Coordination with Housing and Healthcare | 09/26/2023 |
| 3B. Rehabilitation/New Construction Costs | 09/21/2023 |
| 3C. Serving Homeless Under Other Federal Statutes | 09/21/2023 |

| FY2023 CoC Application | Page 87 | 09/26/2023 |
|------------------------|---------|------------|
|------------------------|---------|------------|

4A. DV Bonus Project Applicants4B. Attachments ScreenSubmission Summary

09/22/2023 Please Complete No Input Required

| FY2023 CoC Application Page 88 09/26/2023 |
|---|
|---|

HCV ADMINISTRATIVE PLAN

APRIL, 2020

El Camino Real Housing Authority



HCV Administrative Plan

Approved by the HA Board of Commissioners:

Submitted to HUD:

Copyright 2020 by Nan McKay & Associates, Inc.

All rights reserved

Permission to reprint granted only to the Public Housing Authority or Housing Agency that has purchased this plan from Nan McKay & Associates, Inc. This document may not be reprinted or distributed to any other person or entity other than the purchasing agency without the express written permission of Nan McKay & Associates, Inc.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

El Camino Real Housing Authority

The PHA will use the following local preferences:

- 1. (4 Point Preference) Involuntary Displacement
 - a. Involuntary Displacement is an applicant who is or will be involuntarily displaced due to a natural disaster or displaced by government action such as a home that has been condemned.
- 2. (5 Point Preference) Chronic Homelessness
 - a. Chronically homeless families are defined a either (1) an unaccompanied homeless individual or family with a disabling condition and is considered disabled ad who has been continuously homeless for a year or more, OR (2) an individual or family with a disabling condition and considered disabled who has had at least four episodes or homelessness in the past three years
- (7 Point Preference) Elderly, Disabled, Employed FT, Veterans, Resident, Victim of Domestic Violence
 - a. Elderly category: Must be 62 years old or older
 - b. Disabled category: Award letter or current printout from Social Security or the VA or any other documentation that proves 100% disability.
 - c. Full time employment category: Families with at least one adult who is employed at least 30 hours per week. Once this preference is declared, it must be met the entire time the applicant is on the waiting list.
 - Veteran category: Applicant must be honorably discharged veteran or surviving spouse of an honorably discharged veteran. Required documentation is the DD214 Discharge Record.
 - e. Must be a resident of the county they are applying in for the past year and be able to show a utility bill or other document to prove residency.
 - f. Victim of Domestic Violence category: People who are fleeing or attempting to flee domestic violence, have no other residence, and lack the resources or support



September 12, 2023

To Whom It May Concern:

This letter is being submitted by the Santa Fe Lived Experience Advisory Board (SF LEAB) in support of the Continuum Of Care (COC) application being submitted by the New Mexico Coalition to End Homelessness (NMCEH).

The SF LEAB officially began in the fall of 2022 and one year later, the SF LEAB is currently comprised of ten (10) formal members with current or past experiences of homelessness. SF LEAB members represent a variety of ages, cultures, and gender identities, and we have very unique experiences of homelessness, trauma, and resiliency. Our experiences have resulted in significant service needs including, but not limited to, both brief and extensive involvement in the child welfare, mental health, domestic violence, criminal justice, and substance abuse services systems.

The purpose of the SF LEAB is as follows: To provide a voice for individuals and families who are currently unhoused in the Santa Fe community. To provide personal experience, insight, knowledge, and leadership to community leaders, service providers, and other stakeholders. To help guide policy and programmatic recommendations aimed at ending homelessness in the Santa Fe area.

Over the past year, we have provided input and recommendations to a variety of partners within our local homeless response system, including but not limited to housing and services providers, the Balance of State COC, elected officials, government and philanthropic funders, and community members at large. We have held panel discussions to specifically inform and educate partners regarding our individual and collective experiences of homelessness and service needs. Furthermore, we have been participants in broader community and provider specific conversations regarding necessary policy and program design changes that would help contribute to a more equitable, transparent, and efficient system for addressing homelessness in the Balance of State.

Because of our lived experience and the array of personal traumas we have and continue to overcome, we fully support the priorities for servicing people with severe service needs being proposed by the New Mexico Coalition to End Homelessness as the BOS COC.

If you have questions or are interested in more information regarding our work, please visit: https://s3santafe.org/leab/

Warm regard

Lila Casey, Secretary & Treasurer



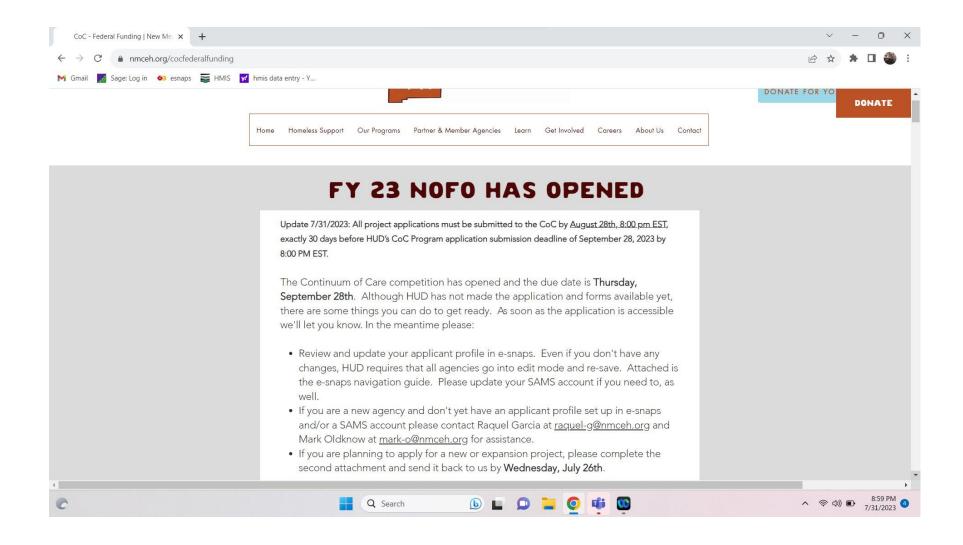
New Mexico Coalition to End Homelessness

