Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

 1. the CoC Application,
 2. the CoC Priority Listing, and
 3. all the CoC's project applications that were either approved and ranked, or rejected.

 As the Collaborative Applicant, you are responsible for reviewing the following:

 1. The FY 2023 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
 2. The FY 2023 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
 3. All information provided to ensure it is correct and current.
 4. Responses provided by project applicants in their Project Applications.
 5. The application to ensure all documentation, including attachment are provided.

 Your CoC Must Approve the Consolidated Application before You Submit It
 - 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2023 CoC Program Competition on behalf of your CoC.
 - 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.
 Answering Multi-Part Narrative Questions
 Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

 Attachments
 Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.
 - Attachments must match the questions they are associated with–if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
 - We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
 - Section 3 Resources;
 - PHA Crosswalk; and
  - Frequently Asked Questions

1A-1. CoC Name and Number: NM-500 - Albuquerque CoC

1A-2. Collaborative Applicant Name: City of Albuquerque

1A-3. CoC Designation: CA

1A-4. HMIS Lead: New Mexico Coalition to End Homelessness

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	

	In the chart below for the period from May 1, 2022 to April 30, 2023:
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted–including selecting CoC Board members, and participated in your CoC's coordinated entry system; or
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	Yes	Yes
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Yes	No	No
9.	Law Enforcement	Yes	No	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	No	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	No	No	Yes
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes

16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes
17.	Organizations led by and serving LGBTQ+ persons	Yes	No	Yes
18.	Organizations led by and serving people with disabilities	No	No	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	No	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	Yes	Yes
29.	State Domestic Violence Coalition	Yes	No	Yes
30.	State Sexual Assault Coalition	No	No	No
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.	Legal Aid	Yes	No	Yes
35.	Affordable Housing Advocates	Yes	Yes	Yes

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	

	Describe in the field below how your CoC:
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
3.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).

(limit 2,500 characters)

1. The membership meets regularly and seeks to increase its membership by distributing information on how to join the CoC. An open invitation to join the CoC is posted on the CoC website, and includes a membership application. CoC members extend invitations as they meet with organizations and community members involved in ending homelessness. CoC members have set up individual, in-person meetings with people experiencing homelessness, and CoC staff participate in convenings of member organizations that include participation of individuals with lived experience. CoC staff have secured the commitment of three persons with lived experience of homelessness to serve on the Independent Review Committee, one on the CoC Board, and one on the NMCEH board.

2. Accessibility is provided by way of telephone and the web. Application forms and other information are provided in various electronic formats; one-on-one meetings take place, and are encouraged among current and potential members. The CoC provides accommodations through paper copies, using PDF format for ease of use with accessibility software for members with sensory disabilities. Most meetings are still held via Zoom to accommodate the geographic diversity of the membership and people with transportation barriers; the CoC will begin utilizing the function in Zoom that transcribes dialogue for people who are deaf or hard of hearing.

3. The CoC is continuously identifying partners that are serving diverse groups, building relationships and inviting them to participate in the CoC. The CoC has had a longstanding relationship with First Nations Community Healthsource, an agency that serves indigenous people including those experiencing homelessness. Personal outreach, through individual and small group meetings, has taken place with the following organizations: A New Day - youth serving organization; NMCAN - an organization serving young people aging out of foster care; the New Mexico Black Leadership Council; and the NM Dream Center - an organization serving survivors of human trafficking. The Transgender Resource Center of New Mexico delivered a Transgender Cultural Fluency workshop to over 100 CoC members in the past year. The CoC also partnered with the Anti-Racism Training Institute of the Southwest (a Black-led and Black-serving organization) to deliver a three-day Undoing Racism and Community Organizing workshop.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	

	Describe in the field below how your CoC:
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1. The CoC holds monthly meetings with many individuals and organizations committed to ending homelessness. Meetings are open to the public and solicit recommendations on how to prevent and end homelessness. In 2023, The Program Director convened a group of people with lived experience of homelessness which now operates autonomously. CoC staff traveled to Washington, DC in 2023 to advocate with people with lived experience of homelessness to federal lawmakers. NMCEH hosts Housing Managers meetings to coordinate CoC programs better and offer support between agencies. The CoC also worked to stop the decommissioning of encampments during the 2023 PIT Count through meetings with city officials.

2. NMCEH maintains an email distribution list including over 1000 individuals in organizations such as housing authorities, DV programs, youth and veteran providers, housing developers, local government, community members, formerly homeless persons, civil legal services, and supportive housing providers. An agenda is emailed a week before every meeting, including CoC business and community issues. The CoC Program Officer gave a presentation at a City Council meeting on interpreting PIT count numbers that initiated a discussion in which Coalition staff challenged criminalizing and dehumanizing language around people experiencing homelessness.

3. Accessibility is provided in a variety of ways. Application forms are provided in various electronic formats; one-on-one meetings are encouraged and take place among current and potential members. The CoC provides accommodations through paper copies, using PDF format for ease of use with accessibility software for members with sensory disabilities. Most meetings are still held via Zoom to accommodate the geographic diversity of the membership; the CoC will begin utilizing the Zoom transcription function for people who are deaf or hard of hearing.

4. NMCEH staff attend public meetings to gain insight on improvements to be made to prevent and end homelessness and communicate the insights to the CoC. CoC members attended a conference where best practices and new approaches from across the country were shared. NMCEH staff also attended the regional version of the conference in March. In both cases, this information was brought back to the CoC. The Coordinated Entry Director traveled to Houston, TX with City of Albuquerque officials to study their approach to ending homelessness and discuss how to model that approach for ABQ.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	

		Describe in the field below how your CoC notified the public:
	1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
	2.	about how project applicants must submit their project applications--the process;
	3.	about how your CoC would determine which project applications it would submit to HUD for funding; and

| | 4. | ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats. |

(limit 2,500 characters)

1. The CoC notifies the public, including organizations that have not previously received CoC funding, about opportunities to apply for new projects via social media and listservs. Announcements include directions on where to apply and how to submit proposals. The CoC has staff available to answer questions and review draft proposals for compliance with HUD requirements ahead of the deadline. At membership meetings the CoC discussed new projects and the application process, and built in time for networking with new agencies who had not previously received funding, including the NM Dream Center (NMDC), who serve survivors of human trafficking. This resulted in the NMDC absorbing funds from a CoC agency that could no longer execute its program.

2. The notice for new project applications included directions on how to submit project narrative drafts for ranking purposes. An email went out to CoC and other stakeholders after the NOFO was released, before e-snaps forms were available, and included a request for new and expansion project descriptions so that the CoC could include them in the IRC review process. Once e-snaps opened, each project was sent the link to detailed instructions on submitting a project in e-snaps and offered personal individualized technical assistance. Follow up phone calls were placed to each project as well.

3. The CoC determined which project applications it would submit to HUD for funding by convening an Independent Review Committee (IRC), which first evaluated each project to determine if it met threshold criteria. Projects that did not were asked for explanation and their plan for improvement. The second phase of selection was to score each project based on their performance as reflected in Annual Progress Reports and HMIS data. The scoring tool to evaluate and score new and renewal project applications and information about how the IRC would determine which projects were selected and submitted were shared with members well in advance of the competition.

4. The CoC provided informational materials on the CoC funding opportunity through a variety of electronic formats, as well as offering one-on-one conversations in an effort to reach individuals with disabilities and the agencies that serve them. The CoC also provides paper copies of documents when requested to accommodate those without email or access to electronic formatted documents.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
   - 24 CFR part 578;
    - FY 2023 CoC Application Navigational Guide;
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   - PHA Crosswalk; and
    - Frequently Asked Questions

1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	

	In the chart below:	
1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Yes
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	

18.		

1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section V.B.1.b.	

	Describe in the field below how your CoC:
1.	consulted with ESG Program recipients in planning and allocating ESG Program funds;
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in the Consolidated Plan update.

(limit 2,500 characters)

1. City of Albuquerque (CABQ) contracts with NM Coalition to End Homelessness (NMCEH) to coordinate the CoC. The CoC actively collaborates with the two ESG recipients, CABQ and the State of New Mexico's Mortgage Finance Authority (MFA), that fund projects within our geographical area through bi-monthly meetings to discuss planning and allocation of ESG funds. These meetings include discussion regarding matters of coordination, including consultation on the distribution of ESG funds to subrecipients. NMCEH also provides the CABQ and the MFA with HMIS and Coordinated Entry data to support their planning and allocation processes. The CoC refers agencies interested in ESG funding to the MFA and facilitates communication/connection.

2. The CoC took the lead in providing an evaluation of ESG subrecipient performance based on HMIS and comparable database data. This evaluation tool breaks down projects by component and sub-population (e.g. DV). The tool allows an analysis of performance in the following areas: exit destinations, income maintenance & increases, utilization, recidivism, data timeliness, data quality, Coordinated Entry participation, and numbers served; the tool also includes funding amounts and a cost effectiveness measure. The evaluation tool has been a significant driver of conversation and collaboration between the CoC and our ESG recipients.

3. The CoC produced a written report of our findings from the PIT and HIC data. The report was distributed to our partners and published on our public-facing website.

4. The CoC works with CABQ and MFA to ensure that they have the most recent PIT data from the NM HMIS, as well as other information needed for Consolidated Plans and necessary updates. The CoC works directly with CABQ to amend consolidated plans as needed, and strives to coordinate all efforts aimed at addressing and ending homelessness within the community.

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	No
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers.	Yes

1C-4.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	Yes
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

The CoC spent the last year convening a Youth Homeless Demonstration Project (YHDP) working group to build relationships and capacity, which culminated in submitting an application for this year's YHDP NOFO. The working group included representation from the Albuquerque Public Schools (APS) Title I McKinney-Vento program, and the process of applying involved creating a Youth Advocacy Board (YAB) - a body composed of youth with lived experience of homelessness who helped guide the submission of the NOFO. The YAB was launched at a Youth Summit hosted by A New Day, a youth serving organization.

Albuquerque Public Schools' Title I program has a representative serving on the Albuquerque CoC Board as part of NMCEH's ongoing working relationship with this program - the last in-person membership meeting was hosted at the APS Title I building, as well.

The CoC has a formal partnership with both the State Education Agency (SEA) and the Local Education Agency (LEA) through its membership with the Student Success and Wellness Bureau Education for Children and Youth Experiencing Homelessness State Advisory Committee. In addition, the State lead for Community Schools has been an active participant in CoC meetings.

1C-4b.	Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters)

The CoC's Written Standards require that CoC providers designate a staff person to be responsible for ensuring that children being served in the CoC program are enrolled in school and connected to appropriate services in the community. These services may include, though are not limited to, the following: Title 1; early childhood programs (such as Head Start or state funded PreK); programs that address parts B and C of the Individuals with Disabilities Education Act; and connection to services that can support parenting and education for youth. Providers that serve households with children must publicly post information regarding services provided, and at time of intake, must provide notice of education services available within the community. Provider documentation is required to demonstrate efforts made to verify that children are enrolled in school and connected to appropriate services at least once annually. Providers must also take the educational needs of children into account when families are placed in housing and will, to the maximum extent possible, place families with children as close in proximity to their school of origin so as not to disrupt children's education.

	1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
		NOFO Section V.B.1.d.	

		Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:	

			MOU/MOA	Other Formal Agreement
1.	Birth to 3 years		Yes	Yes
2.	Child Care and Development Fund		Yes	No
3.	Early Childhood Providers		Yes	Yes
4.	Early Head Start		Yes	No
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)		Yes	No
6.	Head Start		Yes	No
7.	Healthy Start		No	No
8.	Public Pre-K		Yes	Yes
9.	Tribal Home Visiting Program		No	No
	Other (limit 150 characters)			
10.	New Mexico Family and Nutrition Program		Yes	Yes

	1C-5.	Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Collaboration with Federally Funded Programs and Victim Service Providers.	
		NOFO Section V.B.1.e.	

		In the chart below select yes or no for the organizations your CoC collaborates with:	

	Organizations	
1.	state domestic violence coalitions	Yes
2.	state sexual assault coalitions	Yes
3.	other organizations that help this population	Yes

	1C-5a.	Collaboration with Federally Funded Programs and Victim Service Providers to Address Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
		NOFO Section V.B.1.e.	

		Describe in the field below how your CoC regularly collaborates with organizations indicated in Question 1C-5 to:	
	1.	update CoC-wide policies; and	
	2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.	

(limit 2,500 characters)

1. Multiple individual staff and advocates working to end domestic violence are active participants in our regular CoC meetings. Victim service providers also participate in the regular housing managers meetings hosted by NMCEH. Both of these groups meet on a regular basis and are required to review and update policies at least annually.

2. In addition to representation on governance bodies, victim service providers are essential in assisting our housing and supportive service providers to review their practices on a one-on-one basis. The CoC coordinates with housing and supportive service providers to identify and connect with their local victim service provider in order to establish working relationships. The Coordinated Entry staff keep up to date on essential training, such as one geared toward nonviolent communication, and actively participate in trauma-informed care training. In addition, through its extensive listserv, the CoC shares resources related to trauma informed care and promotes training opportunities for member organizations. Further, the Coordinated Entry System has a standardized process to keep domestic violence survivor information anonymous, including a cross reference number to coordinate services with domestic violence service providers. In addition, the CoC organized a domestic violence workshop attended by over 100 people and delivered by the NM Coalition Against Domestic Violence, to ensure that providers are trauma-informed.

1C-5b.	Coordinated Annual Training on Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC coordinates to provide training for:
1.	project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and
2.	Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).

(limit 2,500 characters)

1. NMCEH partnered with the NM Coalition Against Domestic Violence (NMCADV) on a June 7th workshop on serving survivors of domestic violence. The workshop was trauma-informed and victim-centered, including guidance on safety planning protocols. Over 100 people attended. NMCEH staff also reached out to active agencies (including all DV providers) in the CoC to alert them to the new provisions in this year's NOFO regarding emergency transfer plans. A two-page document on the new provisions was created and distributed to all members of the CoC, and the NM Coalition Against Domestic Violence featured the document in their August provider meeting. NMCEH staff and members of the CoC have attended HUD training on the recent changes to the Violence Against Women Act, and are alerting CoC members on the need to reflect the changes in the written standards. The NMCADV trains staff at agencies serving survivors of domestic violence on best practices and trauma-informed care. The training is completed as needed by new project staff and is offered bi-monthly. New training opportunities are shared through the NMCEH listserv. The CoC also works to coordinate and provide annual workshops on domestic violence safety training for all providers.

2. The CES has a dedicated Domestic Violence navigator. This navigator and the CES Director have both completed training on best practices and trauma-informed care. Coordinated Entry staff have access to confidential consultation with local domestic violence experts and service providers. At a minimum, annual training is provided for all CoC Coordinated Entry staff. Coordinated Entry staff work closely with all victim service providers within the CoC to ensure best practices for engaging survivors, including best practices for ensuring the survivor's safety. If a client connected with CES states that they are fleeing DV, the staff ensures they are in a safe place to talk and are immediately provided information to access DV shelter or other DV service providers in the area. Clients who enter CES through any VSP are entered into HMIS anonymously and assigned an anonymous number by the VSP, which is used to cross reference when discussing any clients. If a DV client contacts CES staff directly with an interest in participating in coordinated entry, they are offered the option of being in HMIS anonymously.

1C-5c.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC's coordinated entry includes:
1.	safety planning protocols; and
2.	confidentiality protocols.

(limit 2,500 characters)

1. The Coordinated Entry System (CES) team is trained to prioritize and demonstrate the importance of safety when working with any individual/household seeking resources or support through the CES process. In addition, the DV-CES Navigator is responsible for ensuring that the unique safety needs of survivors who are experiencing homelessness are met at every step during the housing process. Process actions may include, but are not limited to, evaluating the danger/risk level a client may be experiencing, as well as engaging with the client and case manager (if applicable) to receive detailed feedback regarding a client's individualized safety plan. These communications are especially important when assisting clients who are actively fleeing an abusive situation. The DV-CES Navigator makes determinations such as which geographic locations may not be safe for the client to live due to perpetrator proximity, and engages individuals in a respectful, trauma-informed way to ensure that their experiences with the DV-CES is not further damaging. These tools are helpful in ensuring that survivors experiencing homelessness have a path to safe, stable and permanent housing that does not compromise their safety or increase risk, and does not further traumatize or re-traumatize survivors in the process.

2. The CoC's CES allows DV clients to be anonymously placed on the by-name lists for non-DV housing with no sharing of personally identifying information. This is done through use of a unique anonymous ID. The CES DV Navigator is specially trained in trauma-informed protocols, safety and confidentiality, and is designated to work with survivors of DV, dating violence, sexual assault and stalking. This employee partners closely with all service providers to fully utilize the CES in a confidential manner.

1C-5d.	Used De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below:
1.	the de-identified aggregate data source(s) your CoC used for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and
2.	how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness.

(limit 2,500 characters)

1. The CoC's DV agencies with CoC and/or ESG funding use a desktop comparable database in order to ensure compliance with VAWA privacy requirements. The CoC uses the Osnium Comparable Database information, and CAPER ESG data to develop an aggregated picture of community needs related to domestic violence, dating violence, sexual assault and stalking. All ESG or CoC recipient victim service providers utilize Osnium for data collection and reporting purposes.

2. The CoC is involved in two efforts to improve our ability to aggregate meaningful data regarding DV survivors in ways that respect the data-sharing restrictions imposed by VAWA. The CoC continues to participate in HUD's Longitudinal Systems Analysis, and CoC funded agencies were specifically notified that HMIS questions about DV status should in practice be treated as Universal Data Elements. We expect that these efforts will lead to more robust data within HMIS itself that will enable us to better understand the needs of DV survivors.

Second, the CoC is reviewing methods to aggregate data files submitted by our DV agencies on a monthly or quarterly basis. The CoC works with the Mortgage Finance Authority to require that ESG-funded shelters submit a subset of the CAPER on a monthly basis; we are now exploring how to automate parts of this process to allow an aggregated analysis of additional data points.

The Coordinated Entry System also provides relevant data on persons who have identified as survivors of domestic violence when they complete the VI-SPDAT. NMCEH takes the data provided by both sources, compiles, analyzes and presents the information to the CoC membership. The data and analysis are then reviewed by the membership, with the goal of identifying the community's need for domestic violence resources, housing geared towards survivors of domestic violence, and to make informed decisions surrounding CoC funding priorities within the community.

1C-5e.	Implemented Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance:
1.	whether your CoC has policies and procedures that include an emergency transfer plan;
2.	the process for individuals and families to request an emergency transfer; and
3.	the process your CoC uses to respond to individuals' and families' emergency transfer requests.

(limit 2,500 characters)

1. The CoC adopted a VAWA Emergency Transfer Plan (ETP) in its CoC-wide written standards. It is based on the model HUD plan, and establishes a participant's eligibility for transfer if the participant believes that there is an imminent threat of violence should the participant remain in the unit. The transfer protocol emphasizes client confidentiality, safety, and choice. Program participants who have complied with all program requirements during their residence, and who have been a victim of domestic violence, dating violence, sexual assault, or stalking, may retain assistance and at their request. If they believe they are imminently threatened by harm from further abuse if they remain in the assisted unit they may be moved to another unit as quickly as possible. This would include threats from a third party, such as a friend or family member of the perpetrator of the violence.

2. The process for individuals and families to request an emergency transfer is handled within each member agency and must follow the aforementioned Emergency Transfer Plan specified in the Written Standards. Member agencies are held accountable for following the process in monitoring visits conducted by the NMCEH Program Quality Officer. If a client requests an emergency transfer, they must inform the agency and the agency must process that transfer. Agencies must promptly notify the CoC so technical assistance can be provided, if necessary.