| | | CoC Program | Monito | oring Tool |
|--|------------|---------------------|--------|---|
| Recipient / Sub-recipient: Mesilla Valley | | | | Grant Period: |
| Date:06/28/2023 | | | | Project Type:PSH |
| Project Name: Community housing conn | ection PSH | | | Client File # XXXXXXXXX |
| Granted Hud Amount: | | | | Grant Number: |
| | | | | |
| Participant Eligibility | Yes No N/A | Follow Up (60 Days) | Done | Notes |
| Is the common application with supporting documents in clients file? | | | | (Intake process form start to finish) |
| . Verification of Homelessness | yes | | | |
| Which category of homelessness did the household | | | | Client is category #1 |
| meet eligibility for? | | | | |
| HUD Category 1- Literal Homelessness | 1 | | | |
| HUD Category 2 - At Risk of Homelessness HUD Category 4 - Fleeing Domestic Violence | | | | |
| | | | | |
| If there are children under 18 years of age in the | | | | Client does not have children. |
| household, is there documentation, within the past 12 months, showing that school-aged children are | no | | | |
| currently enrolled in school. | | | | |
| Is there an entry day for the client in the HMIS system | | | | A copy of the HMIS face sheet showing the entry date is in the client chart. |
| or a compatible system approved by HUD | yes | | | |
| (Performance Measures)- Timeliness Standards Is the move in date entered into the HIMS system or | | | | A copy of the HMIS face sheet showing the housing date is in the client file. |
| compatable system(Performance Measures)- | yes | | | A copy of the rivins face sheet showing the housing date is in the client file. |
| Timeliness Standards | | | | |
| Is there a current release of information between the | yes | | | ROI in client file. Signed and dated |
| client and organization? Is there a current release of information between the | , | | - | |
| client parents and organization, or between the | N/A | | | |
| fostering agency and the agency. (Youth only) | | | | |
| Supportive Services & Case Management | Yes No N/A | Follow Up (60 Days) | Done | Notes |
| Are supportive services properly documented (How | | | | All note form intake to current date are in clients file. |
| offen does the agency meet with the client)? Are | yes | | | |
| there notes attesting to the required time? | | | | |
| If the client was not serviced due to the pandemic, is a | | | | Client was serviced all through the Pandemic. |
| copy of the waver within the file? | yes | | | |
| Is there evidence of referrals to | | | | Documentation of client receiving mainstream services within the client file. |
| mainstream resources (i.e., SNAP, Medicaid, WIC, GA, etc.)? | yes | | | |
| Is there evidence of an annual | | | | Support services plans are updated annualy. |
| assessment or supportive service plan within the | yes | | | |
| client's chart? | | | | |
| If annual assessments were conducted, was any new/updated information | | | | All information in HMIS is updated annualy. Copy of client face sheet provided. |
| entered into HMIS in a timely manner | yes | | | |
| (within 3 days of assessment)? | | | | |
| Date client initially started the program and when they | | | | Client entered into the program on 12/05/2022 and is still currently a participant. |
| exited. Reason for leaving? Where did the client exit too? (Performance Measures) | yes | | | |
| Brief description of the Participant. What goals the | | | | Goals Met: Attain Medicaid, Attain Housing, Attain SSDI back. |
| client met or what progress has the client made. | yes | | | |
| | , | | | |
| Brief Description on goals tha client is currently | | | | Current Goals: Continue to meet program requirements |
| working on. | yes | | | |
| | | | | |
| Brief Description on goals not met and reason why. | None | | | Unachieved Goals: None identified. |
| | None | | | |

| Income Documentation & Rent | Yes No N/A | Follow Up (60 Days) | Done | Notes |
|--|---------------------------|---|------|---|
| Have all known income sources, or a self-certification of no income, been documented within the past 12 | yes | | | Client financial information is updated anytime the clients income changes. Income is also updated annualy as a program requirement. |
| months? If the client has low to no income what steps is the | | | | The agency helped the client find employment and attain the necessary attire and items needed for |
| agency taking to help the client increase income so that they don't return to homelessness? (Performance Measures) | yes | | | work. |
| Is the rent charged accurately calculated, including deductions and utility allowances, if applicable? | yes | | | initial Rent calculation and follow up are correctly calculated. |
| Does the property charge fees other than the rent or occupancy charges? | No | | | No additional fees. |
| Has income and rent been calculated correctly, using the HUD form, within the past 12 months? (Rent Calculation form) | yes | | | Rent reasonableness correctly calculated. |
| Has rent reasonableness been calculated correctly within the past 12 months? | yes | | | rent reasonable missing date |
| If individual housing units are being leased, are the lease amounts within the Fair Market Rent rates (including utilities) for the area at the time the lease was signed? | yes | | | Lease, rent calculation form, and rent reasonableness provided to prove FMR. |
| Documentation of Termination | Yes No N/A | Follow Up (60 Days) | Done | Notes |
| Has the participant been terminated from the program? Was the termination documented in | N/A | · • • • • • • • • • • • • • • • • • • • | | |
| HMIS and client file? Did the participant exit to positive Housing? (Performance Measures) | N/A | | | |
| Does the agency conduct an exit survey or interview with clients? If not, describe how client feedback is obtained | N/A | | | |
| Housing Quality Standards | Yes No N/A | Follow Up (60 Days) | Done | Notes |
| Is the lease agreement under the | | 00 24,3) | | Lease agreement is under the clients name. |
| participant's name or the agency? Does the landlord require a new lease anually? | yes | | | |
| Does the landlord require that the lease be updated annually?Does the lease identify that at year end it will automatically role into a month to month term? | yes | | | The landlord requires a new lease every year. Lease provided. |
| Is there a Release of information between the Agency and the Landlord? | yes | | | ROI signed and dated. |
| Is Lead-base identified within the lease? Is a Lead-base pamphlet given to the client. | yes | | | lead base paint hazard warning form missing signature |
| Is there a completed HQS Move-In Inspection? | yes | | | Initial HQS provided. |
| Is there a completed HQS Annual Inspection? | n/a | | | Has not met the year yet. |
| Policies and Procedures | Yes No N/A | Follow Up (60 Days) | Done | Notes |
| Are the following HUD standards identified with in the | Projects Policies and Pro | ocedures | | |
| System Participation (HMIS Participation, Confidentality of Records, Verbal Explanation, Written Consent: NMHMIS Consent Form, Privacy Policy, CES utilization) | yes | | | The follow section is identified within the agency's policies. |
| Rentention & Maintenance of Program Records (Eligibility Services, Participant Files, Documentation Requirements) | yes | | | The follow section is identified within the agency's policies. |
| Housing Quality Standards: Providers will have a clear description of how the organization will conduct HQS before the clients move in | yes | | | The follow section is identified within the agency's policies. |
| Lead-Based Paint Requirements: Providers will have a clear description of how the organiation will incorporate lead- based paint remediation and disclosure requiements | yes | | | The follow section is identified within the agency's policies. |
| Equivalent constraints and a second s | yes | | | The follow section is identified within the agency's policies. |
| will comply with fair housing. Termination and Grevence: Providers will have a clear explanation of what it means to be terminated from their program, based off the ABQ CoC Written Standards along with a grievance procedure in the event a participant would like to file a complaint. | yes | | | The follow section is identified within the agency's policies. |
| Child school Enrollment & Connection to Services: Providers will have a description of how they will support families by bridging educational supportive services (APS TItle 1 McKinney Vento, etc). | yes | | | The follow section is identified within the agency's policies. |
| VAWA Emergency Transfer Plan (Unit Transfer, Notice of Occupancy Rights and Prohibition of Termination and Denial of Assistance | yes | | | The follow section is identified within the agency's policies. |