3. Provider agencies are expected to talk about client rights to request a transfer due to domestic violence at intake. The transfer process is initiated by the client with the providing agency. If no alternative units are available in the providing agency, the CoC team reaches out to other provider agencies to determine who has space for the participant experiencing domestic violence. The CoC checks in with the CES team to identify open referrals, and the participant experiencing domestic violence is prioritized.

	1C-5f.	Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
		NOFO Section V.B.1.e.	

		Describe in the field below how your CoC:
	1.	ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within the CoC's geographic area; and
	2.	proactively identifies systemic barriers within your homeless response system that create barriers to safely house and provide services to survivors of domestic violence, dating violence, sexual assault, or stalking.

(limit 2,500 characters)

1. The CoC has a specialized operating system within the larger CES to identify, assess and place survivors of domestic violence, dating violence, sexual assault, or stalking who are in need of safe, permanent housing. The CES allows Victim Service Providers to participate more fully in the larger CES by addressing the confidentiality and safety needs that have historically prevented this type of provider from accessing CoC funded housing interventions. Navigators complete VI-SPDATs with eligible participants and use de-identified codes in the HMIS CES database. This ensures that participants remain anonymous and are properly prioritized in accordance with CoC standards. Navigators use the HMIS to make appropriate referrals within the larger CES provider network, such as the Domestic Violence Resource Center, as well as within a more specialized network of CoC funded Victim Service Provider organizations, including the Safe House, a subrecipient of a City of Albuquerque CoC project.

2. Barriers are identified at Coordinated Entry Navigator case staffing, housing manager's meetings and one-on-one meetings with the domestic violence shelter staff. Individual referrals and interactions with survivors are also a valuable source of identifying barriers. In this sense, barriers are identified by clients themselves which are then taken to the aforementioned meetings. Concerns of lack of capacity in shelters, and lack of affordable housing are generally the biggest barriers. Outreach is also carried out by CES staff to each individual shelter to identify barriers at the organizational level.

	1C-5g.	Ensuring Survivors With a Range of Lived Expertise Participate in Developing CoC-Wide Policy and Programs.	
		NOFO Section V.B.1.e.	

		Describe in the field below how your CoC:
	1.	ensured survivors with a range of lived expertise are involved in the development of your CoC-wide policy and programs; and
	2.	accounted for the unique and complex needs of survivors.

(limit 2,500 characters)

1. A survivor of domestic violence was nominated and voted on to the board of the NM Coalition to End Homeless Board. She is part of a new group of people with lived experience with homelessness called the Healing Network. The Healing Network is supported by the CoC but operates autonomously. Members of the Healing Network set their own agendas and facilitate their own meetings, and are supported by the CoC through assistance with providing space and food for the meetings, and compensating members for their time. The Healing Network is focused on identifying and addressing systemic barriers to ending homelessness and organizing to make positive changes in the homelessness service delivery system. One issue they are shining a light on is a lack of coordination among homeless service providers. They are also working on a video to illuminate the experiences of people experiencing homelessness as they navigate the system. The City of Albuquerque has approached the Healing Network about creating a lived experience advisory board for the City's new multi-purpose Gateway Center to address homelessness. Most recently the City has offered the Healing Network space in the Gateway Center to conduct their meetings. It is the hope of the Healing Network to convene restorative circles with people experiencing homelessness being served by the Gateway Center to facilitate healing and a more effective delivery of services, especially through a culturally responsive lens. Two members of the Healing Network plus one other person with lived experience now serve on the Albuquerque CoC Independent Review Committee, as well.

2. Mental health supports have been identified as a key component of the Healing Network. As members advocate for systemic changes they anticipated the possibility of people becoming triggered and potentially re-traumatized during their advocacy efforts. The NMCEH is committed to continuing to support the Healing Network to secure the funds it needs to continue to operate in an effective and humanistic way, including pursuing outside funding sources to sustain the work.

| 1C-6. | Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Training. | |
| | NOFO Section V.B.1.f. | |

	1.	Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

| 1C-6a. | Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance. | |
| | NOFO Section V.B.1.f. | |

| | | Describe in the field below: | |
| | 1. | how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families; | |

	2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;
	3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
	4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

1. The CoC's anti-discrimination policy is included in our Written Standards. The CoC has collaborated with the Transgender Resource Center of NM (TGRC NM) to review and update its written CoC-wide anti-discrimination policy to reflect appropriate language around gender-identity and to ensure guidance is trauma-informed and meets the needs of the LGBTQ+ community. The CoC is also developing ways to use HMIS to assess system performance against equity issues, which will serve to further develop written policies.

2. The CoC requires providers to have a clear description how there will be no discrimination against anyone based on race, religion, gender identity, national origin, age, familial, disability, sexual orientation and marital status. It is expected that CoC providers have policies describing that there will be no involuntary family separation and that providers will comply with fair housing. The CoC encourages providers to use our Written Standards as their primary guidance in developing their agency specific policies. The CoC requires annual anti-discrimination training for all providers, which also includes guidance on developing such policies. Since the project-level policy is required for all providers, it is included during monitoring evaluations and our Quality Improvement Officer works with each agency to review and update their policies as necessary.

3. The NMCEH Quality Improvement Officer checks for anti-discrimination policy elements in each regular monitoring visit. An anti-discrimination statement is included in the NMCEH policies, as well as in the CoC Written Standards, and the NMCEH includes an anti-discrimination statement at the end of each hiring document advertised by the NMCEH. We are exploring ways to use HMIS data to monitor equity in service provision.

4. Noncompliance with anti-discrimination policies is addressed through the monitoring process or if a specific complaint is filed. The NMCEH Quality Improvement Officer addresses compliance issues during the monitoring visit and provides a report to providers that are out of compliance following site visits. The report details findings and requests a timely response describing how agencies are taking action toward compliance.

| 1C-7. | Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy. | |
| | NOFO Section V.B.1.g. | |

| You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen. |
| Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with–if there is only one PHA in your CoC's geographic area, provide information on the one: |

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2022 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Albuquerque Housing Authority	42%	Yes-HCV	Yes
Bernalillo County	16%	No	No

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	

	Describe in the field below:	
1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or	
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.	

(limit 2,500 characters)

1. The CoC worked closely with the Albuquerque Housing Authority (AHA) to develop their preference for homeless households that were adopted in 2017. In 2018 the AHA moved to a lottery system for the selection of households for Section 8 vouchers, which also included the adoption of a homeless preference. The first 125 vouchers pulled from the lottery annually are given to households who identify that they are residing in a program that is intended to serve people experiencing homelessness. As the preference was used for the second year in 2019, NMCEH worked with AHA to host a training for housing providers within the CoC geographic area on how to support their housing participants in completing the Section 8 application online. Housing providers have continued to support clients in enrolling for the lottery through AHA from 2020-2023. NMCEH has met with Bernalillo County Housing Authority (BCHA) several times to discuss the development of a preference for households experiencing homelessness for their Section 8 and Public Housing vouchers. BCHA has expressed within the meetings with NMCEH that they are reviewing the implications of including a homeless preference and exactly what would be considered within that preference.

2. N/A

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored–For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners		Yes
2.	PHA		Yes
3.	Low Income Housing Tax Credit (LIHTC) developments		Yes
4.	Local low-income housing programs		Yes
	Other (limit 150 characters)		
5.			No

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:	

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	Yes
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	Yes
6.	Non-Elderly Disabled (NED) Vouchers	No
7.	Public Housing	Yes
8.	Other Units from PHAs:	
		No

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section V.B.1.g.	

1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	FUP

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes

1C-7e.1.	List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program.	
	Not Scored–For Information Only	

	Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?	Yes
	If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.	

PHA
Albuquerque Housi...
Bernalillo County

1C-7e.1. List of PHAs with MOUs

Name of PHA: Albuquerque Housing Authority

1C-7e.1. List of PHAs with MOUs

Name of PHA: Bernalillo County

1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
  - Frequently Asked Questions

1D-1.	Discharge Planning Coordination.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Foster Care	Yes
2. Health Care	Yes
3. Mental Health Care	Yes
4. Correctional Facilities	No

1D-2.	Housing First–Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition.	16
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition that have adopted the Housing First approach.	16
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2023 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

	Describe in the field below:
1.	how your CoC evaluates every project--where the applicant checks Housing First on their project application--to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation; and
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach.

(limit 2,500 characters)

1. The CoC evaluates projects to ensure compliance with Housing First principles during its regular monitoring visits. During these visits, the CoC reviews the projects' policies and procedures and client files to ensure that practices are aligned with Housing First. Additionally, project exits are monitored to ensure that none were made out of accordance with Housing First principles.

2. The Independent Review Committee (IRC) evaluates the use of Housing First principles by recognizing them as fundamental in its rating and ranking process. Three people with lived experience who are now serving on the IRC have enhanced the capacity of the Committee to enforce the use of Housing First principles. Factors and indicators used in the monitoring process include the frequency and quality of case management visits. Frequency is determined by the number of visits over the course of time; quality is the extent to which a client-centered approach is evident in the case management notes, including whether or not the clients choose their own goals. Communication with Coordinated Entry staff serves as an important evaluative tool. For example, cases have been identified when clients have not appeared to have received Housing First case management, and the NMCEH dispatches its Quality Improvement Officer to intervene.

3. The Coordinated Entry System supports CoC provider adherence to a Housing First approach by projects outside the competition by ensuring all referrals are in accordance with Housing First principles as they refer clients on the prioritized list to a housing opportunity. In addition, the NMCEH Quality Improvement Officer is providing hands-on technical assistance to model Housing First case management practices for member and non-member agencies to support efforts that ensure the most vulnerable people in the coordinated entry system are receiving the support they need.

1D-3.	Street Outreach--Scope.	
	NOFO Section V.B.1.j.	

	Describe in the field below:
1.	your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2.	whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;
3.	how often your CoC conducts street outreach; and
4.	how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

1. There are 20 agencies in the CoC that conduct street outreach, including housing and service providers, mental health organizations, MCOs, and law enforcement. Outreach methods and goals vary for each agency. Some agencies focus on meeting basic and medical needs, others on needle exchange and harm reduction, and some on connecting to immediate resources for shelter/housing. NMCEH has partnered with the new Albuquerque Community Safety (ACS) program, which reroutes calls that would typically go to law enforcement to street outreach workers. All outreach providers within the CoC are encouraged to participate in training to conduct the VI-SPDAT to connect people to the Coordinated Entry System.

2. The CoC's street outreach covers 100% of the CoC's geographic area. The City of Albuquerque (CABQ) formed the coordinated street outreach working group to promote coordination and ensure that outreach activities have broad coverage. This group meets on a monthly basis, and regularly updates geographic coverage.

3. Outreach times vary, with regularly scheduled activities taking place daily from Monday through Friday 8am-5pm, on Saturday mornings from 6am-10am, and evenings from 10pm-2am. Outreach providers also respond to referrals, as needed, in response to requests for street outreach services made by the community and service providers.

4. In an effort to tailor its street outreach to persons least likely to request services, street outreach providers go to hard-to-reach locations in the CoC. CABQ's coordinated street outreach working group established principles and values to guide a unified approach to outreach activities. Practices are person-centered, low-barrier, and do not place conditions on people in order to access their needs or receive services. Outreach is conducted using a harm reduction approach. To build trust with those least likely to request assistance, it is important for outreach workers to be consistent and follow through. The CoC has Spanish speaking case managers and therapists who join the outreach efforts when possible. Providers also utilize the support of professionals with specialized skill sets as needed.

1D-4. Strategies to Prevent Criminalization of Homelessness.	
NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

	Your CoC's Strategies	Ensure Homelessness is not Criminalized	Reverse Existing Criminalization Policies
1.	Engaged/educated local policymakers	Yes	Yes
2.	Engaged/educated law enforcement	Yes	Yes
3.	Engaged/educated local business leaders	Yes	Yes
4.	Implemented community wide plans	Yes	Yes
5.	Other:(limit 500 characters)		

The Albuquerque CoC Program Officer gave a presentation to Albuquerque City Council on PIT data and misconceptions, which rebuked the criminalization of homelessness and opened a dialogue with city officials about decriminalizing homelessness. Community organizers who have been actively resisting the criminalization of homelessness, especially pertaining to decommissioning encampments, have been guest speakers at CoC meetings.	Yes	Yes	

1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.l.	

		HIC Longitudinal HMIS Data	2022	2023
	Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	681	696

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

Describe in the field below how your CoC:
1.	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, SSDI, TANF, substance abuse programs) within your CoC's geographic area;
2.	works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and
3.	works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1. The CoC uses a crowd-sourced resource list that includes SSI, Food Stamps, TANF, substance abuse programs, and more. The guide is kept up-to-date by a network of case managers, and provides information on meals, clothing, support groups, recovery services, disability services, medical services, crisis hotlines, and case management. It is widely used and audited on a regular basis. If a new resource becomes available, it is added and if a resource is depleted it is marked. The CoC keeps staff aware of mainstream resources available via coordination with local ISD & Public Health Offices. The CoC also strives for cross-agency collaboration with the Human Services Department, Social Security Administration and MCOs to ensure that resources regarding benefits are distributed regularly. The NM Center on Law and Poverty provided a workshop on accessing public benefits on April 27th, 2023 that was attended by over 100 people, as well.

2. MCOs participate in the monthly CoC meetings. Representatives share updates and information about the systems for receiving healthcare services, and actively support participants with access to healthcare. The CoC also partners with the local Healthcare for the Homeless clinic, an Urban Indian Health Center, and others to coordinate CoC programs with general health and behavioral health services. Case managers at CoC agencies develop relationships with ISD & Public Health Offices staff, and guide housing recipients on how to apply for health insurance benefits and access them. Discussions are underway with state government leaders to explore adding attorneys to the housing system, whose roles would be to navigate, advocate and litigate situations wherein homeless households are experiencing difficulty obtaining healthcare or other entitlement/benefit services.

3. The New Mexico SOAR Co-State Leads are available to provide technical support and answer questions. They keep a list of everyone who has been certified, and inform the Social Security Administration (SSA) so these individuals can submit SOAR applications for SSI/SSDI benefits on behalf of their clients. The State Leads host monthly outreach events and training to the public and SOAR providers. Some recent events included an informational call to learn more about the SOAR program and how to get involved, a 2-month online cohort, a discussion about appeals and hearings, and a Q&A session with the Social Security Administration.

| 1D-7. | Increasing Capacity for Non-Congregate Sheltering. | |
| | NOFO Section V.B.1.n. | |

| Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering. |

(limit 2,500 characters)

As a result of the response to the pandemic, and to better prepare for a future public health emergency, concerted efforts have been made to increase access to non-congregate shelter and move away from congregate shelter settings. During the pandemic, the CoC worked with our partners to expand hotel/motel programs for emergency shelter, and the CoC's current homeless response system now includes the Hawthorne Wellness Hotel. It was noted by one service provider that many of the people placed in motels showed marked improvement in their behavioral health just from having access to safe, private spaces. To that end, the CoC promoted the use of ARPA funds available during the pandemic to purchase motels and turn them into supportive housing. While the local political climate on the issue is uncertain, the City of Albuquerque has passed legislation for Safe Outdoor Spaces. (The City Council subsequently voted to defund them.) Many members of the CoC believe that Safe Outdoor Spaces (or sanctioned encampments) are an important alternative to congregate shelter settings. While not necessarily a long-term solution, Safe Outdoor Spaces would provide more privacy and individualized spaces for individuals/households who are unwilling to access congregate shelter settings. In addition, conversion of additional old or vacant motels into efficiency apartments or non-congregate shelters is a part of a City of Albuquerque Housing Forward plan. While exploring these important shelter options and strategies, we must not lose sight of the need to develop more deeply affordable, supportive housing options.

| | ID-8. | Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent Spread of Infectious Diseases. | |
| | | NOFO Section V.B.1.o. | |

		Describe in the field below how your CoC effectively collaborates with state and local public health agencies to:
	1.	develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and
	2.	prevent infectious disease outbreaks among people experiencing homelessness.

(limit 2,500 characters)

1. The CoC works closely with the New Mexico Department of Health, and the local Healthcare for the Homeless clinic in Albuquerque to educate and develop policies and procedures to prevent the spread of infectious diseases. At the onset of the pandemic, the NMCEH and the Department of Health agreed to cosponsor weekly online meetings for homeless service providers and stakeholders. As restrictions from COVID have lifted, information has been more focused on how to prevent other infectious diseases, especially for people experiencing homelessness. During these meetings, staff from the Department of Health continue to provide updates on the course of the pandemic, testing options, and vaccination options. Providers are able to ask questions and get quick answers. The meetings have proven to be very valuable for keeping communities statewide informed on the latest developments in response to the health pandemic and other infectious diseases.

2. The New Mexico Department of Health was the key agency responsible for educating state residents on preventing the spread of COVID, and developed guidelines for shelters that were distributed through our email list and discussed at the meetings. Several shelters that were too small to enable social distancing closed their congregate shelter and assisted with sheltering people in motels. Other shelters only kept a small group of vulnerable people in their congregate shelter and had this group shelter in place as if they were a family. NMCEH received a large donation of masks that were distributed to the shelters. Preventative measures regarding the flu and monkeypox have been shared at the bi-weekly DOH meetings. How to prevent disease transmission regarding fentanyl abuse has been a subject of meetings, as well.

ID-8a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC:
1.	shared information related to public health measures and homelessness, and
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.

(limit 2,500 characters)

1. Information about safety measures was communicated to homeless service providers in two ways: 1) the NMCEH held a weekly online meeting with experts from the New Mexico Department of Health where the latest safety recommendations were presented and discussed; 2) the NMCEH sent regular emails to staff and volunteers at housing and homeless serving agencies with information about safety measures and measures to support community members experiencing homelessness. As restrictions from COVID have lifted, information has been more focused on how to prevent other infectious diseases, especially for people experiencing homelessness.

2. Information about changing local restrictions is presented at our regular monthly online meetings with the New Mexico Department of Health. Information on vaccine implementation was communicated at our online meetings with experts from the New Mexico Department of Health.

1D-9.	Centralized or Coordinated Entry System–Assessment Process.	
	NOFO Section V.B.1.p.	

	Describe in the field below how your CoC's coordinated entry system:
1.	covers 100 percent of your CoC's geographic area;
2.	uses a standardized assessment process; and
3.	is updated regularly using feedback received from participating projects and households that participated in coordinated entry.

(limit 2,500 characters)

1. The Coordinated Entry System (CES) ensures coverage of 100% of the CoC's geographic area through ongoing communication with members of the CoC during regular meetings, Coordinated Entry System meetings, and through use of system navigators. Through these meeting structures, the CoC ensures participants are following up with member agency staff as they work together to identify people experiencing homelessness, obtain necessary information and documentation, and formally enter them into the CES. The CoC and CES worked together to unify the Written Standards for both CoCs. This will increase accountability and quality assurance throughout the state.

2. There are three versions of the VI-SPDAT that CES uses for different groups seeking housing - individual, families, or youth. Regular trainings on how to use the VI-SPDAT ensures a standardized assessment process throughout the CoC's coordinated entry system. The CES team also operates the City of Albuquerque Homeless Resource line under the CES director. The helpline is a scaffolded approach to serving people in the CoC using text messaging, emails, and phone calls to send and receive information to those seeking homelessness resources. Helpline advocates ensure all individuals are entered into HMIS by screening persons experiencing a housing crisis for CES and completing the standard assessment when applicable. Three advocates operate the text and phone lines. These individuals are trained on the CES process and eligibility criteria for all housing programs utilizing CES as well as alternative housing options in the area so callers are provided with accurate information on their priority list position. If a household meets priority for a housing option through CES, these advocates gather as much information as possible on barriers to housing and homeless history before connecting them with a CES navigator to begin the housing navigation process. Those who are not prioritized through CES are given information on other options, such as Section 8 waitlist openings, tax credit properties, subsidized properties, or housing programs not using CES.

3. The CoC has a coordinated entry governance committee that reviews processes, gathers feedback, and makes updates as needed or recommended. The Coordinated Entry Director also hosts bimonthly housing managers' meetings to further coordinate the CES, solicit feedback, and offer technical assistance and resource sharing between local program leaders.

	1D-9a.	Program Participant-Centered Approach to Centralized or Coordinated Entry.	
		NOFO Section V.B.1.p.	

		Describe in the field below how your CoC's coordinated entry system:
	1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;
	2.	prioritizes people most in need of assistance;
	3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and
	4.	takes steps to reduce burdens on people using coordinated entry.

(limit 2,500 characters)

1. Member agencies in non-rural communities routinely conduct street outreach to identify those most in need and least likely to apply for homeless assistance. The CES director is working with providers to discuss how outreach can be done in small and rural communities where homeless service providers may not be available to reach people experiencing homelessness. CES further reaches people by educating community stakeholders who interact with households experiencing homelessness. This includes support service providers, faith-based organizations, MCOs, LGBTQ+ organizations, youth providers, jails and reintegration centers, street outreach, school districts, law enforcement agencies, mobile crisis teams, and neighborhood associations.

2. CoC providers utilize the score determined through the VI-SPDAT and considers the history of victimization, behavioral health, length/number of homeless episodes, & medical issues. CoC PH-PSH projects prioritize households that meet the HUD definition of chronically homeless and have a higher vulnerability score. CoC PH-RRH projects prioritize households that have minor children and vulnerability scores in the middle scoring range. The CoC membership identified that chronically homeless and households with minor children are the highest priority for housing.

3. CES works to ensure people are housed in a timely manner and in a way that is consistent with their preferences by following up with member agencies who receive referrals for those at the top of the vulnerability index. This entails meeting directly with member agencies to assist in overcoming barriers that may prevent quick entrance to housing. The NMCEH Quality Improvement Officer is integral in these meetings, providing guidance to case managers of member agencies on ways to overcome barriers presented by people experiencing homelessness, landlords, or case managers.

4. Navigators help to reduce burden on system utilizers by using trauma-informed practices, helping obtain documentation for chronic homelessness, and by acknowledging receipt of a new assessment to agency staff who completed. The receipt includes information on where the client is on the priority list and who to contact for follow up.

1D-9b.	Informing Program Participant about Rights and Remedies through Centralized or Coordinated Entry–Reporting Violations.	
	NOFO Section V.B.1.p.	

	Describe in the field below how your CoC through its centralized or coordinated entry:	
1.	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;	
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and	
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.	

(limit 2,500 characters)

1. Housing and services provided by the CoC are marketed in a variety of ways, on the NMCEH website, via the 768-HELP homeless resource helpline which has advertising in the city community centers and library bulletin boards, on the city of Albuquerque website, on websites for the CoC housing projects, and through widespread agency and community partnerships and education. NMCEH is in the process of creating flyers and brochures to be distributed at access points.

2. The CoC Written Standards specify that program participants must be informed of their rights and the process for filing a grievance at intake. The extent to which this is happening is monitored by the NMCEH Quality Improvement Officer, including determining if this requirement is in an agency's policies and procedures and if such notifications exist in client files.

3. Actions that impede fair housing surface in the on-going collaborative process between the Coordinated Entry staff, CoC staff, agency staff and the program participants themselves. When issues arise, program participants are coached through the process of filing a grievance. Information is shared on the status of such incidents within local jurisdictional meetings if needed.

1D-10.	Advancing Racial Equity in Homelessness–Conducting Assessment.	
	NOFO Section V.B.1.q.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	02/24/2023

1D-10a.	Process for Analyzing Racial Disparities–Identified Racial Disparities in Provision or Outcomes of Homeless Assistance.	
	NOFO Section V.B.1.q.	

Describe in the field below:	

	1.	your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and
	2.	what racial disparities your CoC identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

1. The CoC analyzed data using the CoC Racial Equity Analysis Tool 3.0. The CoC analyzed HMIS data on use of the homeless assistance system and outcomes to look for racial and ethnic disparities. The methodology used to analyze the data for both race and ethnicity was the US Census Projection Data from 2020. Albuquerque data was compared to HMIS service and destination placement performance, and relevant discrepancies were noted. The data showed that racial disparities were most pronounced for Native/Indigenous and African American individuals and families.

2. According to the CoC Racial Equity Tool, which draws data from the 2021 PIT Count: when comparing the percentages of the overall population in Albuquerque by race to the percentage of people experiencing homelessness, American Indian and Alaskan Natives represent 4.8% of the population but 21% of the people experiencing homelessness and 29% of the people experiencing unsheltered homelessness. Similarly, African Americans make up 3% of the population in the Albuquerque CoC, but 9% of the homeless population and 8% of the unsheltered homeless population. The analysis further shows that American Indians, African Americans and Pacific Islanders have lower rates of positive outcomes than other populations within the CoC. Native Americans have the highest disparities between sheltered and unsheltered homelessness, and also have the highest disparities regarding families with children and youth in families with children. According to the 2023 PIT report, which uses official census estimates of 2022 population groups, American Indian and Alaskan Natives made up 4.8% of the population of New Mexico but 15.9% of the homeless population and 21.1% of the unsheltered homeless population. The numbers for African Americans are 3.2% of the population of New Mexico but 11% of the homeless population and 11.9% of the unsheltered homeless population. Racial data are tracked in the coordinated entry, as well. Of the 8,813 total open enrollments in CES for all Albuquerque projects: 1,316 (15% compared to 21% of people experiencing homelessness) identified as Native American, and 942 (10.6% compared to 9% of the homeless population) as African American.

1D-10b.	Implemented Strategies that Address Racial Disparities.	
	NOFO Section V.B.1.q.	

	Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

1.	The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	Yes
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	Yes
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	Yes

5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	Yes
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	Yes
7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	Yes
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	Yes
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes
10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
	Other:(limit 500 characters)	
12.		

1D-10c.	Implemented Strategies that Address Known Disparities.	
	NOFO Section V.B.1.q.	

Describe in the field below the steps your CoC is taking to address the disparities identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

The CoC Director has formed an Anti-Racism Planning Group (ARPG). The ARPG meets regularly to build relationships, and engage in educational activities around how racism is manifest in our institutions. CoC-wide data on racial disparities has been shared at the meetings, and each agency has been invited to share its efforts on addressing racial disparities. This work has resulted in two three-day Undoing Racism and Community Organizing workshops with the People's Institute for Survival and Beyond. The workshops provide a shared analysis of race and racism, racism's connection to poverty, and a community power analysis which identifies the institutional nature of racism across all systems. The workshops provide an opportunity for participants to reflect on their roles in housing and homelessness, and how to be responsible gatekeepers who deliberately address racism. Sixty people participated in the workshops. Participants reconvened on August 18th to develop an organizing plan, including embedding a racial disparity analysis and actions to undo racism in our CoCs and their projects. Discussions around including a racial disparity analysis in the IRC ranking process and developing a CQI protocol have begun, as well.

The CoC continues working with CoC membership and the CoC Board to identify and recruit members representing organizations led by and serving Black, Brown, Indigenous, and other People of Color. The CoC has built relationships with diverse organizations to grow partnerships and improve relationships over time. The CoC is working to improve its data collection and reporting tools to improve racial equity assessments. The CoC is convening leaders of communities of color to support the planning and implementation of racial equity education and structure across the CoC. The CoC is also working to gather information from clients of color to better understand their experience receiving services and inform improvement efforts across the CoC. CoC members were part of a successful initiative to add Source of Income to the City's Human Rights Ordinance. This prevents landlords from denying leases to people with vouchers. Since there are racial disparities in the housing prioritization list, this initiative should have an impact on access to housing.

The Independent Review Committee has Black, Native, and Latinx representation, including new representation from the New Mexico Black Leadership Council.

1D-10d.	Tracked Progress on Preventing or Eliminating Disparities.	
	NOFO Section V.B.1.q.	

	Describe in the field below:
1.	the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance; and
2.	the tools your CoC uses.

(limit 2,500 characters)

1. The Anti-Racism Planning Group met bi-monthly to build relationships, share promising practices in addressing racial disparities in housing, and to engage in mini-trainings on institutionalized racism and racial and ethnic identity. This resulted in 60 people going through a full three-day Undoing Racism and Community Organizing workshop with the People's Institute for Survival and Beyond. The City of Albuquerque has executed its own workshops with the People's Institute through its Culture Change initiative, and has prioritized the Family and Community Services Department (FCS), which is the department that oversees the CoC in the City.. FCS completed a full three-day workshop on Undoing Racism in August. On a project level we are developing a process for requesting reports that will illuminate racial disparities in outcomes. Each agency will be expected to run racial disparity data for their projects. We have started to add racial disparity identification, analysis and action to the IRC scoring criteria through preliminary conversations with IRC members and notification to the CoC membership. This initiative will be carried out through a Continuous Quality Improvement (CQI) approach starting by focusing on Native/Indigenous and Black people experiencing homelessness. We will develop strategies, track changes and make necessary adjustments based on changes in the data. The Anti-Racism Planning Team, which consists of agency representatives, people with lived experience with homelessness and community advocates will be the preliminary mechanism for this. Coordinated Entry has data on racial disparities which has been and will continue to be utilized, as well. This will identify systemic biases in how individuals and families are ranked and served across racial lines.

2. The CoC is tracking race, ethnicity and gender in APR reporting, and will continue to do so in future reporting. Findings will be used in all aspects of system development, and the CoC will request partner and stakeholder participation in problem solving and oversight in an effort to prevent and eliminate disparities in the provision of homeless assistance. The CoC is committed to system reform as related to racial disparities, and welcomes assistance and support from all stakeholders and experts in this area. The CoC used the Racial Equity Analysis Tool 3.0 to identify racial disparities. The CoC has also included a disparity analysis in the last three PIT reports.

1D-11.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking–CoC's Outreach Efforts.	
	NOFO Section V.B.1.r.	

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

(limit 2,500 characters)

The CoC regularly uses its monthly membership meeting as a platform to invite partners to refer and include persons with lived experience they have contact with. Furthermore, NMCEH pays people with lived experience of homelessness $25/hour for their participation in meetings and serving on boards. CoC staff take extensive steps to meet individually with interested individuals with lived experience and to provide information on the CoC, including structure, role and processes for meeting participation and advocacy opportunities. The CoC offers leadership positions for individuals with lived experience as often as they are available and if there is interest from the individual participant; ACES staff work closely with the CoC to identify people with current or past lived experience of homelessness who might have an interest in leadership positions within the CoC. Members of the NMCEH CoC routinely have direct contact with people experiencing homelessness who come into the office to complete a VI-SPADT. Relationships have formed through these interactions. As a result, the CoC Director over the last year helped form a group of people with lived experience, now called The Healing Network, that operates autonomously. Thanks to the Healing Network, the Independent Review Committee now boasts the participation of three individuals with lived experience, the CoC Board has one, and the NMCEH Board has one.

1D-11a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

You must upload the Letter Signed by Working Group attachment to the 4B. Attachments Screen.
Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included in the decisionmaking processes related to addressing homelessness.	11	11
2.	Participate on CoC committees, subcommittees, or workgroups.	8	8
3.	Included in the development or revision of your CoC's local competition rating factors.	3	3
4.	Included in the development or revision of your CoC's coordinated entry process.	4	4

1D-11b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

Member agencies in the CoC offer robust programming that includes case management with tailored support to clients' individual employment and career goals. In addition to strong partnerships with the Department of Vocational Rehabilitation, that can include a Vocational Rehabilitation Counselor providing regular on-campus services to residents of permanent supportive housing projects, some agencies have persons with lived experience on staff at varying levels of leadership, including client representation on Boards of Directors. Some agencies also have Client Advisory Boards that offer key professional development opportunities for individuals with lived experience, while providing invaluable guidance on program development and management to those agencies. In addition, shelters in the CoC report regular hiring of people who have stayed at their shelters to work in direct care provision once they have been housed. The New Mexico Behavioral Health Services Division (BHSD) has an extensive program for training and hiring Certified Peer Support Workers (CPSWs) to work in all areas of the behavioral health and supportive services delivery system. The NM BHSD has recently included a Permanent Supportive Housing (PSH) credential for CPSWs with the goal of promoting the hiring of individuals with lived experience throughout the housing and homeless response system. As previously mentioned, the CoC IRC has lived experience representation on the committee and is paying our representatives to attend meetings and provide recommendations on system maintenance and development. One of these individuals has now been recruited to serve on the board of an agency servicing people experiencing homelessness that does not receive CoC funding.

1D-11c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

	Describe in the field below:
1.	how your CoC routinely gathers feedback from people experiencing homelessness;
2.	how your CoC routinely gathers feedback from people who have received assistance through the CoC or ESG Programs; and
3.	the steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

(limit 2,500 characters)

1. The CoC Program Director convened a group of people with lived experience, The Healing Network, during the year who are now operating autonomously and meeting regularly, volunteering themselves for boards and other decision-making bodies and engaging in advocacy in membership meetings. These individuals have engaged with the CoC consistently and offered feedback on the CoC as a whole, as well as advocating for issues with the system they identified independently, such as increased data-sharing between agencies. During the PIT count, NMCEH also included a survey question about why unsheltered individuals do not engage the shelter system, providing narrative data that has proved invaluable in assessing the existing shelter system and contributed to ongoing conversations across the system about the urgent need to provide a shelter system of acceptable quality.

2. The CoC receives informal feedback from clients seeking assistance through the CES hotline when participants call to advise on the outcome of their housing crises. Every agency is required to have a grievance process and to explain the process at intake. When complaints arise the NMCEH occasionally coaches participants in housing programs to avail themselves of that process. If the grievance procedure does not satisfy the participant's needs NMCEH staff is available to consult with both the participant and the housing agency and help identify and execute next steps. Some agencies conduct exit interviews/surveys any time a participant leaves the program. NMCEH is working on requiring all agencies to adopt this practice and has introduced the idea of the IRC including in its scoring.

3. Many participants in housing programs or those waiting to be housed have expressed frustration with accessing housing and supportive services in a timely way. The City of Albuquerque has provided resources from its general fund to house people with less restrictions than exist in other conventional housing programs. NMCEH has worked to platform and push for changes recommended by the Healing Network as well as bringing the narrative feedback on the shelter system to the City of Albuquerque's City Council and many others. In addition, the CoC IRC now includes participation by three persons with lived experience. These individuals bring valuable insight and first-hand knowledge to the important decision-making body on what is working within the homeless response system and where barriers persist.

1D-12.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.t.	

	Describe in the field below at least 2 steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:
1.	reforming zoning and land use policies to permit more housing development; and
2.	reducing regulatory barriers to housing development.

(limit 2,500 characters)

1. The City of Albuquerque, with input from the CoC, has released a preliminary plan on increasing affordable housing. The plan includes the following strategies:

Acquire, rehabilitate, and convert motels into affordable efficiency apartments with on-site supportive services;
Create affordable rental units through new construction or acquisition/rehabilitation of existing multi-family properties;
Preserve existing affordable housing units;
Create additional supportive housing vouchers;
Create project based vouchers; and
Increase down payment assistance to help low and moderate income people purchase their own homes.

The City of Albuquerque worked with neighborhood associations and successfully changed zoning rules to allow for the full implementation of the Gateway Center, a now-operational multipurpose center for people experiencing homelessness. The City has also executed zoning changes which allow for the conversion of motels into efficiency apartments, and allow for construction of accessory dwelling units (ADUs) in broader residential zones. These increased permissibility of ADUs is likely to increase the supply of housing in the city, and there is some sentiment that there will be an effort to increase the supply of these type of units in particular in the coming years. There are proposals to reduce parking requirements for multifamily developments and increase building heights for some apartment buildings, but these initiatives have yet to pass the City Council.

2. The Continuum of Care brainstorms additional ways to remove regulatory barriers to housing development in its monthly meetings and by hearing from Neighborhood Associations about issues pertaining to the Integrated Development Ordinance. The City of Albuquerque's Housing Forward initiative (a program geared toward increasing housing supply across the board) removed some of the regulatory barriers that were previously in the Integrated Development Ordinance when it was implemented.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1E-1.	Web Posting of Your CoC's Local Competition Deadline–Advance Public Notice.	
	NOFO Section V.B.2.a. and 2.g.	
	You must upload the Web Posting of Local Competition Deadline attachment to the 4B. Attachments Screen.	

1.	Enter your CoC's local competition submission deadline date for New Project applicants to submit their project applications to your CoC–meaning the date your CoC published the deadline.	07/12/2023
2.	Enter the date your CoC published the deadline for Renewal Project applicants to submit their project applications to your CoC's local competition–meaning the date your CoC published the deadline.	07/31/2023

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	
	You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.	
	Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:	

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes

	5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes
	6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	No

	1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
		NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
Complete the chart below to provide details of your CoC's local competition:

	1.	What were the maximum number of points available for the renewal project form(s)?	105
	2.	How many renewal projects did your CoC submit?	14
	3.	What renewal project type did most applicants use?	PH-PSH

	1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
		NOFO Section V.B.2.d.	

		Describe in the field below:
	1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
	2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
	3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
	4.	considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.

(limit 2,500 characters)

1. The IRC scores and ranks projects based on HMIS data quality, housing placement & retention, increase & retention of income, and utilization of funds. This data is pulled from HMIS into Annual Progress Reports (APRs) to inform IRC scoring. CoC projects are encouraged to work on improving their outcomes, though it is understood that some outcomes are hard to improve given the volume and severity of need of priority populations. The IRC allows projects a chance to explain and plan for improvement of any scores that are low compared to other CoC projects.

2. The CoC analyzed HMIS data from CES to see how long it takes for projects to house people in permanent housing. Data is pulled from APRs and loaded into a formula the IRC uses to rank projects.

3. CoC providers utilize the VI-SPDAT score and consider the history of victimization, existence of severe mental health and substance abuse issues, length/number of homeless episodes, and medical issues to prioritize participants for housing. The IRC recognizes that the sheer volume of program participants with acute, severe, & complex needs, coupled with the significant shortage of supportive service workforce, impacts projects' abilities to maintain participants in housing. Further, it is understood that the statewide shortage of affordable housing units directly impacts the rapid placement of participants in permanent housing.

4. The IRC scores and ranks projects based on their HMIS data quality, housing placement & retention, increase & retention of income, and utilization of funds. CoC projects are encouraged to work on improving their outcomes, though it is understood that some outcomes are hard to improve given the volume and severity of need of priority populations. IRC members realize the struggle and allow projects a chance to provide explanations and plans for improvement. When the IRC selects more than one new project to apply, housing type, utilization of Housing First principles, target populations, & strength of application are considered when determining how to rank bonus projects. The CoC prioritizes projects utilizing Housing First and service to the most vulnerable populations. The planning grant will support the CoC in strategizing how to better serve highly vulnerable clients.

| | 1E-3. | Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process. | |
| | | NOFO Section V.B.2.e. | |

		Describe in the field below:
	1.	how your CoC used the input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;
	2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and
	3.	how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.