| Consider and Maintaining Housing union the Housing First | | when the last second as the data of the data the second second back with the |
|--|-----|--|
| Securing and Maintaining Housing using the Housing First | | The follow section is identified within the agency's policies. |
| principles. (List on pg 19 of WS) "CoC providers will assist | | |
| participants, to the maximum extent practicable, in reducing barriers to securing or maintaining housing, | | |
| including connection to appropriate resources, efforts to | | |
| resolve matters related to poor rental history or bad credit, | | |
| and obtaining identification." Providers will follow Housing | | |
| First Principles, including and not limited to: | | |
| Participants will not be screened out for having too little or | | |
| no income | | |
| Participants will not be screened out for having a history of | | |
| or active substance abuse | | |
| Participants will not be screened out for having a criminal | | |
| record (except for state-mandated restrictions) | | |
| Participants will not be screened out for having a history of | yes | |
| victimization from domestic violence, sexual assault, or | yes | |
| childhood abuse. | | |
| Participants will not be terminated from the program for | | |
| failure to participate in supportive services. | | |
| Participants will not be terminated for failure to make | | |
| progress on a service plan | | |
| Participants will not be terminated for loss of income or failure to improve income | | |
| Participants will not be terminated for any activity not | | |
| covered in a lease agreement typically found for unassisted | | |
| persons in the State of New Mexico. | | |
| Participants will not be immediately terminated from Rental | | |
| Assistance Programs if they are evicted. | | |
| Programs should exercise judgment when using eviction as | | |
| a cause for termination of assistance. | | |
| Support services should be offered monthly unless | Voc | The follow section is identified within the agency's policies. |
| identified. (List on pg 19-20 of WS) | yes | |
| Affirmative Marketing | yes | The follow section is identified within the agency's policies. |
| Priorization for CoC PSH: Special Population | yes | |
| PSH- Participant Selection | yes | The follow section is identified within the agency's policies. |
| PSH- Eligibility Determination / Intake Process | yes | The follow section is identified within the agency's policies. |
| PSH - Lease Agreement | yes | The follow section is identified within the agency's policies. |
| PSH - Security Deposit | yes | The follow section is identified within the agency's policies. |
| PSH - Income Verification | yes | The follow section is identified within the agency's policies. |
| PSH - Rent Reasonableness, Rent Calculation, Rent Payments | yes | The follow section is identified within the agency's policies. |
| PSH - Application Fees | yes | The follow section is identified within the agency's policies. |
| PSH - Utility allowance | yes | The follow section is identified within the agency's policies. |
| | | |

| Financials | Yes No | N/A | Follow Up (60 Days) | Done | Notes |
|---|--------|-----|---------------------|------|---------------------------------|
| Is there a current eLOCCs report for the project being monitored (Check COC Spending Report) | | | | | |
| Is the organization on schedule to expend their granted money. | | | | | |
| Are Match funds correctly calculated? | | | | | |
| After reviewing the last 3 years of eLOCCs reoprts has the agency been able to spend down their grant money or are there continued balances | | | | | |
| Validate granted amount. Review budget. | | | | | |
| CES / Administration Questions | Yes No | N/A | Follow Up (60 Days) | Done | Notes |
| Does the agency have any Previous finding /concerns? | | | | | Discription: |
| Has all current staff been trained CES / VI-SPDAT ? Do we need to schedule training for those who aren't. | | | | | |
| What training are the case manager required to attend? (Descalation, Mental Health first aid, etc.) | | | | | |
| What trainings would you like more information on? | | | | | |
| Validate project start and end date. | | | | | |
| What is the targeted population served | | | | | |
| How many beds and units are allocated for this program and how many are chronically homeless | | | | | Units: Beds: Dedicated CH Beds: |
| Is there communication between the organization and the COC / CES? Any issues or concerns? Who do you usually reach out to? | | | | | |
| Any Issues or concerns with the New Awards system? | | | | | |
| What current improvements or changes has the agency made in regards to services. | | | | | |
| What are your goals or future improvements for this project within the next year or two. | | | | | |
| What challenges or concern is the agency having in regards to the project? (Staffing, Affordable rentals, ect.) | | | | | |
| Any other Issues or concerns that the CoC can assist with. | | | | | |
| | | | | | |



| # | Area of Focus | Criteria Reviewed | Pass | Pass with Comment | Fail | | | | | | |
|---|------------------------------|--|---|---|--|--|--|--|--|--|--|
| 1 | HUD Review | Outstanding HUD compliance issues as reported by HUD to NMCEH for the purpose of the IRC review. | No known unresolved compliance issues. | Compliance issues that are unresolved, but do not put the project at imminent risk of losing funding. | Compliance issues that are unresolved and put the project at imminent risk of losing funding. | | | | | | |
| 2 | Fiscal Stability | The agencies two most recently completed financial audits. | No findings on the most recently completed agency financial audit. | Unresolved findings, material weaknesses, or significant deficiencies identified during the most recently completed financial audit. | Unresolved findings, material weaknesses, or significant deficiencies identified during the most recently completed financial audit that are repeated from the previous financial audit and/or are significant enough in volume or nature that the IRC determines that the lack of financial stability puts the agency at risk of being unable to execute and/or operate the project. | | | | | | |
| 3 | Monitoring Visit Findings | The project's most recently completed monitoring reports from HUD, the City of Albuquerque (if applicable), the NM Mortgage Finance Authority (if applicable) and NMCEH.*** | No unresolved findings, concerns, or corrective actions. | Findings, concerns, or corrective actions listed in monitoring reports that are unresolved. | Findings, concerns, or corrective actions listed in monitoring reports that are unresolved and significant enough in nature that the IRC determines the project is at risk of being unable to operate the project in compliance with HUD regulations and would put the project at imminent risk of losing funding. | | | | | | |

Threshold Criteria Chart

| 4 | Unexpended Funds* | Project's current LOCCS drawdown reports showing expenditures for two most recently completed operating years, as well as the drawdowns for the current operating year. | Project has expended a minimum of 90% of the project funds for the most recently completed operating year and are within 30% of expected drawdowns for the current operating year. | Project has expended at least 90% of project funds for one of the two most recently completed operating years, but is not within 30% of expected drawdowns for the current operating year. | Project has expended less than 90% of project funds for the two most recently completed operating years, and is currently not within 30% of the expected drawdowns for the current operating year.** |
|---|--------------------------------------|--|--|--|--|
| 5 | Annual Progress Reports (APR)* | APR submissions in SAGE database and any additional correspondence with HUD surrounding the APR, if applicable. | Project submitted their most recently completed APR on time and with no outstanding and overdue HUD required corrections | Project did not submit their most recently completed APR, or any required corrections, by the HUD required deadline. | Prior to the final ranking decision being made by the IRC, the project has not submitted an APR, and the HUD deadline for response has passed; or has not submitted required corrections, and the HUD deadline for response has passed. |
| 6 | HMIS | Project confirmation that they have an active HMIS administrator and HMIS user on staff. | Project has a registered HMIS administrator and user. | Project does not have a registered HMIS administrator and user, but is willing and able to send a staff member to the next available HMIS training. | Project is unwilling or unable to have an active HMIS administrator or user. |

| 7 | CES | Project confirmation that they have at least one current staff member who has been trained in conducting the VI-SPDAT. | Project has at least one current staff member trained in conducting the VI-SPDAT. | Project does not have a current staff member trained in conducting the VI-SPDAT, but will send a staff member to the next available training. | Project is unwilling or unable to have a current staff member trained in conducting the VI-SPDAT. |
|---|------------------|---|--|---|---|
| 8 | Project Policies | Project confirmation that their policies and procedures include the following HUD required policies: Non-discrimination and Equal Access, Child School Enrollment, VAWA, and Affirmative Marketing | All required policies are adopted by the project. | Project is in the process of adopting some or all of the listed policies. | Project is unwilling or unable to adopt the required policies. |

*New projects that have not completed a full operating year will automatically "pass" this measure.