(limit 2,500 characters)

1. The IRC solicited input from the CoC membership which is composed of representatives from providers throughout the CoC who are of different races and who represent programs that serve populations that are over-represented in the homeless response system. The CoC and IRC continue efforts to ensure on-going feedback is solicited and included from a racially diverse group of individuals, specifically Native Americans, African Americans and members of the LGBTQ+ community.

2. This year the IRC is composed of seven members, including Native/Indigenous and Black representation, which are the two most over-represented local homeless populations in Albuquerque. Four of the additional five members identify as white, and one identifies as Latina.

3. Identifying and addressing barriers to participation faced by persons of different races and ethnicities will be the outcome of a Continuous Quality Improvement Plan informed by the CoC's analysis of data in HUD's Racial Equity Scoring Tool 2.0. The CQI data will become a new ranking category in the IRC's scoring tool. In addition, the CoC is assessing how to utilize best practices to review, rank and select projects to give priority to programs whose participants mirror local homeless populations. The new scoring and ranking tool provided by HUD will be a resource towards this end. The CoC is strategically assessing how to use best practices to have the review, selection and ranking process be more inclusive and representative of the homeless population in Albuquerque, including having more voices of people of color, people who identify as LGBTQ+, and more representation from those who have lived experience. The CoC has worked with CES to ensure access points include providers who serve those who are traditionally underserved to ensure that the prioritized lists for housing are more inclusive. Between the prioritization structure for the CoC and increased targeted access to those of underrepresented populations, programs will improve their ability to adequately, appropriately, and responsively serve populations that are currently overrepresented among the local homeless population. The IRC is committed to embedding a racial equity analysis into the next version of the scoring tool. The need for this has been presented to the Albuquerque CoC. This will be a top agenda item in upcoming meetings of the Anti-Racism Planning Group, as well.

1E-4.	Reallocation—Reviewing Performance of Existing Projects.		
	NOFO Section V.B.2.f.		

		Describe in the field below:
	1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
	2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;
	3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
	4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

(limit 2,500 characters)

1. The IRC reviews projects to determine if any need to be reallocated for performance. Reallocation happens when a project is unable to meet the minimum requirements that align with HUD requirements to operate the project or their performance was so poor that the IRC felt there was no path forward for repair with that recipient. The first step is to determine if projects meet a threshold criteria to be eligible for scoring. The threshold criteria covers the following categories:

HUD reviews
Fiscal stability
Monitoring visit findings
Unexpended funds
Timeliness and outcomes of Annual Progress Reports
An active HMIS administrator and HMIS user are on staff
A staff member is trained in conducting the VI-SPDAT
Polices and procedures include: non-discrimination and equal access, child school enrollment, VAWA, and Affirmative Marketing

Each project is asked to submit evidence that they meet each of these criteria. Once evidence is submitted it is reviewed by NMCEH staff and the IRC for deficiencies. If deficiencies are found, the project is contacted with a description of the deficiencies and a request to explain their cause and describe a plan to correct them in the future. This information is reviewed by the IRC to determine whether or not the projects are eligible for step two, which is the scoring/ranking of projects. This step is essentially an equation, drawing data from Annual Progress Reports that reflect the following categories:

HMIS data quality
Housing Placement and Retention
Utilization which reflects the number of households or units a project intended to serve
Income Increase and Retention
Timely and complete response to IRC requests
Length of time from eligibility determination to securing housing

This second step creates a score for each project that passed the Threshold Criteria, which then informs the IRC's decision of whether or not to reallocate. In addition to this process some projects may voluntarily choose not to apply for the project they were funded for last year. In this case, the funds are reallocated by the IRC to other projects.

2. The CoC identified three projects this year with a pattern of significantly underspent funds.

3. The CoC reduced the funding for the three aforementioned projects this year by amounts consummate with their underspending patterns - roughly 1%, 10%, and 22%, respectively. This decision was challenged, and an Appeals Committee upheld the IRC's decision.

4. N/A

1E-4a.	Reallocation Between FY 2018 and FY 2023.	
	NOFO Section V.B.2.f.	

| | Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2018 and FY 2023? | No |

1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	Yes
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	Yes
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	09/13/2023

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

| | Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023. | 09/13/2023 |

1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

| | Does your attachment include:
1. Project Names;
2. Project Scores;
3. Project accepted or rejected status;
4. Project Rank–if accepted;
5. Requested Funding Amounts; and
6. Reallocated funds. | Yes |

	1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
		NOFO Section V.B.2.g. and 24 CFR 578.95.	
		You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

		Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or partner's website–which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	09/26/2023

	1E-5d.	Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.	
		NOFO Section V.B.2.g.	
		You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

		Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	09/26/2023

2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
  - Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored–For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	Foothold - AWARDS

2A-2.	HMIS Implementation Coverage Area.	
	Not Scored–For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Statewide

2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2023 HIC data into HDX.	04/26/2023

2A-4.	Comparable Database for DV Providers–CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:	
1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases;	
2.	state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database–compliant with the FY 2022 HMIS Data Standards; and	

| 3. | state whether your CoC's HMIS is compliant with the FY 2022 HMIS Data Standards. |

(limit 2,500 characters)

1. The CoC has a comparable database, Osnium, that collects the same data elements published in HUD's 2022 HMIS Data Standards. Osnium is a desktop application rather than a network system. Information for data timeliness of projects (including the time between entry and exit events) is collected, but the system does not integrate this information into the APR report. This issue does not prevent the CoC from being able to upload project APRs in Sage. Osnium is also compliant with collecting data for the HUD CAPER report, although the data timeliness limitation is still in effect with this report.

2. The DV housing and service providers in this CoC are using Osnium, a HUD-compliant comparable database.

3. Our CoC is compliant with the 2022 HMIS Data Standards.

| 2A-5. | Bed Coverage Rate–Using HIC, HMIS Data–CoC Merger Bonus Points. | |
| | NOFO Section V.B.3.c. and V.B.7. | |

| Enter 2023 HIC and HMIS data in the chart below by project type: |

Project Type	Total Year-Round Beds in 2023 HIC	Total Year-Round Beds in HIC Operated by Victim Service Providers	Total Year-Round Beds in HMIS	HMIS Year-Round Bed Coverage Rate
1. Emergency Shelter (ES) beds	1,337	60	1,277	100.00%
2. Safe Haven (SH) beds	0	0	0	
3. Transitional Housing (TH) beds	432	45	366	94.57%
4. Rapid Re-Housing (RRH) beds	696	251	445	100.00%
5. Permanent Supportive Housing (PSH) beds	2,567	0	1,879	73.20%
6. Other Permanent Housing (OPH) beds	110	0	110	100.00%

| 2A-5a. | Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5. | |
| | NOFO Section V.B.3.c. | |

	For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:
1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

1. In August, 2023, as a part of our Built For Zero initiative, NMCEH convened providers to look at data and develop an action plan to eliminate homelessness starting for chronically homeless families. This plan includes increasing providers' HMIS participation, starting with a temporary shelter started by the City of Albuquerque. With help from this group, NMCEH delivered a letter to the agency operating this shelter asking them to participate in HMIS and training. The Built for Zero Initiative calls for increasing the frequency and availability of trainings in HMIS and coordinated entry, and reaching out to leadership. Provider agencies who are currently not in HMIS were identified for personalized outreach and relationship-building, as well, in order to secure bottom-up commitments to participate in HMIS. The CoC has partnered with the statewide HMIS team to transition to a new vendor and make certain that HMIS at the project level is accessible, and to ensure that the HMIS vendor is providing the required reports and associated technical assistance in a timely manner. This transition is nearly complete. The CoC will use this transition as an avenue to revisit discussions with providers that are not already in the system. Additionally, the CoC continues to have conversations with funding collaboratives, local governments and the State about including funding for and requiring all shelter, housing and supportive service providers to use HMIS for their programs.

2. Implementation of these steps will involve ongoing outreach to these organizations' leadership and lateral outreach to colleagues to underscore the importance of participating in HMIS. The CoC will continue to educate all stakeholders on the utility of having all providers using the same system for the state and its communities, including the Albuquerque area, to improve the picture of longitudinal data and system effectiveness. The CoC will continue to work through the HMIS vendor transition, and will continue building relationships with providers and funders that are not already in the system to encourage statewide use of HMIS across all funding sources. The NMCEH plans to utilize its newly received HMIS expansion grant to eliminate barriers to HMIS participation, as well. This includes paying for license fees and increasing training opportunities. Finally, NMCEH is coaching agencies applying for new projects to include HMIS in their budgets.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2023 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by February 28, 2023, 8 p.m. EST?	Yes

2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2023 PIT count.	01/30/2023

2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2023 PIT count data in HDX.	04/26/2023

2B-3.	PIT Count–Effectively Counting Youth in Your CoC's Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC's most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC's most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC's most recent unsheltered PIT count.	

(limit 2,500 characters)

1. NMCEH conducted broad outreach to recruit volunteers for the PIT count, which included agencies serving youth. Specifically, Albuquerque Public Schools' Title I program assisted in the count, as did Youth Development, Inc. and Technology Leadership High School in Albuquerque, who serve a significant number of homeless students.

2. Youth Development, Inc. assisted in the identification of "hot spots" for PIT planning this year, utilizing their institutional knowledge of the layout of youth homelessness in the city.

3. A senior high school class from Technology Leadership High School whose capstone project centered on homelessness assisted with the PIT count this year. A significant proportion of these students were reportedly homeless or housing insecure at the time of the count. The students utilized their experiences in the PIT Count to inform their final senior projects which were featured in interactive displays at the end of the school year.   Themes included proposed legislation to decrease homelessness and innovative service models to serve people experiencing homelessness.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	

	In the field below:
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable;
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; and
3.	describe how the changes affected your CoC's PIT count results; or
4.	state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2023.

(limit 2,500 characters)

1. N/A

2. The CoC's approach to the unsheltered count was overhauled in 2023, with far more extensive outreach for volunteers than in the recent past. The CoC was also surveyed more systematically than in years past - NMCEH's Albuquerque Program Officer divided the city into quadrants, including "hot spots" that were identified by the planning team and created a detailed schedule for survey teams to ensure maximum coverage and coverage of heavily-populated areas at different times of day. The NMCEH purchased SurveyMonkey to replace Google Forms for this year's count in an effort to streamline the process of entering surveys electronically. However, SurveyMonkey was unable to handle the volume of traffic the count imposed on the first day, so Google Forms was used for the remainder of the count.

3. There was a dramatic increase in the unsheltered count for NM-500 as a result of these changes - from 163 to 977. This provoked widespread media coverage of the supposed increase in the count and reinvigorated public conversation and interest in the topic of homelessness in New Mexico.

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

2C-1.	Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	

	In the field below:
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;
2.	describe your CoC's strategies to address individuals and families at risk of becoming homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time

(limit 2,500 characters)

1. The CoC uses Coordinated Entry System (CES) data to aggregate information on persons who have become homeless for the first time, and compares the information to overall data for the general population, including data for persons becoming homeless for a subsequent time. This allows the CoC to identify factors associated with either a higher risk of becoming homeless for the first time, or factors that may be associated with lowering risk of becoming homeless again. Data and common factors contributing to homelessness have led the CoC to determine that the most at-risk households for becoming homeless for the first time are at or below 30% AMI, exiting long-term institutional stays, or youth aging out of foster care.

2. The CoC platformed the executive director of the United South Broadway Corporation (USBC), who provide housing counseling and legal assistance to homeowners who are threatened with foreclosure, at a membership meeting to support a campaign for them to maintain their funding. This campaign included contacting the governor and elected officials, and resulted in the funding being shifted, although it has not returned to USBC yet. The CoC is focusing on improving our ability to identify and divert individuals and families at risk, including a plan for CES to access preventive resources. By increasing coordination among community partners, and access to prevention supports, we anticipate a reduction in first-time homeless households. The CoC includes state-funded prevention programs, as well as ESG, ESG-CV, CDBG and SSVF programs that provide assistance to households below 30% AMI with imminent risk of evictions. CES established diversion practices to assist households that present for housing or shelter and self-report as first-time homeless to identify potential alternatives. This includes, but is not limited to, temporary shelter stays, staying with family or friends, temporary hotel rentals, other housing, or one-time assistance options. The CoC and CES work to strengthen existing relationships and develop new partnerships with community stakeholders willing to provide temporary assistance and services to prevent first-time homelessness.

3. The NMCEH CoC Director is responsible for overseeing the CoC's strategy to reduce the number of individuals/households experiencing homelessness for the first time.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	

	Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:	

1.	natural disasters?	Yes
2.	having recently arrived in your CoCs' geographic area?	Yes

(limit 2,500 characters)

1. The April 26, 2022 Calf Canyon and Hermits Peak Fire (a controlled burn started by the U.S. Forest Service that escalated out of control) dramatically increased the number of first-time homeless in San Miguel, Mora, and Taos Counties. It affected people all over the state, as well, as people were forced to move to wherever there was space for them, including Albuquerque.

2. Many families who lived where the burn took place fled to Albuquerque, where they filled the shelters. When the shelters filled, FEMA paid for some to stay in hotels. When the residents of the New Mexico State Hospital in San Miguel County were evacuated, some were taken to Genesis Healthcare facilities and the Sequoyah Adolescent Treatment Center in Albuquerque. The timeline for FEMA to compensate the families who lost their homes has been agonizingly slow, so many remain effectively homeless. According to New Mexico Governor Michelle Lujan Grisham (quoted in an August 2023 Albuquerque Journal article) approximately 600 residents still lack permanent homes as a result of the fire.

2C-2.	Length of Time Homeless--CoC's Strategy to Reduce.	
	NOFO Section V.B.5.c.	

	In the field below:
1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

(limit 2,500 characters)

1. The CoC has developed strategies to reduce the length of time homeless in conjunction with community stakeholders. This includes leveraging agencies to improve support with collecting CES eligibility documentation, which supports rapid identification and moves qualifying households into housing sooner. To reduce wait time, the CoC has worked with ESG providers to develop a strategy for improving shelter staff's knowledge of housing resources, such as Section 8 and tax-credit properties, so appropriate referrals can be made to all available resources, not just CoC and ESG programs. The CoC worked with Albuquerque Housing Authority to establish homeless preference for their Section 8 program, which prioritizes households coming from housing programs for persons experiencing homelessness. The preference went into effect in 2018, and the CoC has seen the number of vouchers available increase due to participants moving to Section 8 housing. NMCEH has worked to increase the staff capacity of CES, adding several positions in the last year, including a manager position, new navigators, and a new representative at the helpline NMCEH operates. This additional capacity will quicken the process of housing clients and reduce their length of time homeless.

2. The CES and CoC teams maintain connections with housing providers & community partners within the CoC, including site visits and support for housing providers' services. The CoC's Written Standards ensure that the prioritization survey includes a length of time homeless measure. CES has increased the access points for this survey (the VI-SPDAT), which places individuals and families experiencing chronic homelessness at the top of the prioritization list. NMCEH is developing a Continuous Quality Improvement approach, which will identify and act on racial disparities in the CoC, including coordinated entry, intake, and case management. This will take place at both the project and CoC levels and decrease the length of time people experience homelessness, as well.

3. The NMCEH Executive Director oversees these strategies.

2C-3.	Exits to Permanent Housing Destinations/Retention of Permanent Housing–CoC's Strategy	
	NOFO Section V.B.5.d.	

	In the field below:	
1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;	
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.	

(limit 2,500 characters)

1. Our strategy for exiting individuals to permanent housing (PH) has many parts. We provide regular technical assistance on progressive engagement & other housing centered practices to increase the rate of exit to PH. Further, we provide access to supportive services to assist direct care staff & households in developing client-specific plans for self-sufficiency that build upon their strengths, interests and resources. The CES case conferencing structure allows a space in which the CoC & providers can work together to problem solve and identify additional supports that will help the effort to secure long-term, permanent housing. The CoC partners with the ESG recipient to set evaluation criteria for subrecipients to emphasize placements in PH. The CoC's scoring and ranking system looks at exits to PH. We also continue our emphasis on exits to PH through monitoring and evaluation of all PSH and other housing projects.

2. By placing emphasis on the importance of Housing First, client-centered, and strengths-based principles in all areas of program implementation and oversight, we have found that more households remain housed and on a path toward self-sufficiency. Program implementation and oversight includes CoC-sponsored case conferencing, training, monitoring site visits, and in the projects' evaluation during the CoC competition. The CoC works with participating PSH projects to ensure policies and procedures limit terminations for program non-compliance to only the most extreme cases. The CoC provides technical assistance and support to programs in navigating compliance issues and identifying alternatives to termination. All PH projects in the CoC are proactive with program participants to prepare for waitlist openings for programs offered through Public Housing Authorities, and support participants in applying for alternative, permanent housing. The CoC works to expand and improve access to mainstream resources, including Social Security benefits. The CoC provides training on the SSA Ticket to Work Program and SOAR. The NMCEH Quality Improvement Officer provides hands-on technical assistance to individual programs or case managers that are struggling with helping individuals and families retain their housing.

3. The NMCEH CoC Director is responsible for overseeing this strategy.

	2C-4.	Returns to Homelessness–CoC's Strategy to Reduce Rate.	
		NOFO Section V.B.5.e.	

		In the field below:
	1.	describe your CoC's strategy to identify individuals and families who return to homelessness;
	2.	describe your CoC's strategy to reduce the rate of additional returns to homelessness; and
	3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

(limit 2,500 characters)

1. The CoC uses HMIS data from the Coordinated Entry System to identify individuals who have returned to homelessness. Additionally, the CoC works with the CES team to increase access points and messaging so that it is more likely that we would capture people who return to homelessness.

2. NMCEH now has a centralized CES system statewide, including unified Written Standards to ensure effective standardized practices across the state. Coordinated Entry has added staff, which will increase our technical assistance capacity and decrease recidivism. The CoC team has included an Equity Director and new CoC positions in the 2023 CoC Planning Application. If funded, this will improve the CoC's ability to prevent recidivism, especially in historically marginalized communities. The CoC utilizes a number of strategies to reduce the rate of additional returns to homelessness for individuals and families being served. The CoC has enhanced the CES by adding staff who have spearheaded a new personal identification initiative in which people experiencing homelessness receive assistance and funding to obtain birth certificates, drivers licenses, and social security cards. The CoC has also increased support for housing providers, enhanced the quality of local referral networks, and raised awareness of existing resources across the state that help to support households in maintaining housing. Because our data suggests that disabling conditions are even more common among those returning to homelessness than among those experiencing it for the first time, we are increasing collaboration with physical & behavioral health practitioners throughout the CoC to better serve individuals and families with significant service needs and prevent recidivism. Furthermore, beginning in 2018, the evaluation process for ESG and CoC projects introduced a project-specific recidivism measure to help service providers to understand and improve on recidivism. The CoC is also expanding access to SSI and SSDI application assistance via SOAR. Decreasing the rates of return to homelessness will be a priority of the CoC in the coming year, though it may be challenging given supportive service workforce shortages.

3. The NMCEH CoC Director is responsible for overseeing this strategy.

2C-5.	Increasing Employment Cash Income—CoC's Strategy.	
	NOFO Section V.B.5.f.	

	In the field below:
1.	describe your CoC's strategy to access employment cash sources;
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

(limit 2,500 characters)

1. Ongoing monitoring and evaluation of CoC projects emphasize the importance of assisting program participants to increase employment income, and provider specific data is reviewed to this end. The CoC HMIS team has a measure to focus on the average number of dollars income is increasing per household, which has driven more meaningful increases in client income throughout the CoC. Finally, the CoC's enhanced Coordinated Entry team is expanding connections to employment, education, and training organizations to further develop partnerships & collaborations in an effort to increase client income. The NM Department of Workforce Solutions operates Workforce Connections Centers where clients receive help with resumes, skills assessment, connections to employers and job fairs. A number of community partner agencies provide life skills and additional resources to assist individuals to obtain and maintain employment. The extent to which projects increase income is one of the criteria used by the IRC to score and rank projects. Thus, projects are incentivized to focus on this in their service delivery.

2. The CoC is connected via its membership to local employment centers that support clients in accessing employment resources. We are also exploring opportunities to enhance partnerships with client-specific mentors. This includes possible mentoring by members of the Healing Network, the group of people with lived experience that has formed to support each other and others experiencing homelessness while organizing and advocating for systems change. CoC-funded agencies are connected to other employment organizations in their local communities, including Goodwill Industries and Job Corps.

3. The NMCEH CoC Director oversees the CoC's strategy to increase job and income growth from employment.

2C-5a.	Increasing Non-employment Cash Income–CoC's Strategy	
	NOFO Section V.B.5.f.	

	In the field below:
1.	describe your CoC's strategy to access non-employment cash income; and
2.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.

(limit 2,500 characters)

1. The CoC's strategy to increase non-employment cash income includes providing training, sharing information, and focusing on other financial resources available within the community through public or private funding. Further, project specific housing navigators and case managers are encouraged to develop relationships with local Income Support Division offices, and to know what resources are available for individuals/families in the community. The CoC conducts regular training for case managers and supports utilization of statewide resource and referral platforms like SHARE New Mexico to access information regarding an array of possible needs, including access to non-employment cash income. The CoC coordinates training specifically for providers on the benefits individuals/households may be eligible for and available through the Social Security Administration and the New Mexico Human Services Department. This includes SSI/SSDI benefits, SNAP, WIC, TANF and General Assistance. Up-to-date knowledge, including eligibility guidelines and how to access, is essential for frontline staff as they seek to more effectively support their participants in applying for an array of benefits and support. The use of the SOAR process when completing SSI/SSDI applications improves the likelihood and speed of approval, which allows for people to begin receiving that income sooner. CoC leadership is in communication with Managed Care Organizations (MCOs) to explore alternative ways to increase individual/household utilization of resources available through MCOs, which may situationally include access to non-employment cash income. The NMCEH also created and regularly updates a Community Resource Guide (CRG) that is linked to the City of Albuquerque's website. The CRG includes resources for people to apply for and access non-employment cash income. This past grant cycle the NMCEH organized an accessing public benefits workshop with the NM Center on Law and Poverty on April 27. The workshop was attended by over 100 people statewide.

2. The NMCEH CoC Director oversees the CoC's strategy to increase non-employment cash income.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
   - 24 CFR part 578;
     - FY 2023 CoC Application Navigational Guide;
   - Section 3 Resources;
   - PHA Crosswalk; and
    - Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	Yes

3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes

3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
TenderLove Rapid ...	PH-RRH	13	Both
Route 66 Flats	PH-PSH	16	Both

3A-3. List of Projects.

1. What is the name of the new project?   TenderLove Rapid Re-Housing

2. Enter the Unique Entity Identifier (UEI):   LL74HQRLQRP1

3. Select the new project type: PH-RRH

4. Enter the rank number of the project on your CoC's Priority Listing: 13

5. Select the type of leverage: Both

3A-3. List of Projects.

1. What is the name of the new project?   Route 66 Flats

2. Enter the Unique Entity Identifier (UEI):   FRF1W5P8GJ15

3. Select the new project type: PH-PSH

4. Enter the rank number of the project on your CoC's Priority Listing: 16

5. Select the type of leverage: Both

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

	Is your CoC requesting funding for any new project application requesting $200,000 or more in funding for housing rehabilitation or new construction?	No

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

	If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:	
1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and	
2.	HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.	

(limit 2,500 characters)

N/A

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
  - Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

| | Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes? | No |

3C-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.
	If you answered yes to question 3C-1, describe in the field below:
1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

N/A

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

| 4A-1. | New DV Bonus Project Applications. | |
| | NOFO Section I.B.3.l. | |

| | Did your CoC submit one or more new project applications for DV Bonus Funding? | Yes |

| 4A-1a. | DV Bonus Project Types. | |
| | NOFO Section I.B.3.l. | |

| | Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2023 Priority Listing. | |

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.

| 4A-3. | Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area. | |
| | NOFO Section I.B.3.l.(1)(c) | |

1.	Enter the number of survivors that need housing or services:	791
2.	Enter the number of survivors your CoC is currently serving:	187
3.	Unmet Need:	604

4A-3a.	How Your CoC Calculated Local Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(c)	

	Describe in the field below:	
1.	how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
2.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
3.	if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	

(limit 2,500 characters)

1. To calculate the percentage of Survivors placed and retained in housing, we reviewed data statewide from most recent APR and/or CAPER submissions by participating funded projects. Presenting/immediate need is calculated by the number of persons served in DV Shelter or Transitional Housing projects. Housing placement and retention are calculated by the number of persons placed or maintained in DV CoC- or ESG-funded RRH and PSH projects.

2. The data source utilized was the HUD CoC APR and ESG CAPER reporting data for clients for September of 2022. Also utilized Excel spreadsheet that tracks clients awaiting shelter. Note that clients on waitlist are not always on that list due to capacity issues, although this occurs. Those on the waitlist may be traveling from out of state/town, may not be able to safely leave their current residence, or have safe accommodations until capacity that meets their specific needs is available.

3. Barriers that may keep survivors from having needs met include transportation, safety of leaving their current residence, ability to relocate, work and school obligations, and preparing their children for leaving their current residences.

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)	

| | Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects–only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for. | |

Applicant Name
Cuidando Los Niños

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section II.B.11.e.(1)(d)	

Enter information in the chart below on the project applicant applying for one or more New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects included on your CoC's FY 2023 Priority Listing for New Projects:

1.	Applicant Name	Cuidando Los Niños
2.	Project Name	CLN COC-RRH DV
3.	Project Rank on the Priority Listing	15
4.	Unique Entity Identifier (UEI)	LMUPQ19K9P88
5.	Amount Requested	$218,920
6.	Rate of Housing Placement of DV Survivors–Percentage	90%
7.	Rate of Housing Retention of DV Survivors–Percentage	78%

4A-3b.1.	Applicant Experience in Housing Placement and Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

	For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:
1.	how the project applicant calculated both rates;
2.	whether the rates accounts for exits to safe housing destinations; and
3.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).

(limit 1,500 characters)

1. NMCEH looked at both PSH and RRH regardless of funding source that are in HMIS for a two year period: 7/121-6/30/23. This allowed us to observe instability in retention. Here we are counting households, not individual persons. We then looked at the APRs for all of those programs to identify all clients who are actively fleeing domestic violence. Of those clients, we looked at question 7A to identify which of those were housed during the reporting period. Of those that were housed we looked at whether or not they remained in the program during the reporting period or if they had been discharged into a stable housing placement (that would meet the permanent housing destinations.

2. The rates did account for exits to safe housing destinations.

3. The data utilized was data pulled from HUD COC APR and ESG APR CAPER Reports for 7/1/21 to 6/30/23 via HMIS as well as housing spreadsheets for clientele during that period.

4A-3c.	Applicant Experience in Providing Housing to DV Survivor for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

		Describe in the field below how the project applicant:
	1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;
	2.	prioritized survivors–you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan, etc.;
	3.	determined which supportive services survivors needed;
	4.	connected survivors to supportive services; and
	5.	moved clients from assisted housing to housing they could sustain–address housing stability after the housing subsidy ends.

(limit 2,500 characters)

1. Cuidando Los Niños (CLN) does and will continue to ensure DV survivors experiencing homelessness were assisted in finding gainful employment or other income sources, were connected with programs (externally and internally) that assisted undocumented persons to build a pathway to housing, and by working with apartment programs and landlords to find openings that would meet the financial and physical needs of clients. Cuidando has many existing relationships with current landlords and rental companies that will assist in expediting this process.

2. Cuidando Los Niños utilizes the VI-SPDAT to determine prioritization as well as history with the housing program to determine eligibility. For example, if a participant has utilized the program within the last two years, they may not be as prioritized or eligible for the program as an individual who has not utilized the program; CLN would work on finding permanent housing solutions for these individuals through other available programs.

3. Determining what supportive services are needed for survivors is survivor-driven. Cuidando Los Niños is trauma informed and stresses the autonomy and decision making of the survivor. With consistent case management before and after the client moves into the housing program (RRH) CLN's case managers have been able to facilitate decision making with the survivor at the helm of that decision making.

4. Connecting survivors with these services again will be based on the client's needs and barriers. The locations they are connected with must meet disability, language, and geographical location needs; connecting a survivor who does not have access to health insurance with a mental health facility that requires insurance would not be helpful. CLN would utilize a resource list that meets the needs and acknowledges the barriers faced by clients.

5. Cuidando Los Niños feels incredibly lucky to have fostered healthy relationships with landlords willing to work with the agency when they had vacancies allowing survivors to be housed. The individuals who enter leases with landlords through CLN's programs are able to continue self paying with many of their apartments/costs after the program assistance ended. CLN also works to secure more permanent housing by making sure all clients who are eligible are also signed up for Section 8.

4A-3d.	Applicant Experience in Ensuring DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(d)	

	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:
1.	taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;
2.	making determinations and placements into safe housing;
3.	keeping information and locations confidential;
4.	training staff on safety and confidentially policies and practices; and
5.	taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.

(limit 2,500 characters)

1. Steps taken to ensure privacy and confidentiality of survivors include our intake into services. Cuidando Los Niños has updated the forms to ensure that informed consent is clear throughout the intake process including intake into services, shelter entry, and regular updates of releases of information for survivors utilizing shelter services. During the interview process, case managers worked alongside the housing program manager to ensure that the questioning provides context.

2. To determine safe locations, clients are placed in the driver's seat and provided with resources that allow them to navigate housing vacancies to determine which best suit their needs (location, available schools, walking/public transport, etc.) A client who is less concerned about transportation as they have their own vehicle may be okay moving to a location that is in a newly developed area, whereas a client who needs immediate access to public transport may want to be more centrally located.

3. Staff ensures clarity with apartment locations/landlords about confidentiality by stressing that staff will not share information with them without a current ROI signed by a survivor utilizing services. This also relates to how staff is trained on confidentiality by ensuring staff understands fully what informed consent is, how to explain informed consent to survivors and organizations they work with, etc.

4. For scattered site locations, there is some difficulty in ensuring that the location/landlord information is not publicly available for the homes that the agency owns. As for apartments, it is made clear from the start that the agency is not the landlords and are rather a third-party financial assistance. With that, they ensure that clients are aware of the safety and security measures of the facility/apartment/homes they are moving into and that any concerns are worked out with the landlord directly.

5. CLN's congregate facility has updated the following measures; camera systems over the past year ensuring that more areas have security camera access, replaced the glass in the front offices, and updated the lock systems. The agency does not allow any unknown visitors into the center and the staff is trained on security measures. CLN is currently implementing a safety plan that includes contingency plans and fail safes should an issue arise. The property also has a security gate for the entire facility that can be closed at any time for additional security.

4A-3d.1.	Applicant Experience in Evaluating Their Ability to Ensure DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

Describe in the field below how the project has evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement during the course of the proposed project.

(limit 2,500 characters)

The project has actively ensured that consistent safety planning and communication with survivors takes place not only when concerns arise, but also with regular check-ins with case management and other advocates. CLN conduct regular check-ins not as a means of oversight but as a safety precaution to ensure clients are not missing. In this event, contact may first be made to the client's safe phone number and then secondly to a predetermined safe contact of the survivor (with ROI). The agency also gives the example that if an emergency occurs on site, knowing who and who is not present will allow their team to know who needs to be evacuated and who is not currently present. In terms of safety related to housing/RRH, the team makes sure to connect survivors with locales that are not in the vicinity of their offending partner, being aware of concerns related to third party relationships of the offending partner, and ensuring the locations are in areas that may not cause clients to experience non-offending party related violence or safety concerns. Again, so survivors are actively involved in the choosing of the location, the agency provides a list or accompanies the survivors in visiting locations that have vacancies and work with the program. CLN also works with survivors in finding new locales and connecting with these locations to see if there is a possibility of forming a new landlord-program relationship. Cuidando Los Ninos finds that a good amount of programs are willing to work with the agency once they learn more about the program and the population they serve.

4A-3e.	Applicant Experience in Trauma-Informed, Victim-Centered Approaches for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

		Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:
	1.	prioritizing placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
	2.	establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
	3.	providing program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
	4.	emphasizing program participants' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;
	5.	centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
	6.	providing a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
	7.	offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1. Prioritization can be tricky if advocates don't consider the client's primary needs and barriers they are facing. CLN approaches this in a trauma informed way by providing context and answering questions about the program, while also being very transparent that the program itself is temporary and that the long-term goal is to connect with other programs and attempt to find permanent housing solutions. To prioritize participant choice, advocates work with clients to find out what their goals are and help in building pathways to meeting those goals.

2. Cuidando Los Niños minimizes power structures within the facility and services by focusing on mutual respect and autonomy of survivors. Clients know their own situations, strengths, barriers, and histories best! CLN includes the non-discrimination policy in their assessment (first done to determine eligibility for services) that includes language about mutual respect of clients and staff. The voucher program does not follow punitive or reactive "rules" rather, employs use of policies centered on safety. Cuidando Los Niños make it very clear that there are a set of policies that center safety, and that breaches of safety can lead to removal from the program, but not without clear conversations and actively working with participants when concerns arise. Even so, when a safety concern arises, and a participant is unwilling to honor the safety of other clients, staff still actively ensures to understand the complicated reality of involving law enforcement and what that might mean for survivors who may be persons of color, experiencing mental health crises, or who have undocumented status. Staff work on finding safe alternatives for individuals whose needs may differ from what can be provided at CLN.

3. Employees/advocates all complete trauma-informed Core Advocacy training to ensure they understand the delicate balance of safety and trauma-response. The team approaches clear concerns through informed consent and being straight forward with clients while also ensuring to be compassionate and understanding how some reactions or behaviors may be a trauma response. Actively explaining the "why" when a policy exists or when a concern is addressed has worked well and survivors have shown great response to this type of communication.

4. Through case management, survivors complete an assessment that identifies client strengths and barriers and allows for survivors to tell their stories and become actively aware of their resiliency and resourcefulness. This assessment goes over history of abuse, trauma, strengths, supports, etc. and the case managers are trained to be actively aware of how this assessment itself is heavy and making sure that survivors are aware of the weight of what may be discussed providing opportunity to take breaks or forgo areas that may be too difficult for clients to discuss. Cuidando Los Niños Family Support Services Director is an LCSW and ensures that the team is aware of the ethical concerns with these domain psycho-social assessments and how providing context and space for survivors in this data acquisition is of the utmost importance. CLN wants survivors to feel safe and involved in the decision making surrounding their stay while also being aware of other survivors' safety and the safety of staff. Case Managers also follow the SMART Goal system when meeting with clients; this ensures clients are able to be less overwhelmed by "generalized" goals and figuring out very clear, attainable goals that are specific to their situations.

5. As previously stated, CLN is clear on being non-discriminatory by providing a

non-discrimination policy statement in the initial assessment and again during intake into shelter services or housing services. CLN staff regularly attend training on cultural sensitivity. The CLN team ensures a safe, inclusive environment for both clients and staff by uplifting and actively involving disabled, LGBTQIA+, BIPOC employees in decision making and in staff leadership.

6. Access to groups is on the rise again as the agency has seen a fluctuation due to the pandemic in program options for groups that are not virtual (as not all clients are open to virtual groups). CLN has also connected clients to external program events through fliers and word of mouth with frequent reminders of upcoming events that may benefit or are available to clients.

7. CLN's advocacy team as well as Family Support services team provides space for a parent leadership group, monthly time management classes and childcare for any group meetings that are offered.

4A-3f.	Applicant Experience in Meeting Service Needs of DV Survivors for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

	Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

Supportive services and case management for survivor applicants of the RRH program includes both working with the CLN program while also getting on waitlists for programs that provide longer term or permanent housing such as Section 8, income-based housing, etc. Many of these programs have long waitlists, so the agency is working simultaneously with participants on applying for these external programs while working on applying for CLN programs has been important. Being very clear from the start about the importance of really putting in the energy for the longer-term solutions, as the program is temporary, has been huge. While in shelter with other agencies, clients work directly with their case managers to discuss all their housing needs, including space for their children, transportation, assistance with utilities and food. Case managers also help clients obtain employment by assisting with resume building and identifying job opportunities. CLN collaborates with community partners to assist clients in obtaining restraining orders, and other legal issues, including immigration and obtaining U-VISAs. The shelter also provides group counseling sessions and access to home visiting parenting coaches for parenting participants in transitional housing.

4A-3g.	Plan for Trauma-Informed, Victim-Centered Practices for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(e)	

	Describe in the field below examples of how the new project(s) will:
1.	prioritize placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;

	2.	establish and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
	3.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
	4.	emphasize program participants' strengths–for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
	5.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
	6.	provide a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
	7.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1. The new project will work to grow housing placement opportunities for participants by cultivating stronger relationships with our current partners in city and county government. Staff will focus efforts on expanding opportunities through collaboration with local PHA's. The new project will also take advantage of participating in the CoC's specialized DV
CES, which will expand the geographic reach of potential placements by taking advantage of a larger resource network and specialized navigation staff.

2. CLN will engage in evidence-based practices such as harm reduction, trauma-informed care, and motivational interviewing to guide discussion of relapse with the client and to make referrals. Client choice and voice are engaged and respected. The use of alcohol or drugs in and of itself, without other lease violations, will not be a reason for eviction. CLN will use evidence-based approaches to voluntary engagement. Services are informed by a harm-reduction philosophy that recognizes drug and alcohol use and addiction as a part of tenants' lives. Cuidando Los Ninos will continuously review policies, meet with staff, hold meetings with clients, post and ensure clients are aware of new policies with grace period of compliance, and track data to improve participation outcomes. While each individual's experience of trauma may be different, CLN staff know it is important to understand how it can tax the individual's coping resources and lead to the initiation of biologically driven survival strategies.

3. Cuidando Los Ninos senior leaders, staff, and Board of Directors are committed to providing trauma-informed and victim-centered services to every client served. CLN implements the U.S. Department of Justice Office for Victims of Crime's Program Standards and guidelines by incorporating the following three elements into daily service delivery practices: (1) Realizing the prevalence of trauma; (2) Recognizing how trauma affects all individuals involved with the program, organization, or system,
including its own workforce; and (3) Responding by putting this knowledge into practice. Staff are trained to realize the widespread impact of trauma on victims and to understand
potential paths for healing; recognizing the signs and symptoms of trauma in staff, clients, and others involved. All staff and Board of Directors integrate knowledge about trauma into our policies, procedures, practices, and settings. As in the victim-centered approach, the priority is on the victim's safety and security and on safeguarding against policies and practices that may inadvertently traumatize victims.

4. CLN works with each client to implement a strengths-based cycle that begins with a more holistic focus that includes an emphasis on a person's strengths and resources (internal and external) in the process of change. When challenges are experienced, problems and issues are acknowledged and validated, and strengths are identified and highlighted. This strengths exploration changes the story of the problem as it creates positive expectations that things can be different and opens the way for the development of competencies.