**If a project receives a "fail" for this measure, the IRC will consider the viability of the project continuing operations if the portion of funds not being expended is reallocated, rather than the full grant. If considered still viable, the amount reallocated will be calculated based on the current amount that the project is behind in expending funds, rounded to the nearest \$10,000 increment. If the project is considered eligible for renewal through a "pass with comment." If the project is not considered viable at the listed amount, the entire amount for that project will be reallocated.

***If any of the project is still in process to respond to their monitoring findings or concerns from any funder, they can provide updates to the IRC up to the scoring criteria <u>deadline</u>.

Appendix B- Renewal Project Scoring Chart

| # | Scoring Group | Scoring Category | Reporting Logic | Scoring Calculation | Available Points | Total Points |
|---|---------------------------------------|---|---|----------------------------|---------------------|-----------------|
| 1 | HMIS Data | DQ: Timeliness | Source: CoC APR (6e) | | | |
| | Quality (DQ) | | Calculation: Sum of records entered from 0-6 days(a) divided by total <u>number of records, 6e (b)</u> | (a / b) x 5 | 5 | |
| | | DQ: Personally Identifiable Information "% of error rate" | Source: CoC APR (6a) Calculation: 100 minus the overall % of error rate score, 6a (a) divided by <u>100</u> | ((100 - a) / 100) x 5 | 5 | |
| | | DQ: Universal Data Elements "% of error rate" | Source: CoC APR (6b) Calculation: 100 minus the sum of all % of error rate,6b (a) divided by <u>100</u> | ((100 - a) / 100) x 5 | 5 | 20 |
| | | DQ: Income and Housing "% of error rate" | Source: CoC APR (6c) Calculation: 100 minus the sum of all % error rate, 6c (a) divided by 100 | ((100 - a) / 100) x 5 | 5 | |
| 2 | Housing Placement and Retention | Maintaining Housing and Exits to Permanent Housing Destinations | Source: CoC APR (5a) and (23c) Calculation: "total number of persons exited to positive housing destinations", 23c (a) plus "total number of stayers", 5a (b) divided by the "total number of persons served", 5a (c) minus "total persons whose destinations excluded them from the calculation", 23c (d) | ((a + b)/ (c - d)) x 20 | 30 | 30 |
| 3 | Utilization | Utilization of the number of units (households) project is contracted to serve | Source: CoC APR (8b) and CoC Application (4b, total units) Calculation: The average of the quarterly points in time in 8b (a1, a2, a3 and a4) (average = b) divided by the total units in application, 4b (c) | (a1 + a2 + a3 + a4)/4) = b | 20 | 20 |

| | | | | (b / c) x 20 | | |
|---|----------------------------------|--|---|---------------------------|---------------|-----|
| 4 | Income Increase and Retention | All adult <u>stayers</u> that increased or maintained income | Source: CoC APR (19a1) Calculation: number of adults who "retained income and had same \$ at assessment" (a) plus "retained income and increased \$ at assessment" (b) plus "did not have income and increased \$ at assessment" (c) divided by <u>"total adult stayers (including those with no</u> <u>income</u>)" (d) | ((a + b + c) / d) x 10 | 15 | |
| | | All adult <u>leavers</u> that increased or maintained income | Source: CoC APR (19a2) Calculation: number of adults who "retained income and had same \$ at exit" (a) plus "retained income and increased \$ at exit" (b) plus "did not have income and increased \$ at exit" (c) divided by "total adult leavers (including those with no income)" (d) | ((a + b + c) / d) x 10 | 15 | 30 |
| | | | | , | Total Points: | 100 |

| # | Scoring Group | Scoring Category | Scoring Calculation | Available Points | Total Points | | | | | | | | | |
|------|--------------------------------|--|--|---------------------|-------------------|-----|--|--|--|--|--|--|--|--|
| 5 | Bonus Points | Timely and Complete Responses to IRC requests | Projects that provide all materials and responses to IRC by requested deadlines for the purpose of evaluation, selection and ranking of renewal projects will receive 5 bonus points. | N/A | 5 | 5 | | | | | | | | |
| | Total Available Points: 10 | | | | | | | | | | | | | |
| 6 | Length of Time to Housing** | Length of time from eligibility determination (entrance into program) to | Source: CoC APR (22c) Calculation: Average length of time to housing (a) | a | N/A | N/A | | | | | | | | |
| | | securing a lease/housing (move-in date) | | | | | | | | | | | | |
| nega | ative destination (ie. dea | uth). | xcludes destinations that are determined by HUD in the data standar | ds to not be includ | led as a positive | or | | | | | | | | |

***Calculation for Length of Time to Housing is included on the chart with no score for FY2022 to serve as a data collection measure for the current year, with the intention of it being weighed in the scoring in coming years.

| 1E-2A Scored Renewal Project |
|------------------------------|
| NM 500 Albuquerque |

| | | | Initi Sto Abuducidae | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------|-----|-------------|----------------------|----------|-------|--------|--------|-------|--------------------|-------|-------|---------------------------------|--------|--------|----------|-------------|------|------|------|------|---------|----------|--------|--------|--------|----------|--------|--------|--------|--------|---------|--------|--------|----------|---------|-------|
| | | | DQ | : Timeli | ness | DC |): PII | DQ: | DQ: UDE DQ: Income | | | Housing Placement and Retention | | | | Utilization | | | | | | Stayers: | | | | Leavers: | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | Bonus | |
| | | | Records | | | % of | | % of | | % of | | | | | | | | | | | | | | | Re- | In- | Total | | | Re- | | | | | Points: | |
| | | | Entered from | Total # | | Error | | Error | | Error | | Positive Destinati | | Total | Ev | | | | | | | Total | | | tained | crease | Stayer | | | tained | In | Total | | | Timely | |
| | | | 0-6 Days | Records | | Rate | | Rate | | Rate | | ons | Stayer | Served | clusions | | PIT1 | PIT2 | PIT3 | PIT4 | | Units | | Same | + | d | s | | Same | + | creased | | | Base | Sub- | |
| Ager | ncy | Project | (6e) | | | (6a) | Score | (6b) | Score | (6c) | Score | | | | | | (8b) | (8b) | (8b) | (8b) | Average | (4b) | Score | (19a1) | (19a1) | (19a1) | (19a1) | Score | (19a2) | (19a2) | (19a2) | (19a2) | Score | Score | mission | Total |
| City of | Re | ental | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Albuque | As | ssistance - | 93 | 121 | 3.843 | 3 1.94 | 4.903 | 1.94 | 4.903 | 7.14 | 4.643 | 0 | 83 | 103 | 3 | 24.9 | 41 | 45 | 0 | 42 | 32 | 45 | 14.222 | 2 | 3 | 1 | 39 | 2.3077 | 3 | 1 | 2 | 17 | 5.2941 | 65.01601 | | 65.02 |
| Albuque | TL | LS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |



IRC decision to reallocate

1 message

Tony Watkins <tony-w@nmceh.org> To: stephaniev@vssnm.org, jessicaf@vssnm.org, Mayra Resto <mayrar@vssnm.org> Cc: Raquel Garcia <raquel-g@nmceh.org>

Wed, Sep 13, 2023 at 2:51 PM

Hi Stephanie, Jessica, and Mayra,

The Independent Review Committee just completed its final meeting and has decided to partially reallocate Valencia Shelter Systems' two CoC projects. Here are each project's reallocation amounts, rankings and the rationales for each,

La Vida Nueva (Ranked No. 16 on Priority Listing):

The IRC elected to reallocate a portion of this grant because the project has underspent its funds by an average of 37% over the last three years. However, the IRC recognized the challenges presented over the last three years, so elected to cut that percentage in half and reallocate 18.5% of the program's budget.

This amounts to \$44,010 being reallocated, so the new budget amount for this project is \$193,883, representing that 18.5% reduction.

Safe at Home (Ranked No. 28 on Priority Listing):

The IRC elected to reallocate a portion of this grant because the project has underspent its funds by an average of 45% over the last two completed operating years, and still had the majority of the grant unspent per the last report for the current operating year in e-LOCCS. However, the IRC recognized the challenges presented over the last three years, so elected to cut that percentage in half and reallocate 22.5% of the program's budget.

This amounts to \$78,132 being reallocated, so the new budget amount for this project is \$269,123, representing that 22.5% reduction.

Thank you for providing the information on these projects. The total amount of reallocation is \$122,142. Although it might be difficult, we hope you see the upside of the IRC's decision: less money reverting back to HUD and money freed up in the Annual Renewal Demand for new projects with the potential of strengthening the CoC. However, if you choose to appeal the decision, you have five days to notify us in writing which is the end of business on Monday, September 18th.

Thank you for your collaborative spirit in this process.

Sincerely,

Tony Watkins he | him | his Program Director for Homeless Assistance 505.433.5175 www.nmceh.org



New Mexico Coalition to End Homelessness



IRC decision to reallocate

1 message

Tony Watkins <tony-w@nmceh.org>

Wed, Sep 13, 2023 at 1:26 PM

To: lyoder@thelifelink.org

Cc: Raquel Garcia <raquel-g@nmceh.org>, Joaquin Martinez <Joaquin-m@nmceh.org>, William Bowen <williamb@nmceh.org>

Hi Lara,

The Independent Review Committee just finished its final meeting and decided to partially reallocate the La Luz PRA (ranked 8th in its priority listing) and S+C AB projects (ranked 19th). The reason for both is a trend of underspending which results in funds being reverted to HUD.

The La Luz project has been underspent by an average of 37% over the last three years. The S+C AB project has been underspent by 35% over the last three years.

The IRC recognized that this is a difficult time to manage housing projects, so it decided to reallocate half of these percentages rather than the full amounts.

This results in the amount being reallocated from La Luz being \$40,162, leaving a new budget of \$203,245. The amount being reallocated from S+C AB is \$114,419, leaving a new budget of \$648,380.

Although this might be difficult news we hope that you recognize the importance of reallocation in keeping vital funds in New Mexico. It also makes it possible to fund new projects that have the potential of strengthening the Continuum of Care. However, if you choose to appeal the IRC's decision, please let us know in writing within five days, which is the end of business on Monday, September 18th.

Thank you for your participation in this process.

Sincerely,

Tony Watkins he | him | his Program Director for Homeless Assistance 505.433.5175 www.nmceh.org



New Mexico Coalition to End Homelessness

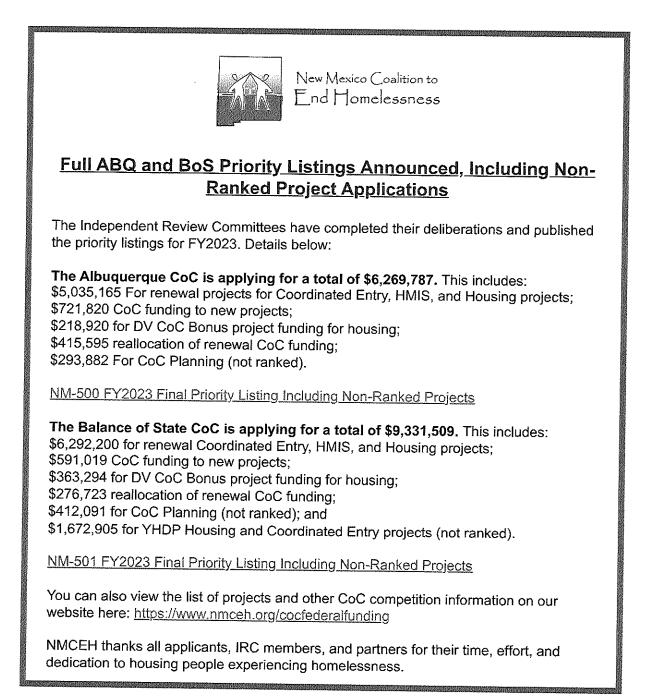


CoC FY2023 Final Priority Listings

1 message

CoC Team <coc@nmceh.org> Reply-To: coc@nmceh.org To: raquel-g@nmceh.org

Wed, Sep 13, 2023 at 4:10 PM



NM Coalition to End Homelessness | PO Box 865, Santa Fe, NM 87504

Update Profile | Constant Contact Data Notice

Sent by coc@nmceh.org powered by



Try email marketing for free today!

| NM-501 Priority Listing FY2023.pdf 165K | The NMCEH CoC Team New Mexico Coalition to End Homelessness Email: coc@nmceh.org Phone (ABQ) - (505) 433-5175 Phone (BoS) - (505) 982-9000 | If you have any questions about the attached priority listing, please contact Tony Watkins, Director of Homeless Services, at tony-w@nmceh.org. | The Balance of State Impartial Review Committee has finalized the review, scoring and ranking of the renewal projects! The IRC did elect to reallocate and reduce a few projects based on the project scores and reviews of submitted materials to the CoC. Those projects have already received notification of the adjustment. | Balance of State CoC FY23 Final Priority Listings 1 message 2 message CoC Team <coc@nmceh.org> Wed, Sep 13, 2023 at 4:13 PM To: Nicole Martinez <hope@zianet.com>, finance@batteredfamilies.com, Anji <=nji.casamilagro@gmall.com>, Malinda Willams <malindaw@tascav.org>, Celeste Isinon@sandovalcountynm.gov>, Catherine Hummel <catherine@dateredfamilies.com, <="nji.casamilagro@gmall.com" anji="">, Malinda Willams <malindaw@tascav.org>, Celeste Isinon@sandovalcountynm.gov>, Gatherine Hummel <catherine@dreamtreeproject.org>, ShayAnn Golden Engle <salaw@tascav.org>, Warda Corg, Maryann Chavez-</salaw@tascav.org></catherine@dreamtreeproject.org></malindaw@tascav.org></catherine@dateredfamilies.com,></malindaw@tascav.org></hope@zianet.com></coc@nmceh.org> | Raquel Garcia <raquel-g@nmceh.org></raquel-g@nmceh.org> |
|--|--|---|---|---|---|
|--|--|---|---|---|---|