5. Cuidando Los Ninos is committed to cultural sensitivity, inclusion, and diversity. CLN is a multicultural organization where over 60% of staff are bilingual. CLN partners with accessible services throughout the city of Albuquerque and neighboring counties.

6. CLN is working closely with community partners to provide a variety of opportunities for connection and personal growth. For example, CLN offers social emotional learning in childcare, and workforce development case managers offer courses in time management and success planning that encompasses many traditional and non-traditional approaches.

7. Cuidando is registered to participate in the State of New Mexico's Peer Support Worker Certification Program and Family Peer Support Worker Certification Program. CLN is committed to engaging and supporting both paid and volunteer peer support workers to work with domestic violence survivors as well as peer support workers who have lived experience of substance abuse. Cuidando Los Ninos is a 5-star NAEYC accredited early learning facility, providing education and care for children of client families, and has an excellent relationship with Albuquerque Public Schools Title I to collaborate when clients have school aged children or when children age out of childcare. This, paired with parenting groups, leads to full support for the entire family unit.

4A-3h.	Involving Survivors in Policy and Program Development, Operations, and Evaluation of New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(f)	

	Describe in the field below how the new project will involve survivors:
1.	with a range of lived expertise; and
2.	in policy and program development throughout the project's operation.

(limit 2,500 characters)

Cuidando Los Ninos' staff and Board of Directors will involve survivors with a range of lived expertise in policy and program development throughout the project's operation. Survivors with a range of lived expertise will be included in the drafting and approval of policy. These clients will oversee the project's goals and objectives and will work to ensure successful project implementation that is trauma-informed and victim-centered. CLN works with clients to participate in self-governance and to give survivors the opportunity to make choices and provide valuable input on policies and procedures. Peer support is a way for people from diverse backgrounds who share experiences in common to come together to build relationships in which they share their strengths and support each other's healing and growth. Peer support and survivor activities throughout the project implementation will include Formal Support Groups; (2) Activity Focused Support and Engagement; (3) Educational Activities; (4) Informal and One-on-One Engagement; and (5) Advocacy. Survivors will have the opportunity to share their expertise in a variety of accessible formats and platforms.

4B. Attachments Screen For All Application Questions

	We have provided the following guidance to help you successfully upload attachments and get maximum points:

	1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
	2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'.
	3.	We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
	4.	Attachments must match the questions they are associated with.
	5.	Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process.
	6.	If you cannot read the attachment, it is likely we cannot read it either.
		. We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
		. We must be able to read everything you want us to consider in any attachment.
	7.	After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
	8.	Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	PHA Homeless Pref...	09/22/2023
1C-7. PHA Moving On Preference	No		
1D-11a. Letter Signed by Working Group	Yes	Letter signed by ...	09/22/2023
1D-2a. Housing First Evaluation	Yes	Housing First Eva...	09/22/2023
1E-1. Web Posting of Local Competition Deadline	Yes	Web Posting of Lo...	09/22/2023
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	09/22/2023
1E-2a. Scored Forms for One Project	Yes	Scored Forms for ...	09/22/2023
1E-5. Notification of Projects Rejected-Reduced	Yes	Notification of P...	09/22/2023
1E-5a. Notification of Projects Accepted	Yes	Notification of A...	09/22/2023
1E-5b. Local Competition Selection Results	Yes	Local Competition...	09/22/2023
1E-5c. Web Posting–CoC-Approved Consolidated Application	Yes		

1E-5d. Notification of CoC-Approved Consolidated Application	Yes		
2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	HUD's Homeless Da...	09/22/2023
3A-1a. Housing Leveraging Commitments	No	Housing Leverage ...	09/26/2023
3A-2a. Healthcare Formal Agreements	No	Healthcare	09/22/2023
3C-2. Project List for Other Federal Statutes	No		
Other	No		

Attachment Details

Document Description: PHA Homeless Preference

Attachment Details

Document Description:

Attachment Details

Document Description: Letter signed by Working Group

Attachment Details

Document Description: Housing First Evaluation

Attachment Details

Document Description: Web Posting of Local Competition Deadline

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored Forms for One Project

Attachment Details

Document Description: Notification of Projects Rejected or Reduced

Attachment Details

Document Description: Notification of All Projects Accepted

Attachment Details

Document Description: Local Competition Selection Results

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: HUD's Homeless Data Exchange (HDX) Competition Report

Attachment Details

Document Description: Housing Leverage Commitment

Attachment Details

Document Description: Healthcare

Attachment Details

Document Description:

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	09/22/2023
1B. Inclusive Structure	09/22/2023
1C. Coordination and Engagement	09/22/2023
1D. Coordination and Engagement Cont'd	09/22/2023
1E. Project Review/Ranking	09/26/2023
2A. HMIS Implementation	09/22/2023
2B. Point-in-Time (PIT) Count	09/22/2023
2C. System Performance	09/22/2023
3A. Coordination with Housing and Healthcare	09/22/2023
3B. Rehabilitation/New Construction Costs	09/22/2023
3C. Serving Homeless Under Other Federal Statutes	09/22/2023

4A. DV Bonus Project Applicants	09/22/2023
4B. Attachments Screen	Please Complete
Submission Summary	No Input Required

City of Albuquerque Housing Authority

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the AHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

AHA Policy
For the HCV program:
FIRST PREFERENCE (POOL): The AHA will offer first preference to any family that has been terminated from AHA's HCV program due to insufficient program funding.

SECOND PREFERENCE (POOL): AHA will strive to offer 125 vouchers per calendar year to participants in transitional, rapid rehousing or permanent supportive housing programs that meet the following criteria will be eligible for this preference:
(1) The supportive housing program serves people experiencing homelessness
(2) The supportive housing program is located in the Albuquerque Housing Authority's (AHA) service area

(3) The supportive housing program is willing to provide a letter to AHA verifying the resident is a participant and is willing to assist the applicant with the Housing Choice Voucher Program application process
(4) If possible, the supportive housing program will make a good faith effort to provide or provide linkages to case management or comprehensive community support services to the participant for at least 3 months after the participant enters the Housing Choice Voucher Program
(5) At least 20% of the supportive housing program budget comes from local, state or federal government funding.

This second preference (pool) shall constitute a separate lottery pool in addition to the general pool. AHA will conduct the first drawing for the lottery from this pool with the possible goal of 125 vouchers issued to households. This is the only drawing from this pool per year. AHA will use present utilization data to make a selection from this pool that best positions it to issue 125 vouchers.

Albuquerque Housing Authority

Administration Plan

April 2021 Edition

A L B U Q U E R Q U E   H O U S I N G   A U T H O R I T Y

"Empowering people in our community through affordable housing and self sufficiency opportunities."

1840 University Boulevard SE

Albuquerque, NM 87106

Phone: (505) 764-3920

Fax: (505) 764-3981

www.abqha.org

Approved by the AHA Board of Housing Commissioners: April 15, 2020

Submitted to HUD: April 17, 2020

SINGLE ROOM OCCUPANCY (SRO): Single Room Units

FIVE YEAR MAINSTREAM: Vouchers Set-Aside for Elderly and Non-Elderly Disabled

VETERANS AFFAIRS: (VASH) These vouchers are not included in the AHA HCV application process . Applicants are direct referrals from the U. S. Department of Veterans Affairs (VA).

PROJECT BASED VOUCHERS (PBV): AHA Administers Project Based Vouchers at designated properties throughout the Albuquerque Area. These properties will be listed on the Online Application by street address and the form will list any unique eligibility requirements.

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family who participates in the lottery process. Families are selected through the application process according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the AHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

    AHA Policy
    For the HCV program:
    FIRST PREFERENCE (POOL): The AHA will offer first preference to any family that has been terminated from AHA's HCV program due to insufficient program funding.

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   (5) At least 20% of the supportive housing program budget comes from local, state or federal government funding.

This second preference (pool) shall constitute a separate lottery pool in addition to the general pool. AHA will conduct the first drawing for the lottery from this pool with the possible goal of 125 vouchers issued to households. This is the only drawing from this pool per year. AHA will use present utilization data to make a selection from this pool that best positions it to issue 125 vouchers.

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75 percent of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher. To ensure this requirement is met, a PHA may skip non-ELI families who are selected through the lottery process in order to select an ELI family.

Low-income families admitted to the program that are "continuously assisted" under the 1937 Housing Act [24 CFR 982.4(b)], as well as low-income or moderate-income families admitted to the program that are displaced as a result of the prepayment of the mortgage or voluntary termination of an insurance contract on eligible low-income housing, are not counted for income targeting purposes [24 CFR 982.201(b)(2)(v)].

AHA Policy

AHA will monitor progress in meeting the income-targeting requirement throughout the fiscal year. Extremely low-income families will be selected ahead of other eligible families on an as-needed basis to ensure the income-targeting requirement is met.

Order of Selection

The PHA system of preferences may select families based on local preferences by a random selection process (lottery) [24 CFR 982.207(c)]. If a PHA does not have enough funding to assist the family at the top of the waitlist, it is not permitted to skip down the waiting list to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the waiting list [24 CFR 982.204(d) and (e)].

AHA Policy
For the HCV program:
Families will be randomly selected from the application pool based on the targeted funding or selection preference(s) for which they qualify, and in accordance with the AHA's hierarchy of preferences, if applicable and placed on the waiting list. .)]. If a

AHA does not have enough funding to assist the family at the top of the waitlist selected through the lottery, it will not skip down the waiting list to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the waiting list. The exception to this is the VASH program, which operates on referrals from the U.S. Department of Veterans Affairs.

For the PBV program and RAD PBV program:
For each property waitlist and within any project based preference category, families will be selected on a first-come, first-served basis according to the date and time their complete application is received by the AHA.

4-III.D. NOTIFICATION OF SELECTION

When a family has been selected from the waitlist the PHA must notify the family [24 CFR 982.554(a)].

> **AHA Policy**
> AHA will notify the family by first class mail when it is selected from the waiting list. The notice will inform the family of the following:
> Date, time and location of the scheduled application interview, including any procedures for rescheduling the interview
> Who is required to attend the interview.
> <u>What</u> documents must be provided at the interview, including information about what constitutes acceptable documentation.

If a notification letter sent by first class U.S. mail is returned to the AHA by the U.S. Postal Service with no forwarding address, the family will be removed from the waiting list. A notice of denial (see Chapter 3) will be sent to the family's address of record.

4-III.E. THE APPLICATION INTERVIEW

HUD recommends that the AHA obtain the information and documentation needed to make an eligibility determination though a face-to-face interview with an AHA representative [HCV GB, pg. 4-16]. Being invited to attend an interview does not constitute admission to the program.

Assistance cannot be provided to the family until all SSN documentation requirements are met. However, if the AHA determines that an applicant family is otherwise eligible to participate in the program, the family may retain its place on in the lottery pool for a period of time determined by the PHA [Notice PIH 2018-24

Reasonable accommodation must be made for persons with disabilities who are unable to attend the interview in person at the office by appointment due to their disability.

> **AHA Policy**
> Families selected from the waiting list are required to participate in an eligibility interview

September 18, 2023

To whom it may concern;

I hope this letter finds you in good health and high spirits. We are a network of people with lived experience with homeless in Albuquerque called *The Healing Network* and are writing to express our wholehearted support for the priorities being proposed by the New Mexico Coalition to End Homelessness (NMCEH) and the Albuquerque CoC in the consolidated application, and the invaluable work NMCEH undertakes to address one of our society's most pressing issues.

Homelessness remains a persistent and deeply concerning problem in our communities, and it affects the lives of countless individuals and families in New Mexico. The New Mexico Coalition to End Homelessness has been a beacon of hope for those experiencing homelessness, working tirelessly to provide them with the support and resources they need to regain their dignity, security, and a stable place to call home.

We have had the privilege of witnessing the coalition's dedication and effectiveness firsthand. The comprehensive services, advocacy efforts, and collaborative approach of the NMCEH and their CoC are not only impressive but also inspiring. They have consistently demonstrated their commitment to addressing the root causes of homelessness, which is a vital step in achieving sustainable solutions.

By coordinating efforts among various organizations, government agencies, and community members, the coalition has significantly improved the lives of countless individuals who were once without a place to call home (including members of this Healing Network). We have seen the evolution of NMCEH as they work to incorporate better strategies and processes.
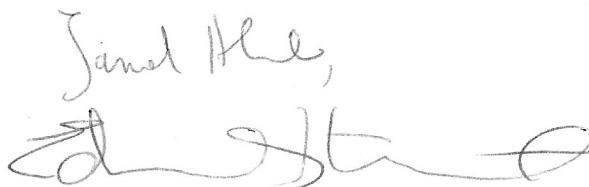
We firmly believe that we must all do our part to help create a more just and equitable society, and NMCEH plays a pivotal role in this endeavor. The New Mexico Coalition to End Homelessness is not only changing lives but also reshaping our community's outlook on homelessness. By advocating for affordable housing, access to healthcare, mental health services, and employment opportunities, they are addressing the multifaceted challenges that contribute to homelessness.

We pledge our ongoing support to the New Mexico Coalition to End Homelessness and encourage others to do the same. Together, we can make a meaningful difference in the lives of those who are most vulnerable in our society. Their work serves as a model of compassion, empathy, and resilience, and we are confident that, with their continued efforts, we can move closer to the day when homelessness is but a distant memory in New Mexico.

Sincerely,

Brie, Carmon, Janel, and Stewart

New Mexico Coalition to End Homelessness

CoC Program Monitoring Tool

Sub-recipient:_____CLN Kids_____

Date:____07/12/2023_____

Project Name:____Rental Assistance with the City_____

Granted Hud Amount:_____(APR)_____

Grant Period:_____(APR)_____

Project Type:_____RRH_____

Client File #___XXXXXX_____

Grant Number:_____(APR)_____

Participant Eligibility & Homelessness Documentation	Yes No N/A	Follow Up (60 Days)	Notes
Is the common application with supporting documents in clients file? . Verification of Homelessness	yes		(Intake process form start to finish)
Which category of homelessness did the household meet eligibility for? HUD Category 1- Literal Homelessness HUD Category 2 - At Risk of Homelessness HUD Category 4 - Fleeing Domestic Violenc	1		Client is category #1
If there are children under 18 years of age in the household, is there documentation, **within the past 12 months**, showing that school-aged children are currently enrolled in school.	yes		Yes, the clients children are enrolled in school. A copy of school grades are in the clients file.
Is there an entry day for the client in the HMIS system or a compatible system approved by HUD (Performance Measures)- Timeliness Standards	yes		A copy of the HMIS face sheet showing the entry date is in the client chart.
Is the move in date entered into the HIMS system or compatable system(Performance Measures)- Timeliness Standards	yes		A copy of the HMIS face sheet showing the housing date is in the client file.
Is there a current release of information between the client and organization.	yes		Open ROI found in clients chart.
Is there a current release of information between the client parents and organization, or between the fostering agency and the agency.(Youth Only)	n/a		

Supportive Services & Case Management	Yes No N/A	Follow Up (60 Days)	Notes
Are supportive services properly documented **(at least once a month)**? Are there notes attesting to the required time?	yes		Client file is missing the following notes 4/23, 5/23, 6/23, 7/23
If the client was not serviced due to the pandemic, is a copy of the waver within the file?	yes		Client was serviced all through the Pandemic.
Is the client receiving mainstream resources (i.e., SNAP, Medicaid, WIC, GA, etc.)? If not is the services provider helping the client attain benefits.	yes		Documentation of client receiving mainstream services within the client file.
Is there evidence of an annual assessment or supportive service plan within the clients chart?	yes		Support services plans are updated annualy.
If annual assessments were conducted, was any new/updated information entered into HMIS in a timely manner (within 3 days of assessment)?	yes		All information in HMIS is updated annualy. Copy of client face sheet provided.
Date client initially started the program and when they exited. Reason for leaving? Where did the client exit too? (Performance Measures)	yes		Client entered into the program on 11/30/2022 and is still currently a participant.
How long did the client participate in the program?	yes		Client is still within the eligibility time frame of 24 months.
Did the client exceed the time allowed for RRH 12 months or 24 months (check policies and procidures for estimated time frame)	no		Agencies policies identify 24 months of service.
Brief description of the Participant. What goals the client met or what progress has the client made.	yes		Goals Met: Attain employment - Attain a loptop - Attain Scrubs for work - help the cleint attain more secure housing
Brief Description on goals tha client is currently working on.	yes		Current Goals: Continue to meet program requirements
Brief Description on goals not met and reason why.	None		Unachieved Goals: None identified.

Income Documentation & Rent	Yes No N/A	Follow Up (60 Days)	Notes
Have all known income sources, or a self-certification of no income, been documented within the past 12 months?	yes		Client financial information is updated anytime the clients income changes. Income is also updated annualy as a program requirement.
If the client has low to no income what steps is the agency taking to help the client increase income so that they don't return to homelessness? (Performance Measures)	yes		The agency helped the client find employment and attain the necessary attire and items needed for work.
Is the rent charged accurately calculated, including deductions and utility allowances, if applicable?	yes		initial Rent calculation and follow up are correctly calculated.
Does the agency charge fees other than the rent or occupancy charges?	No		No additional fees.
Has rent reasonableness been calculated correctly **within the past 12 months**?	yes		Rent reasonableness correctly calculated.
If individual housing units are being leased, are the lease amounts within the Fair Market Rent rates (including utilities) for the area at the time the lease was signed?	yes		Lease, rent calculation form, and rent reasonableness provided to prove FMR.