Balance of State Continuum of Care NM - 501 - FY 2023 Priority Listing

| Rank | Score | Applicant Name | Project Name | Project Funding | Ongoing Calculation | Tier | Status |
|------|----------|--|---|--------------------|--------------------------|------|----------|
| 1 | HMIS | New Mexico Coalition to End Homelessness | NM HMIS (1) renewal 2022 | \$253,972 | en sede en de la deserre | 1 | Accepted |
| 2 | CES | New Mexico Coalition to End Homelessness | NM-501 BOS Coordinated Entry Renewal FY2022 | \$55,786 | \$309,758 | 1 | Accepted |
| 3 | CES | New Mexico Coalition to End Homelessness | BOS Coordinated Entry DV 2022 | \$41,528 | \$351,286 | 1 | Accepted |
| 4 | 180 | Abode Inc | Abode PSH FY22 | \$53,915 | \$405,201 | 1 | Accepted |
| 5 | 115 | Mesilla Valley Community of Hope | Sue's House PSH FY22 | \$53,789 | \$458,990 | 1 | Accepted |
| 6 | 90 | County of Sandoval | Sandoval County (A) FY2022 | \$214,095 | \$673,085 | 1 | Accepted |
| 7 | 87 | Saint Elizabeth Shelter Corporation | Sonrisa Family Supportive Living Program FY2022 | \$64,403 | \$737,488 | 1 | Accepted |
| 8 | 85.2 | The Life Link | The Life Link La Luz PRA 2022 | \$203,245 | \$940,733 | 1 | Accepted |
| 9 | 85 | Community Against Violence, Inc. | Community Against Violence DV/SA Housing | \$139,702 | \$1,080,435 | 1 | Accepted |
| 10 | 83 | County of Sandoval | Sandoval County (B) FY2022 | \$112,809 | \$1,193,244 | 1 | Accepted |
| 11 | 82 | La Casa, Inc. | La Casa RRH FY 2022 | \$522,022 | \$1,715,266 | 1 | Accepted |
| 12 | 81 | Youth Shelters and Family Services | Rapid Rehousing for Homeless Youth in Santa Fe | \$157,911 | \$1,873,177 | 1 | Accepted |
| 13 | 80 | Mesilla Valley Community of Hope | Community Housing Connection FY22 | \$477,604 | \$2,350,781 | 1 | Accepted |
| 14 | 77.2 | Casa Milagro Inc. | Casa Milagro Supportive Housing Program FY2022 | \$110,245 | \$2,350,781 | 1 | Accepted |
| 15 | 76.7 | San Juan County Partnership | SJCP PSH 2022 | \$261,744 | \$2,722,770 | 1 | Accepted |
| 16 | 70 | Valencia Shelter Services | La Vida Nueva | \$193,883 | \$2,916,653 | 1 | Accepted |
| 17 | 69.077 | El Camino Real Housing Authority | Shelter Plus Care II 2022 | \$96,536 | \$3,013,189 | 1 | Accepted |
| 18 | 69.07 | El Camino Real Housing Authority | Shelter Plus Care 2022 | \$201,260 | \$3,214,449 | 1 | Accepted |
| 19 | 68 | The Life Link | The Life Link S+C AB 2022 | \$648,380 | \$3,862,829 | 1 | Accepted |
| 20 | 66 | Mesilla Valley Community of Hope | Desert Hope FY22 | \$99,579 | \$3,962,408 | 1 | Accepted |
| 21 | CES | Mesilla Valley Community of Hope | Mesilla Valley Coordinated Entry SSO FY22 | \$183,349 | \$4,145,757 | 1 | Accepted |
| 22 | 64 | Mesilla Valley Community of Hope | MV Rapid ReHousing FY22 | \$241,657 | \$4,387,414 | 1 | Accepted |
| 23 | NA | Battered Families Services, Inc. | Gallup DV Joint TH/RRH FY2022 | \$612,837 | \$5.000.251 | 1 | Accepted |
| 24 | 63.9 | Saint Elizabeth Shelter Corporation | Casa Cerrillos PSH Renewal FY2022 | \$295,834 | \$5,296,085 | 1 | Accepted |
| 25 | 63 | Santa Fe Community Housing Trust | CoC Renewal-FY~2022 | \$166,541 | \$5,462,626 | 1 | Accepted |
| 26 | 63 | Santa Fe Community Housing Trust | Housing Trust Sites-FY-2022 | \$139,924 | \$5,602,550 | 1 | Accepted |
| 27 | 62.37 | Supportive Housing Coalition | Chuska Permanent Supportive Housing FY 2022 | \$70,266 | \$5,672,816 | 1 | Accepted |
| 28 | 62.32 | Valencia Shelter Services | Safe at Home | \$269,123 | \$5,941,939 | 1 | Accepted |
| 29 | 62 | El Refugio, Inc. | FY2022 Transitional Housing Project | \$65,725 | \$6,007,664 | 1 | Accepted |
| 30 | 52 | El Refugio, Inc. | FY2022 Rapid Rehousing | \$59,300 | \$6,066,964 | 1 | Accepted |
| 31 | 50 | DreamTree Project, Inc. | Casitas Transitional Living | \$42,134 | \$6,109,098 | 1 | Accepted |
| 31 | 50 | DreamTree Project, Inc. | Casitas Transitional Living | \$67,291 | \$6,176,389 | 2 | Accepted |
| 32 | 49 | DreamTree Project, Inc. | Taos Rehousing | \$115,811 | \$6,292,200 | 2 | Accepted |
| 33 | NA | NMCEH | DV CES Expansion | \$143,000 | \$6,435,200 | 2 | Accepted |
| 34 | NA | NMCEH | CES Expansion | \$214,500 | \$6,649,700 | 2 | Accepted |
| 35 | DV Bonus | La Casa, Inc. | DV Expansion | \$363,294 | \$7,012,994 | 2 | Accepted |
| 36 | NA | SPIN | Cornerstone PSH | \$233,519 | \$7,246,513 | 2 | Accepted |
| NA | Planning | New Mexico Coalition to End Homelessness | NM-501 BoS CoC Planning Renewal FY2023 | \$412,091 | \$7,658,604 | NA | Accepted |
| NA | YHDP | San Juan Safe Communities Initiative, Inc. | YHDP San Juan 2022 | \$153,783 | \$7,812,387 | NA | Accepted |
| NA | YHDP | DreamTree Project, Inc. | Taos and Raton Youth Housing | \$89,806 | \$7,902,193 | | Accepted |
| NA | YHDP | DreamTree Project, Inc. | Las Vegas Youth Housing | \$101,664 | \$8,003,857 | NA | Accepted |
| NA | YHDP | NMCEH | YHDP Supp. Serv | \$205,000 | | | Accepted |
| NA | YHDP | Youth Shelters and Family Services | YHDP Supportive Transitions through RRH (STAR) | \$938,473 | f | | Accepted |
| NA | YHDP | DreamTree Project, Inc. | Rio Arriba Youth Housing | \$184,179 | | | Accepted |

Total Population PIT Count Data

| | 2020 PIT | 2021 PIT * | 2022 PIT | 2023 PIT |
|---------------------------------------|----------|------------|----------|----------|
| Total Sheltered and Unsheltered Count | 1747 | 1180 | 1283 | 1448 |
| Emergency Shelter Total | 895 | 702 | 785 | 665 |
| Safe Haven Total | 0 | 0 | 0 | 0 |
| Transitional Housing Total | 160 | 116 | 107 | 160 |
| Total Sheltered Count | 1055 | 818 | 892 | 825 |
| Total Unsheltered Count | 692 | 362 | 391 | 623 |

Chronically Homeless PIT Counts

| | 2020 PIT | 2021 PIT * | 2022 PIT | 2023 PIT |
|--|----------|------------|----------|----------|
| Total Sheltered and Unsheltered Count of Chronically Homeless Persons | 981 | 252 | 391 | 561 |
| Sheltered Count of Chronically Homeless Persons | 639 | 67 | 340 | 246 |
| Unsheltered Count of Chronically Homeless Persons | 342 | 185 | 51 | 315 |

Homeless Households with Children PIT Counts

| | 2020 PIT | 2021 PIT * | 2022 PIT | 2023 PIT |
|--|----------|------------|----------|----------|
| Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children | 203 | 102 | 98 | 148 |
| Sheltered Count of Homeless Households with Children | 190 | 90 | 96 | 137 |
| Unsheltered Count of Homeless Households with Children | 13 | 12 | 2 | 11 |

Homeless Veteran PIT Counts

| | 2011 PIT | 2020 PIT | 2021 PIT * | 2022 PIT | 2023 PIT |
|--|----------|----------|------------|----------|----------|
| Total Sheltered and Unsheltered Count of the Number of Homeless Veterans | 166 | 109 | 39 | 10 | 80 |
| Sheltered Count of Homeless Veterans | 94 | 27 | 12 | 10 | 13 |
| Unsheltered Count of Homeless Veterans | 72 | 82 | 27 | 0 | 67 |

*For CoCs that did not conduct an unsheltered count in 2021, 2020 data were used.

HMIS Bed Coverage

Rates

| Project Type | Total Year- Round, Current Beds | Total Current, Year-Round, HMIS Beds | Total Year- Round, Current, Non-VSP Beds* | HMIS Bed Coverage Rate for Year- Round Beds | Total Year- Round, Current VSP Beds in an HMIS Comparable Database | Total Year- Round, Current, VSP Beds** | HMIS Comparable Bed Coverage Rate for VSP Beds | Total Current, Year-Round, HMIS Beds and VSP Beds in an HMIS Comparable Database | HMIS and Comparable Database Coverage Rate |
|--------------|---------------------------------------|--|---|--|--|---|--|---|---|
| ES Beds | 1,393 | 476 | 967 | 49.22% | 210 | 426 | 49.30% | 686 | 49.25% |
| SH Beds | 0 | 0 | 0 | NA | 0 | 0 | NA | 0 | NA |
| TH Beds | 313 | 205 | 225 | 91.11% | 70 | 88 | 79.55% | 275 | 87.86% |
| RRH Beds | 661 | 588 | 588 | 100.00% | 73 | 73 | 100.00% | 661 | 100.00% |
| PSH Beds | 1,347 | 802 | 1,347 | 59.54% | 0 | 0 | NA | 802 | 59.54% |
| OPH Beds | 120 | 0 | 0 | NA | 0 | 0 | NA | 0 | 0.00% |
| Total Beds | 3,834 | 2,071 | 3,127 | 66.23% | 353 | 587 | 60.14% | 2,424 | 63.22% |

9/5/2023 6:49:29 PM

Notes

*For OPH Beds, this does NOT include any beds that are Current, Non-VSP, Non-HMIS, and EHV-funded. **For OPH Beds, this does NOT include any beds that are Current, VSP, Non-HMIS, and EHV-funded. In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("O/V Beds") or Seasonal Beds ("Total Seasonal Beds"). In the HIC, Current beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").

PSH Beds Dedicated to Persons Experiencing Chronic

Homelessness

| Chronically Homeless Bed Counts | 2020 HIC | 2021 HIC | 2022 HIC | 2023 HIC |
|---|----------|----------|----------|----------|
| Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC | 335 | 328 | 495 | 412 |

Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

| Households with Children | 2020 HIC | 2021 HIC | 2022 HIC | 2023 HIC |
|--|----------|----------|----------|----------|
| RRH units available to serve families on the HIC | 79 | 96 | 161 | 138 |

Rapid Rehousing Beds Dedicated to All Persons

| All Household Types | 2020 HIC | 2021 HIC | 2022 HIC | 2023 HIC |
|--|----------|----------|----------|----------|
| RRH beds available to serve all populations on the HIC | 363 | 431 | 403 | 661 |

9/5/2023 6:49:29 PM

FY2022 - Performance Measurement Module (Sys PM)

Summary Report for NM-501 - New Mexico Balance of State CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects. Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

Universe Average LOT Homeless **Median LOT Homeless** (Persons) (bed nights) (bed nights) Submitted Submitted Submitted FY 2022 FY 2022 Difference FY 2022 Difference FY 2021 FY 2021 FY 2021 1.1 Persons in ES and SH 1053 1003 59 59 0 32 28 -4 88 -7 36 1.2 Persons in ES, SH, and TH 1142 1083 81 33 -3

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

9/5/2023 6:49:30 PM

FY2022 - Performance Measurement Module (Sys PM)

| | Universe (Persons) | | | Average LOT Homeless (bed nights) | | | Median LOT Homeless (bed nights) | | |
|--|-----------------------|---------|----------------------|--------------------------------------|------------|----------------------|-------------------------------------|------------|--|
| | Submitted FY 2021 | FY 2022 | Submitted FY 2021 | FY 2022 | Difference | Submitted FY 2021 | FY 2022 | Difference | |
| 1.1 Persons in ES, SH, and PH (prior to "housing move in") | 1079 | 1425 | 485 | 486 | 1 | 188 | 171 | -17 | |
| 1.2 Persons in ES, SH, TH, and PH (prior to "housing move in") | 1181 | 1505 | 498 | 486 | -12 | 214 | 185 | -29 | |

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range.Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

| | Total # of Persons who Exited to a Permanent Housing | | lomelessness n 6 Months | | lomelessness 12 Months | | omelessness 24 Months | | of Returns Years |
|----------------------------------|--|---------|----------------------------|---------|---------------------------|---------|--------------------------|---------|---------------------|
| | Destination (2 Years Prior) | FY 2022 | % of Returns | FY 2022 | % of Returns | FY 2022 | % of Returns | FY 2022 | % of Returns |
| Exit was from SO | 18 | 2 | 11% | 1 | 6% | 3 | 17% | 6 | 33% |
| Exit was from ES | 305 | 25 | 8% | 7 | 2% | 32 | 10% | 64 | 21% |
| Exit was from TH | 40 | 1 | 3% | 5 | 13% | 6 | 15% | 12 | 30% |
| Exit was from SH | 0 | 0 | | 0 | | 0 | | 0 | |
| Exit was from PH | 372 | 2 | 1% | 3 | 1% | 5 | 1% | 10 | 3% |
| TOTAL Returns to Homelessness | 735 | 30 | 4% | 16 | 2% | 46 | 6% | 92 | 13% |

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

9/5/2023 6:49:30 PM

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

| | January 2021 PIT Count | January 2022 PIT Count | Difference |
|--|---------------------------|---------------------------|------------|
| Universe: Total PIT Count of sheltered and unsheltered persons | 1180 | 1283 | 103 |
| Emergency Shelter Total | 702 | 785 | 83 |
| Safe Haven Total | 0 | 0 | 0 |
| Transitional Housing Total | 116 | 107 | -9 |
| Total Sheltered Count | 818 | 892 | 74 |
| Unsheltered Count | 362 | 391 | 29 |