Documentation of Termination	Yes No N/A	Follow Up (60 Days)	Notes
Has the participant been terminated from the program? Describe the reason for termination in HMIS and client file.	N/A		
Did the participant exit to positive Housing? (Performance Measures)	N/A		
Does the agency conduct an exit survey or interview with clients? If not, describe how client feedback is obtained	N/A		

Housing Quality Standards	Yes No N/A	Follow Up (60 Days)	Notes
Is the lease agreement under the participant's name or the agency?	yes		Lease agreement is under the clients name.
Does the landlord require that the lease be updated annually?Does the lease identify that at year end it will automatically role into a month to month term?	yes		The landlord requires a new lease every year. Lease provided.
Is there a Release of information between the Agency and the Landlord?	yes		ROI signed and dated.
Is Lead-base identified within the lease? Is a Lead-base pamphlet given to the client.	yes		Lead-based paint form signed. Client is given a copy of the pamphlet when the client signs the lease.
Is it identified for how long the rental assistance will be provided for?	yes		In the intake the documentation identifies how long the agency will pay.
Is there a completed HQS Move-In Inspection?	yes		Initial HQS provided.
Is there a completed HQS Annual Inspection?	N/A		Has not met the year yet.
Unless otherwise stated in the agencies policy and procedures. Did the agency meet the requirement to provide tenant-based rental assistance that did not exceed 24 months per-household?	No		

Policies and Procedures	Yes No N/A	Follow Up (60 Days)	Notes
Are the following HUD standards identified with in the Projects Policies and Procedures			
System Participation (HMIS Participation, Confidentiality of Records, Verbal Explanation, Written Consent: NMHMIS Consent Form, Privacy Policy, CES utilization)	yes		The follow section is identified within the agency's policies.
Rentention & Maintenance of Program Records (Eligibility Services, Participant Files, Documentation Requirements)	yes		The follow section is identified within the agency's policies.
Housing Quality Standards: Providers will have a clear description of how the organization will conduct HQS before the clients move in	yes		The follow section is identified within the agency's policies.
Lead-Based Paint Requirements: Providers will have a clear description of how the organiation will incorporate lead-based paint remediation and disclosure requiements	yes		The follow section is identified within the agency's policies.
Equal Access & Fair Housing: Providers will have a clear description how there will be none discrimination against anyone based on race, religion, gender, national origin, age, familial, disability, sexual oritenation and maritial status. CoC Providers will also include a policy describing that there will be no involuntary family seperation and how providers will comply with fair housing.	yes		The follow section is identified within the agency's policies.
Termination and Grievance: Providers will have a clear explanation of what it means to be terminated from their program, based off the ABQ CoC Written Standards along with a grievance procedure in the event a participant would like to file a complaint.	yes		The follow section is identified within the agency's policies.
Child school Enrollment & Connection to Services: Providers will have a description of how they will support families by bridging educational supportive services (APS TItle 1 McKinney Vento, etc).	yes		The follow section is identified within the agency's policies.
VAWA Emergency Transfer Plan (Unit Transfer, Notice of Occupancy Rights and Prohibition of Termination and Denial of Assistance	yes		The follow section is identified within the agency's policies.
principles. (List on pg 19 of WS) "CoC providers will assist participants, to the maximum extent practicable, in reducing barriers to securing or maintaining housing, including connection to appropriate resources, efforts to resolve matters related to poor rental history or bad credit, and obtaining identification" *Providers will follow Housing First Principles, including and not limited to:* *Participants will not be screened out for having too little or no income* *Participants will not be screened out for having a history of or active substance abuse* *Participants will not be screened out for having a criminal record (except for state-mandated restrictions)* *Participants will not be screened out for having a history of victimization from domestic violence, sexual assault, or childhood abuse.* *Participants will not be terminated from the program for failure to participate in supportive services.* *Participants will not be terminated for failure to make progress on a service plan* *Participants will not be terminated for loss of income or failure to improve income* *Participants will not be terminated for any activity not covered in a lease agreement typically found for unassisted persons in the State of New Mexico.* *Participants will not be immediately terminated from Rental Assistance Programs if they are evicted.* *Programs should exercise judgment when using eviction as a*	yes		The follow section is identified within the agency's policies.
Support services should be offered monthly unless identified. (List on pg 19-20 of WS)	yes		The follow section is identified within the agency's policies.
Affirmative Marketing	yes		The follow section is identified within the agency's policies.
Priorization for CoC RRH: Special Population	yes		
PSH- Eligibility Determination / Intake Process	yes		The follow section is identified within the agency's policies.
RRH- Length of Program Stay	yes		The follow section is identified within the agency's policies.
RRH - Lease Agreement	yes		The follow section is identified within the agency's policies.
RRH - Security Deposit	yes		The follow section is identified within the agency's policies.
RRH - Income Verification	yes		The follow section is identified within the agency's policies.
RRH- Rent Reasonableness, Rent Calculation, Rent Payments	yes		The follow section is identified within the agency's policies.
RRH - Application Fees	yes		The follow section is identified within the agency's policies.
RRH - Utility allowance	yes		The follow section is identified within the agency's policies.

Financials	Yes No N/A	Follow Up (60 Days)	Notes
Is there a current eLOCCs report for the project being monitored (Check COC Spending Report)			
Is the organization on schedule to expend their granted money.			
Are Match funds correctly calculated?			
After reviewing the last 3 years of eLOCCs reoprts has the agency been able to spend down their grant money or are there continued balances			
Validate granted amount. Review budget.	APR		

CES / Administration Questions	Yes No N/A	Follow Up (60 Days)	Notes
Does the agency have any Previous finding /concerns?			Discription:
Has all current staff been trained CES / VI-SPDAT ? Do we need to schedule training for those who aren't.	yes		
What training are the case manager required to attend? (Descalation, Mental Health first aid, etc.)	yes		
What trainings would you like more information on?	no		Agency would like more information on up coming trainings
Validate project start and end date.	APR		
What is the targeted population served	APR		
How many beds and units are allocated for this program and how many are chronically homeless	APR		Units: Beds: Dedicated CH Beds:
Is there communication between the organization and the COC / CES? Any issues or concerns? Who do you usually reach out to?			Agency usually communicates with Johnna, Denice or Mark
Any Issues or concerns with the New Awards system?			Still a little confusing- Awards system id missing ROI form. Agency has a hard time finding forms.
What current improvements or changes has the agency made in regards to services.			The agancy would like to work on getting more organized. Agency expressed that they attained the Mayas House grant but were unable to utilze it.
What are your goals or future improvements for this project within the next year or two.			The agency would like to focus on maintaining there current contracts but would look into expanding in the future.
What challenges or concern is the agency having in regards to the project? (Staffing, Affordable rentals, ect.)			finding available rental units. Finding housing for client who have records and evictions
Any other Issues or concerns that the CoC can assist with.			none at this time.

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FY 23 NOFO HAS OPENED

Update 7/31/2023: All project applications must be submitted to the CoC by August 28th, 8:00 pm EST, exactly 30 days before HUD's CoC Program application submission deadline of September 28, 2023 by 8:00 PM EST.

The Continuum of Care competition has opened and the due date is **Thursday, September 28th**. Although HUD has not made the application and forms available yet, there are some things you can do to get ready. As soon as the application is accessible we'll let you know. In the meantime please:

- Review and update your applicant profile in e-snaps. Even if you don't have any changes, HUD requires that all agencies go into edit mode and re-save. Attached is the e-snaps navigation guide. Please update your SAMS account if you need to, as well.
- If you are a new agency and don't yet have an applicant profile set up in e-snaps and/or a SAMS account please contact Raquel Garcia at raquel-g@nmceh.org and Mark Oldknow at mark-o@nmceh.org for assistance.
- If you are planning to apply for a new or expansion project, please complete the second attachment and send it back to us by **Wednesday, July 26th**.

Threshold Criteria Chart

#	Area of Focus	Criteria Reviewed	Pass	Pass with Comment	Fail
1	HUD Review	Outstanding HUD compliance issues as reported by HUD to NMCEH for the purpose of the IRC review.	No known unresolved compliance issues.	Compliance issues that are unresolved, but do not put the project at imminent risk of losing funding.	Compliance issues that are unresolved and put the project at imminent risk of losing funding.
2	Fiscal Stability	The agencies two most recently completed financial audits.	No findings on the most recently completed agency financial audit.	Unresolved findings, material weaknesses, or significant deficiencies identified during the most recently completed financial audit.	Unresolved findings, material weaknesses, or significant deficiencies identified during the most recently completed financial audit that are repeated from the previous financial audit and/or are significant enough in volume or nature that the IRC determines that the lack of financial stability puts the agency at risk of being unable to execute and/or operate the project.
3	Monitoring Visit Findings	The project's most recently completed monitoring reports from HUD, the City of Albuquerque (if applicable), the NM Mortgage Finance Authority (if applicable) and NMCEH.***	No unresolved findings, concerns, or corrective actions.	Findings, concerns, or corrective actions listed in monitoring reports that are unresolved.	Findings, concerns, or corrective actions listed in monitoring reports that are unresolved and significant enough in nature that the IRC determines the project is at risk of being unable to operate the project in compliance with HUD regulations and would put the project at imminent risk of losing funding.

4	Unexpended Funds*	Project's current LOCCS drawdown reports showing expenditures for two most recently completed operating years, as well as the drawdowns for the current operating year.	Project has expended a minimum of 90% of the project funds for the most recently completed operating year and are within 30% of expected drawdowns for the current operating year.	Project has expended at least 90% of project funds for one of the two most recently completed operating years, but is not within 30% of expected drawdowns for the current operating year.	Project has expended less than 90% of project funds for the two most recently completed operating years, and is currently not within 30% of the expected drawdowns for the current operating year.**
5	Annual Progress Reports (APR)*	APR submissions in SAGE database and any additional correspondence with HUD surrounding the APR, if applicable.	Project submitted their most recently completed APR on time and with no outstanding and overdue HUD required corrections	Project did not submit their most recently completed APR, or any required corrections, by the HUD required deadline.	Prior to the final ranking decision being made by the IRC, the project has not submitted an APR, and the HUD deadline for response has passed; or has not submitted required corrections, and the HUD deadline for response has passed.
6	HMIS	Project confirmation that they have an active HMIS administrator and HMIS user on staff.	Project has a registered HMIS administrator and user.	Project does not have a registered HMIS administrator and user, but is willing and able to send a staff member to the next available HMIS training.	Project is unwilling or unable to have an active HMIS administrator or user.

7	CES	Project confirmation that they have at least one current staff member who has been trained in conducting the VI-SPDAT.	Project has at least one current staff member trained in conducting the VI-SPDAT.	Project does not have a current staff member trained in conducting the VI-SPDAT, but will send a staff member to the next available training.	Project is unwilling or unable to have a current staff member trained in conducting the VI-SPDAT.
8	Project Policies	Project confirmation that their policies and procedures include the following HUD required policies: Non-discrimination and Equal Access, Child School Enrollment, VAWA, and Affirmative Marketing	All required policies are adopted by the project.	Project is in the process of adopting some or all of the listed policies.	Project is unwilling or unable to adopt the required policies.

*New projects that have not completed a full operating year will automatically "pass" this measure.

**If a project receives a "fail" for this measure, the IRC will consider the viability of the project continuing operations if the portion of funds not being expended is reallocated, rather than the full grant. If considered still viable, the amount reallocated will be calculated based on the current amount that the project is behind in expending funds, rounded to the nearest $10,000 increment. If the project is considered eligible for renewal through a "pass with comment." If the project is not considered viable at the listed amount, the entire amount for that project will be reallocated.

***If any of the project is still in process to respond to their monitoring findings or concerns from any funder, they can provide updates to the IRC up to the scoring criteria deadline.

Appendix B- Renewal Project Scoring Chart

#	Scoring Group	Scoring Category	Reporting Logic	Scoring Calculation	Available Points	Total Points
1	HMIS Data Quality (DQ)	DQ: Timeliness	**Source:** CoC APR (6e) **Calculation:** Sum of records entered from 0-6 days(a) divided by total <u>number of records, 6e (b)</u>	(a / b) x 5	5	20
		DQ: Personally Identifiable Information "% of error rate"	**Source:** CoC APR (6a) **Calculation:** 100 minus the overall % of error rate score, 6a (a) divided by <u>100</u>	((100 - a) / 100) x 5	5	
		DQ: Universal Data Elements "% of error rate"	**Source:** CoC APR (6b) **Calculation:** 100 minus the sum of all % of error rate,6b (a) divided by <u>100</u>	((100 - a) / 100) x 5	5	
		DQ: Income and Housing "% of error rate"	**Source:** CoC APR (6c) **Calculation:** 100 minus the sum of all % error rate, 6c (a) divided by 100	((100 - a) / 100) x 5	5	
2	Housing Placement and Retention	Maintaining Housing and Exits to Permanent Housing Destinations	**Source:** CoC APR (5a) and (23c) **Calculation:** "total number of persons exited to positive housing destinations", 23c (a) plus "total number of stayers", 5a (b) divided by the "total number of persons served", 5a (c) minus "total persons whose destinations excluded them from the calculation", 23c (d)	((a + b)/ (c - d)) x 20	30	30
3	Utilization	Utilization of the number of units (households) project is contracted to serve	**Source:** CoC APR (8b) and CoC Application (4b, total units) **Calculation:** The average of the quarterly points in time in 8b (a1, a2, a3 and a4) (average = b) divided by the total units in application, 4b <u>(c)</u>	(a1 + a2 + a3 + a4)/ 4) = b	20	20

				(b / c) x 20		
4	Income Increase and Retention	All adult **stayers** that increased or maintained income	**Source:** CoC APR (19a1) **Calculation:** number of adults who "retained income and had same $ at assessment" (a) plus "retained income and increased $ at assessment" (b) plus "did not have income and increased $ at assessment" (c) divided by "total adult stayers (including those with no income)" (d)	((a + b + c) / d) x 10	15	30
		All adult **leavers** that increased or maintained income	**Source:** CoC APR (19a2) **Calculation:** number of adults who "retained income and had same $ at exit" (a) plus "retained income and increased $ at exit" (b) plus "did not have income and increased $ at exit" (c) divided by "total adult leavers (including those with no income)" (d)	((a + b + c) / d) x 10	15	
				Total Points:	**100**	

#	Scoring Group	Scoring Category	Reporting Logic	Scoring Calculation	Available Points	Total Points
5	Bonus Points	Timely and Complete Responses to IRC requests	Projects that provide all materials and responses to IRC by requested deadlines for the purpose of evaluation, selection and ranking of renewal projects will receive 5 bonus points.	N/A	5	5
				Total Available Points:		105
6	Length of Time to Housing**	Length of time from eligibility determination (entrance into program) to securing a lease/housing (move-in date)	**Source:** CoC APR (22c) **Calculation:** Average length of time to housing (a)	a	N/A	N/A

*Calculation for Housing Placement and Retention (#2) excludes destinations that are determined by HUD in the data standards to not be included as a positive or negative destination (ie. death).

**NMCEH will facilitate all document and response requests on behalf of the IRC via email and with clear deadlines.

***Calculation for Length of Time to Housing is included on the chart with no score for FY2022 to serve as a data collection measure for the current year, with the intention of it being weighed in the scoring in coming years.

Agency	Project	DQ: Timeliness			DQ: PII		DQ: UDE		DQ: Income		Housing Placement and Retention					Utilization							Stayers:					Leavers:					Base Score	Bonus Points: Timely Sub-mission	Total
		Records Entered from 0-6 Days (6e)	Total # of Records (6e)	Score	% of Error Rate (6a)	Score	% of Error Rate (6b)	Score	% of Error Rate (6c)	Score	Positive Destinations (23c)	Stayers (5a)	Total Served (5a)	Ex-clusions (23c)	Score	PIT1 (8b)	PIT2 (8b)	PIT3 (8b)	PIT4 (8b)	Average	Total Units (4b)	Score	Same (19a1)	Re-tained + (19a1)	In-creased (19a1)	Total Stayers (19a1)	Score	Same (19a2)	Re-tained + (19a2)	In-creased (19a2)	Total Leavers (19a2)	Score			
City of Albuquerque	Rental Assistance - TLS	93	121	3.843	1.94	4.903	1.94	4.903	7.14	4.643	0	83	103	3	24.9	41	45	0	42	32	45	14.222	2	3	1	39	2.3077	3	1	2	17	5.2941	65.01601		65.02

IRC decision to reallocate

1 message

Tony Watkins <tony-w@nmceh.org>   Wed, Sep 13, 2023 at 9:53 AM
To: "Shultz, Heidiliza" <hlshultz@cabq.gov>, "Mandell Kloster, Devin H." <dmandellkloster@cabq.gov>, William Bowen
<william-b@nmceh.org>, Joaquin Martinez <Joaquin-m@nmceh.org>, Raquel Garcia <raquel-g@nmceh.org>

Hi Heidi and Devin,

The Independent Review Committee had its final meeting yesterday and decided to partially reallocate three of the City's
CoC projects. Here are the projects, the reallocation amounts and the rationales for each. The IRC elected to look at
projects with multiple subrecipients on a subrecipient-by-subrecipient basis, thanks to the numbers you provided.

Rental Assistance AHCH/HW (Ranked No. 5 on Priority Listing):

For the AHCH portion of the grant it was decided to take an average of the percentages of unspent funds over the last
three years and reallocate that amount which is $118,940. The IRC decided this because AHCH has not significantly
improved in the last three years in its ability to spend down the funds, and, based on the spend down report provided by
the City, only improved by 5% last year.

For the HopeWorks portion of the grant it was decided to reallocate the full amount that was unspent last year, which is
$238,318. The reason for this is that HopeWorks has gotten progressively worse at spending down their portion of the
grant, including an 85% decline in FY23.

This leaves a total of $357,258 to be reallocated, so the new budget amount for this project is $1,232,974, representing a
22% reduction.

Rental Assistance TLS/CABQ (Ranked No. 7 on Priority Listing):

The spenddown report provided by the City shows an improvement from TLS over the last three years, including a 43%
improvement in the last year.   The IRC chose to anticipate that TLS will continue to improve at this rate in the upcoming
year and based their reallocation amount on what another 43% improvement would translate to into dollars. That amount
is $49,918 of unspent funds, so the new budget amount for this project is $436,627, representing a 10% reduction.

Consolidated Rapid Rehousing (Ranked No. 6 on Priority Listing):

For the Safe House portion of the grant the IRC decided "no reallocation" since they spent down 100% of the funds
allocated to them in the last grant cycle and do not have a trend of underspending and funds reverting back to HUD.

For the Catholic Charities portion of the grant, the IRC was impressed with its 72% improvement in the past year, so they
decided not to reallocate here either.

For the CLN portion of the grant, the IRC decided to not reallocate any of the funds based on CLN getting progressively
better at spending down their portion of the grant over the last three years.

For the Barrett House portion, the IRC used the logic they employed for AHCH- taking an average of the percentages of
unspent funds over the last three years. This was based on Barrett House also having an up and down pattern of
underspending funds from year to year. The amount reallocated for this portion of the grant is $8,419, so the new budget
amount for this project is $1,164,109, representing less than a 1% reduction.

Thank you for providing the information on these projects. The total amount of reallocation is $415,595. Although it might
be difficult, we hope you see the upside of the IRC's decision: less money reverting back to HUD and money freed up in
the Annual Renewal Demand for new projects with the potential of strengthening the CoC. However, if you choose to
appeal the decision, you have five days to notify us in writing which is the end of business on Monday, September 18th.

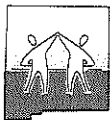Thank you for your collaborative spirit in this process.

Sincerely,

Tony Watkins he | him | his

Program Director for Homeless Assistance

505.433.5175

www.nmceh.org

New Mexico Coalition to
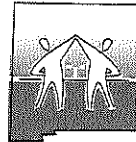End Homelessness

CoC FY2023 Final Priority Listings
1 message

CoC Team <coc@nmceh.org>
Reply-To: coc@nmceh.org
To: raquel-g@nmceh.org

Wed, Sep 13, 2023 at 4:10 PM

New Mexico Coalition to
End Homelessness

Full ABQ and BoS Priority Listings Announced, Including Non-Ranked Project Applications

The Independent Review Committees have completed their deliberations and published the priority listings for FY2023. Details below:

The Albuquerque CoC is applying for a total of $6,269,787. This includes:
$5,035,165 For renewal projects for Coordinated Entry, HMIS, and Housing projects;
$721,820 CoC funding to new projects;
$218,920 for DV CoC Bonus project funding for housing;
$415,595 reallocation of renewal CoC funding;
$293,882 For CoC Planning (not ranked).

NM-500 FY2023 Final Priority Listing Including Non-Ranked Projects

The Balance of State CoC is applying for a total of $9,331,509. This includes:
$6,292,200 for renewal Coordinated Entry, HMIS, and Housing projects;
$591,019 CoC funding to new projects;
$363,294 for DV CoC Bonus project funding for housing;
$276,723 reallocation of renewal CoC funding;
$412,091 for CoC Planning (not ranked); and
$1,672,905 for YHDP Housing and Coordinated Entry projects (not ranked).

NM-501 FY2023 Final Priority Listing Including Non-Ranked Projects

You can also view the list of projects and other CoC competition information on our website here: https://www.nmceh.org/cocfederalfunding

NMCEH thanks all applicants, IRC members, and partners for their time, effort, and dedication to housing people experiencing homelessness.