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

| | Submitted FY 2021 | FY 2022 | Difference |
|---|----------------------|---------|------------|
| Universe: Unduplicated Total sheltered homeless persons | 1178 | 1090 | -88 |
| Emergency Shelter Total | 1072 | 1010 | -62 |
| Safe Haven Total | 0 | 0 | 0 |
| Transitional Housing Total | 129 | 99 | -30 |

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

| | Submitted FY 2021 | FY 2022 | Difference |
|--|----------------------|---------|------------|
| Universe: Number of adults (system stayers) | 278 | 328 | 50 |
| Number of adults with increased earned income | 28 | 33 | 5 |
| Percentage of adults who increased earned income | 10% | 10% | 0% |

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

| | Submitted FY 2021 | FY 2022 | Difference |
|---|----------------------|---------|------------|
| Universe: Number of adults (system stayers) | 278 | 328 | 50 |
| Number of adults with increased non-employment cash income | 91 | 78 | -13 |
| Percentage of adults who increased non-employment cash income | 33% | 24% | -9% |

Metric 4.3 - Change in total income for adult system stayers during the reporting period

| | Submitted FY 2021 | FY 2022 | Difference |
|---|----------------------|---------|------------|
| Universe: Number of adults (system stayers) | 278 | 328 | 50 |
| Number of adults with increased total income | 112 | 102 | -10 |
| Percentage of adults who increased total income | 40% | 31% | -9% |

9/5/2023 6:49:30 PM

| Metric 4.4 – Change in earned income for adult system leave | rs |
|---|----|
| | |

| | Submitted FY 2021 | FY 2022 | Difference |
|--|----------------------|---------|------------|
| Universe: Number of adults who exited (system leavers) | 161 | 198 | 37 |
| Number of adults who exited with increased earned income | 34 | 50 | 16 |
| Percentage of adults who increased earned income | 21% | 25% | 4% |

Metric 4.5 - Change in non-employment cash income for adult system leavers

| | Submitted FY 2021 | FY 2022 | Difference |
|---|----------------------|---------|------------|
| Universe: Number of adults who exited (system leavers) | 161 | 198 | 37 |
| Number of adults who exited with increased non-employment cash income | 60 | 34 | -26 |
| Percentage of adults who increased non-employment cash income | 37% | 17% | -20% |

Metric 4.6 – Change in total income for adult system leavers

| | Submitted FY 2021 | FY 2022 | Difference |
|---|----------------------|---------|------------|
| Universe: Number of adults who exited (system leavers) | 161 | 198 | 37 |
| Number of adults who exited with increased total income | 85 | 77 | -8 |
| Percentage of adults who increased total income | 53% | 39% | -14% |

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 - Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

| | Submitted FY 2021 | FY 2022 | Difference |
|---|----------------------|---------|------------|
| Universe: Person with entries into ES, SH or TH during the reporting period. | 1055 | 914 | -141 |
| Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year. | 180 | 132 | -48 |
| Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time) | 875 | 782 | -93 |

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

| | Submitted FY 2021 | FY 2022 | Difference |
|--|----------------------|---------|------------|
| Universe: Person with entries into ES, SH, TH or PH during the reporting period. | 1589 | 1533 | -56 |
| Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year. | 282 | 207 | -75 |
| Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.) | 1307 | 1326 | 19 |

FY2022 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 - Change in exits to permanent housing destinations

| | Submitted FY 2021 | FY 2022 | Difference |
|---|----------------------|---------|------------|
| Universe: Persons who exit Street Outreach | 69 | 131 | 62 |
| Of persons above, those who exited to temporary & some institutional destinations | 22 | 14 | -8 |
| Of the persons above, those who exited to permanent housing destinations | 28 | 17 | -11 |
| % Successful exits | 72% | 24% | -48% |

Metric 7b.1 – Change in exits to permanent housing destinations

FY2022 - Performance Measurement Module (Sys PM)

| | Submitted FY 2021 | FY 2022 | Difference |
|---|----------------------|---------|------------|
| Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing | 1235 | 1288 | 53 |
| Of the persons above, those who exited to permanent housing destinations | 502 | 509 | 7 |
| % Successful exits | 41% | 40% | -1% |

Metric 7b.2 – Change in exit to or retention of permanent housing

| | Submitted FY 2021 | FY 2022 | Difference |
|---|----------------------|---------|------------|
| Universe: Persons in all PH projects except PH-RRH | 485 | 580 | 95 |
| Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations | 449 | 557 | 108 |
| % Successful exits/retention | 93% | 96% | 3% |

2023 HDX Competition Report FY2022 - SysPM Data Quality

NM-501 - New Mexico Balance of State CoC

| | All ES, SH | | All TH | | | All PSH, OPH | | | All RRH | | | All Street Outreach | | | |
|---|---------------------|---------------------|--------|---------------------|---------------------|--------------|---------------------|---------------------|---------|---------------------|---------------------|---------------------|---------------------|---------------------|--------|
| | Submitted FY2020 | Submitted FY2021 | FY2022 | Submitted FY2020 | Submitted FY2021 | FY2022 | Submitted FY2020 | Submitted FY2021 | FY2022 | Submitted FY2020 | Submitted FY2021 | FY2022 | Submitted FY2020 | Submitted FY2021 | FY2022 |
| 1. Number of non- DV Beds on HIC | 630 | 905 | 861 | 140 | 138 | 149 | 815 | 1154 | 1149 | 239 | 334 | 298 | | | |
| 2. Number of HMIS Beds | 167 | 290 | 370 | 84 | 82 | 93 | 480 | 663 | 647 | 237 | 334 | 298 | | | |
| 3. HMIS Participation Rate from HIC (%) | 26.51 | 32.04 | 42.97 | 60.00 | 59.42 | 62.42 | 58.90 | 57.45 | 56.31 | 99.16 | 100.00 | 100.00 | | | |
| 4. Unduplicated Persons Served (HMIS) | 962 | 1117 | 1062 | 132 | 131 | 99 | 607 | 701 | 689 | 618 | 725 | 1162 | 164 | 243 | 246 |
| 5. Total Leavers (HMIS) | 850 | 944 | 900 | 66 | 75 | 52 | 130 | 175 | 117 | 277 | 302 | 630 | 63 | 48 | 132 |
| 6. Destination of Don't Know, Refused, or Missing (HMIS) | 101 | 97 | 139 | 8 | 8 | 2 | 5 | 11 | 4 | 22 | 13 | 48 | 1 | 1 | 92 |
| 7. Destination Error Rate (%) | 11.88 | 10.28 | 15.44 | 12.12 | 10.67 | 3.85 | 3.85 | 6.29 | 3.42 | 7.94 | 4.30 | 7.62 | 1.59 | 2.08 | 69.70 |

9/5/2023 6:49:31 PM

2023 HDX Competition Report FY2022 - SysPM Data Quality

Submission and Count Dates for NM-501 - New Mexico Balance of State CoC

Date of PIT Count

| | Date | Received HUD Waiver |
|-----------------------------------|-----------|---------------------|
| Date CoC Conducted 2023 PIT Count | 1/30/2023 | |

Report Submission Date in HDX

| | Submitted On | Met Deadline |
|-------------------------------|--------------|--------------|
| 2023 PIT Count Submittal Date | 4/27/2023 | Yes |
| 2023 HIC Count Submittal Date | 4/27/2023 | Yes |
| 2022 System PM Submittal Date | 2/22/2023 | Yes |