Albuquerque CoC FY23 Final Priority Listings

1 message

CoC Team <coc@nmceh.org>   Wed, Sep 13, 2023 at 4:13 PM
To: MirandaSedillo@abqhch.org, Lynn Valdez-Leyba <LynnValdez-Leyba@abqhch.org>, Terri Ellis <terriellis@abqhch.org>,
halbee@barrettfoundation.org, Arias Foster <Afoster@barrettfoundation.org>, Lori Johnson
<LJohnson@barrettfoundation.org>, Kcollins@barrettfoundation.org, bmvaldez@bernco.gov, "Leonette S. Archuleta"
<lsarchulet@bernco.gov>, parchuleta@bernco.gov, Linda Zamora <zamoral@ccasfnm.org>, Andy Najar
<najara@ccasfnm.org>, jeffreyh@clnabq.org, Yoana Payan <YoanaP@clnabq.org>, Laura Fisher <lauraf@clnabq.org>,
Annam Manthiram <amanthiram@hopeworksnm.org>, Rachel Rodriguez <rrodriguez@hopeworksnm.org>, Jessica Delgado
<jdelgado@hopeworksnm.org>, bmccloskey@hopeworksnm.org, atapia@safehousenm.org, Debbie Brickman
<dbrickman@safehousenm.org>, Patricia Gonzales <pgonzales@safehousenm.org>, Joscylyn Huffmaster
<jhuffmaster@shcnm.org>, Cassandra Porter <cporter@shcnm.org>, Laura Chavez <lchavez@shcnm.org>, Barbara Church
<bchurch@tls-nm.org>, Eugene Martinez <emartinez@tls-nm.org>, Rosella Leon <RLeon@tls-nm.org>, Shelley Repp
<srepp@nmdreamcenter.org>, Jazmine Goodman <jgoodman@nmdreamcenter.org>, Tenderlove Albuquerque
<tenderloveabq@yahoo.com>, mkaminskysw@headinghome.org, kara4hdhnm@gmail.com
Cc: Raquel Garcia <raquel-g@nmceh.org>, Tony Watkins <tony-w@nmceh.org>, Joaquin Martinez <joaquin-m@nmceh.org>,
William Bowen <william-b@nmceh.org>

Albuquerque CoC Providers,

The Albuquerque Independent Review Committee has finalized the review, scoring and ranking of the renewal projects!

The IRC did elect to reallocate and reduce a few projects based on the project scores and reviews of submitted
materials to the CoC. Those projects have already received notification of the adjustment.

If you have any questions about the attached priority listing, please contact Tony Watkins, Director of Homeless Services,
at tony-w@nmceh.org.

--

The NMCEH CoC Team
New Mexico Coalition to End Homelessness
Email: coc@nmceh.org
Phone (ABQ) - (505) 433-5175
Phone (BoS) - (505) 982-9000

📄 **NM-500 Priority Listing FY2023.pdf**
143K

Albuquerque Continuum of Care
NM - 500 - FY 2023 Priority Listing

Rank	Score	Applicant Name	Project Name	Project Funding	Ongoing Calculation	Tier	Status
1	CES	New Mexico Coalition to End Homelessness	Albuquerque Coordinated Entry System FY2022	$108,858		1	Accepted
2	CES	Albuquerque Health Care for the Homeless	AHCH Coordinated Entry System	$35,570	$144,428	1	Accepted
3	128	Catholic Charities	Partners in Housing Services FY2022	$52,350	$196,778	1	Accepted
4	102	Catholic Charities	Proyecto La Luz RRH FY 2022	$246,725	$443,503	1	Accepted
5	70	City of Albuquerque	CABQ Rental Assistance - AHCH/HW FY2022	$1,232,974	$1,676,477	1	Accepted
6	67	City of Albuquerque	CABQ Consolidated RRH FY2022	$1,164,109	$2,840,586	1	Accepted
7	65	City of Albuquerque	Rental Assistance - TLS CABQ FY2022 renewal	$436,627	$3,277,213	1	Accepted
8	59	Supportive Housing Coalition of New Mexico	Casita Bonita Permanent Supportive Housing	$406,742	$3,683,955	1	Accepted
9	54	TenderLove Community Center	Welcome Home Renewal FY2022	$106,480	$3,790,435	1	Accepted
10	52	Supportive Housing Coalition of New Mexico	Downtown Permanent Supportive Housing	$73,150	$3,863,585	1	Accepted
11	51	Albuquerque Health Care for the Homeless	Supportive Housing	$127,641	$3,991,226	1	Accepted
12	47	Catholic Charities	Catholic Charities PSH FY 2022	$669,579	$4,660,805	1	Accepted
13	46	Tenderlove Community Center	TenderLove RRH-FY2022	$235,378	$4,896,183	1	Accepted
14	42	City of Albuquerque	Transitional Housing - City of Albuquerque	$138,982	$5,035,165	1	Accepted
15	DV Bonus	CLN Kids	CLN COC-RRH DV	$218,920	$5,254,085	1	Accepted
16	NA	High Desert Housing	Route 66	$212,120	$5,466,205	1	Accepted
16	NA	High Desert Housing	Route 66	$98,876	$5,565,081	2	Accepted
17	NA	Heading Home	PSH	$194,997	$5,760,078	2	Accepted
18	NA	Heading Home	RRH	$215,827	$5,975,905	2	Accepted
NA	Planning	City of Albuquerque	FY2023 Albuquerque CoC Planning Project	$293,882	$6,269,787	NA	Accepted
NA	NA	Barrett Foundation, Inc.	Milagro Permanent Supportive Housing 2022	$0	$6,269,787	NA	Reallocated

2023 HDX Competition Report

PIT Count Data for NM-500 - Albuquerque CoC

Total Population PIT Count Data

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count	**1586**	**1567**	**1277**	**2394**
Emergency Shelter Total	808	940	940	1125
Safe Haven Total	0	0	0	0
Transitional Housing Total	211	214	174	292
Total Sheltered Count	**1019**	**1154**	**1114**	**1417**
Total Unsheltered Count	**567**	**413**	**163**	**977**

Chronically Homeless PIT Counts

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of Chronically Homeless Persons	**553**	**516**	**464**	**1133**
Sheltered Count of Chronically Homeless Persons	218	344	318	343
Unsheltered Count of Chronically Homeless Persons	335	172	146	790

2023 HDX Competition Report

PIT Count Data for NM-500 - Albuquerque CoC

Homeless Households with Children PIT Counts

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children	**91**	**126**	**153**	**153**
Sheltered Count of Homeless Households with Children	86	123	150	141
Unsheltered Count of Homeless Households with Children	5	3	3	12

Homeless Veteran PIT Counts

	2011 PIT	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Veterans	**198**	**143**	**130**	**81**	**176**
Sheltered Count of Homeless Veterans	127	87	89	61	102
Unsheltered Count of Homeless Veterans	71	56	41	20	74

*For CoCs that did not conduct an unsheltered count in 2021, 2020 data were used.

2023 HDX Competition Report

HIC Data for NM-500 - Albuquerque CoC

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Current, Year-Round, HMIS Beds	Total Year-Round, Current, Non-VSP Beds*	HMIS Bed Coverage Rate for Year-Round Beds	Total Year-Round, Current VSP Beds in an HMIS Comparable Database	Total Year-Round, Current, VSP Beds**	HMIS Comparable Bed Coverage Rate for VSP Beds	Total Current, Year-Round, HMIS Beds and VSP Beds in an HMIS Comparable Database	HMIS and Comparable Database Coverage Rate
ES Beds	1,337	1,152	1,277	90.21%	60	60	100.00%	1,212	90.65%
SH Beds	0	0	0	NA	0	0	NA	0	NA
TH Beds	432	135	387	34.88%	45	45	100.00%	180	41.67%
RRH Beds	696	445	445	100.00%	251	251	100.00%	696	100.00%
PSH Beds	2,567	1,964	2,567	76.51%	0	0	NA	1,964	76.51%
OPH Beds	110	36	36	NA	0	0	NA	36	32.73%
Total Beds	5,142	3,732	4,712	79.20%	356	356	100.00%	4,088	79.50%

2023 HDX Competition Report

HIC Data for NM-500 - Albuquerque CoC

2023 HDX Competition Report

HIC Data for NM-500 - Albuquerque CoC

Notes
*For OPH Beds, this does NOT include any beds that are Current, Non-VSP, Non-HMIS, and EHV-funded.
**For OPH Beds, this does NOT include any beds that are Current, VSP, Non-HMIS, and EHV-funded.
In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("O/V Beds") or Seasonal Beds ("Total Seasonal Beds").
In the HIC, Current beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").

PSH Beds Dedicated to Persons Experiencing Chronic Homelessness

Chronically Homeless Bed Counts	2020 HIC	2021 HIC	2022 HIC	2023 HIC
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC	1003	784	681	1428

Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

Households with Children	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH units available to serve families on the HIC	116	216	244	195

Rapid Rehousing Beds Dedicated to All Persons

All Household Types	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH beds available to serve all populations on the HIC	457	760	681	696

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Summary Report for NM-500 - Albuquerque CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES and SH	4292	2655	65	52	-13	26	16	-10
1.2 Persons in ES, SH, and TH	4524	2931	74	64	-10	31	21	-10

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

2023 HDX Competition Report
FY2022 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	4283	3335	719	598	-121	310	216	-94
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	4517	3611	713	578	-135	307	208	-99

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range.Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns
Exit was from SO	6	0	0%	0	0%	0	0%	0	0%
Exit was from ES	238	15	6%	11	5%	26	11%	52	22%
Exit was from TH	163	4	2%	7	4%	11	7%	22	13%
Exit was from SH	0	0		0		0		0	
Exit was from PH	453	3	1%	6	1%	9	2%	18	4%
TOTAL Returns to Homelessness	860	22	3%	24	3%	46	5%	92	11%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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FY2022 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2021 PIT Count	January 2022 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	1567	1277	-290
Emergency Shelter Total	940	940	0
Safe Haven Total	0	0	0
Transitional Housing Total	214	174	-40
Total Sheltered Count	1154	1114	-40
Unsheltered Count	413	163	-250

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2021	FY 2022	Difference
Universe: Unduplicated Total sheltered homeless persons	4565	2964	-1601
Emergency Shelter Total	4312	2680	-1632
Safe Haven Total	0	0	0
Transitional Housing Total	343	325	-18

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	275	305	30
Number of adults with increased earned income	12	8	-4
Percentage of adults who increased earned income	4%	3%	-1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	275	305	30
Number of adults with increased non-employment cash income	63	38	-25
Percentage of adults who increased non-employment cash income	23%	12%	-11%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	275	305	30
Number of adults with increased total income	68	44	-24
Percentage of adults who increased total income	25%	14%	-11%

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FY2022 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	234	210	-24
Number of adults who exited with increased earned income	30	19	-11
Percentage of adults who increased earned income	13%	9%	-4%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	234	210	-24
Number of adults who exited with increased non-employment cash income	43	29	-14
Percentage of adults who increased non-employment cash income	18%	14%	-4%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	234	210	-24
Number of adults who exited with increased total income	65	46	-19
Percentage of adults who increased total income	28%	22%	-6%

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FY2022 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	4349	2792	-1557
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1426	232	-1194
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2923	2560	-363

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4886	3611	-1275
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1561	282	-1279
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3325	3329	4

FY2022 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2021	FY 2022	Difference
Universe: Persons who exit Street Outreach	192	365	173
Of persons above, those who exited to temporary & some institutional destinations	73	91	18
Of the persons above, those who exited to permanent housing destinations	12	1	-11
% Successful exits	44%	25%	-19%

Metric 7b.1 – Change in exits to permanent housing destinations

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	3981	2488	-1493
Of the persons above, those who exited to permanent housing destinations	814	817	3
% Successful exits	20%	33%	13%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in all PH projects except PH-RRH	1062	1287	225
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1021	1219	198
% Successful exits/retention	96%	95%	-1%

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FY2022 - SysPM Data Quality

NM-500 - Albuquerque CoC

	All ES, SH			All TH			All PSH, OPH			All RRH			All Street Outreach		
	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022
1. Number of non-DV Beds on HIC	618	775	836	461	488	251	1371	1560	1459	327	392	427			
2. Number of HMIS Beds	514	664	794	361	290	107	1045	1023	1038	327	338	427			
3. HMIS Participation Rate from HIC (%)	83.17	85.68	94.98	78.31	59.43	42.63	76.22	65.58	71.14	100.00	86.22	100.00			
4. Unduplicated Persons Served (HMIS)	4519	4436	2688	411	386	326	1354	1372	1399	1089	1310	1328	1622	1571	441
5. Total Leavers (HMIS)	4099	3792	1913	289	267	207	283	247	227	546	695	704	163	83	366
6. Destination of Don't Know, Refused, or Missing (HMIS)	101	226	210	15	10	21	10	8	17	17	17	40	67	42	21
7. Destination Error Rate (%)	2.46	5.96	10.98	5.19	3.75	10.14	3.53	3.24	7.49	3.11	2.45	5.68	41.10	50.60	5.74

2023 HDX Competition Report
FY2022 - SysPM Data Quality

2023 HDX Competition Report
Submission and Count Dates for NM-500 - Albuquerque CoC

Date of PIT Count

	Date	Received HUD Waiver
Date CoC Conducted 2023 PIT Count	1/30/2023	

Report Submission Date in HDX

	Submitted On	Met Deadline
2023 PIT Count Submittal Date	4/27/2023	Yes
2023 HIC Count Submittal Date	4/27/2023	Yes
2022 System PM Submittal Date	2/22/2023	Yes

MEMORANDUM OF UNDERSTANDING
Route 66 Flats
Albuquerque, New Mexico

This Memorandum of Understanding is between High Desert Housing, Corporation ("HDH"), Albuquerque Health Care for the Homeless (AHCH), and BlueLine Development, Inc. ("BlueLine"), collectively referred to herein as the "Parties" with regard to the development of a Supportive Housing Project ("Project"), a 48-unit apartment complex located in Albuquerque, New Mexico.

The Parties agree as follows:

1. **Offeror:** For the purposes of the application for funding for Homeless and At-Risk of Homelessness Rental Housing funding through the New Mexico Mortgage Finance Authority, BlueLine Development is the Offeror, as defined in the Requests for Proposal issued by the MFA, and other funding applications as necessary for the development of the project.

2. **Owner:** The development will be owned by a To Be Determined Limited Liability Limited Partnership comprised of HDH and BLD

BlueLine, LLC	49%
High Desert Housing	51%

3. **Developer:** The developer will be a to be formed New Mexico Limited Liability Company made up of BlueLine and HDH.

4. High Desert Housing will participate in the project by assisting with the following activities:
    - Obtaining funding for the development
    - Obtaining local housing authority and State housing choice vouchers
    - Other assistance as necessary to successfully develop the project.
    - Serving as the Property Management Company
    -

5. Albuquerque Health Care for the Homeless. will participate in the project by assisting with the following activities:
    - Providing onsite supportive services to residents.
    - Making recommendations to the design development of the project that will support implementation of service provision to residents.
    - Other assistance as necessary to successfully develop the project.
    - See Exhibit A for organizational information and preliminary project service plan

6. BlueLine will serve at the lead developer and lead the following development functions:
    - Financial modeling and procurement of al financing sources.
    - Procurement of any and all third party consultants not already engaged with feedback from HDH and AHCH including
        o Architect
        o General Contractor
        o Phase I Environmental consultant
        o Geotechnical provider
        o Construction testing and engineering firm

- o Market study provider
- o Construction lender
- o Grant funders
- Negotiate all contracts subject to feedback from HDH and AHCH
- Oversee entitlement and permitting.
- Complete all financing applications, interface with staff and oversee credit approval.
- Complete all required due diligence required for closing, while keeping HDH and AHCH apprised of all activities associated with the development.
- Oversee construction, punch, and closeout of contracts.
- Process construction draws through financing resources.
- Meet regularly with staff and coordinate participation to the level desired by HDH and AHCH

7. **Guarantor:** HDH and BlueLine will be the Guarantors for the construction of the project.

8. **Property Management:** HDH Property Management will manage the property and will receive all management fees.

9. **Service Provider:** AHCH will provide supportive services, case management, and access to medical and mental health services. All parties acknowledge that residents are not required to participate in any of the supportive services provided by AHCH, but rather that these services are made available to residents on a voluntary basis; housing placement and continued occupancy will not be contingent on resident acceptance or participation in services. Residents will enjoy all the rights and obligations specified in the Program Participation and Lease Agreements.

10. **Economic Sharing:** Developer fees will be paid 75% to BlueLine, 25% to HDH.

11. **Governing Law:** This MOU shall be interpreted under the laws of the State of New Mexico.

12. **Term and Termination:** This MOU shall be effective as of the date set below, and shall continue until terminated by either party at any time with or without cause upon a 30 days advance notice written to the other parties.

13. **Waiver:** No provision of this MOU or any breach thereof shall be deemed waived unless such waiver is in writing and signed by the Party claimed to have waived such provision or breach. No waiver of a breach shall constitute a waiver of or excuse any different or subsequent breach.

14. **Liability:** As between the parties, each party acknowledges that it will be responsible for claims or damages arising from personal injury or damage to persons or property to the extent such injury or damage results from negligence of that party or its employees or agents. The liability of AHCH will be subject in all cases to the immunities and limitations of the Federal Torts Claim Act. Each party shall maintain appropriate insurance coverage for itself and its employees to cover any such liability, including but not limited to, general liability, worker's compensation insurance, and professional liability.

15. **Entire Agreement:** This is the entire agreement between the parties and can only be modified or amended in writing and signed by the authorized representatives

16. **No Joint Venture:** Nothing contained in this Agreement will be construed as creating a joint venture, partnership or employment relationship between HDH, AHCH and BlueLine, nor will either Party have the right, power or authority to create any obligation or duty, express or implied, on behalf of the other.

17. **Severability:** If any term or provision of this MOU shall be found illegal or unenforceable, this MOU shall remain in full force and effect and such term or provision shall be deemed stricken.

18. **Force Majeure:** Neither Party will be liable for the consequences of a force majeure that (a) is beyond its reasonable control; (b) is not caused by the fault or negligence of such Party; (c) causes such Party to be unable to perform its obligations under this MOU; and (d) cannot be overcome by the exercise of due diligence. In the event of the occurrence of a force majeure, the Party unable to perform must notify the other Party. The Parties will suspend performance only for such period as is necessary to overcome the result(s) of the force majeure and will use their best efforts to resume performance as quickly as possible.

Whereas the undersigned hereby attest to their agreement of the aforementioned terms subject to negotiation as required by the New Mexico Mortgage Finance Authority or other parties providing financing for the project.

High Desert Housing Development Corp.

By:_____

Title:____Executive Director_____

Date:____1/12/2023_____

Albuquerque Health Care for the Homeless

By:_____

Title:_Jennifer L. Metzler - Chief Executive Officer

Date:_01/12/2023_____

BlueLine Development, Inc.

By:_____

Title:____Director of Development_____

Date:____1.16.2023_____

Agreement
between
Open Skies Healthcare
and
TenderLove Community Center (TLCC)

THIS AGREEMENT is made and entered into by and between Open Skies Healthcare and TenderLove Community Center

I. PURPOSE
Open Skies Healthcare provides mental health/behavioral services to its private clients. TLCC provides Support services and housing to homeless and near homeless individuals.
Open Skies Healthcare seeks permission from TLCC to deliver its private services in the client's home or in the community. TenderLove is willing to grant such permission subject to the following terms:

II. SCOPE OF AGREEMENT

Open Skies Healthcare agrees to:

1. Provide all services to its clients at no cost to TenderLove Community Center.

2. Acknowledge that all TenderLove client's records are confidential. Open Skies Healthcare's presence in home and community does not provide it the right to inspect or review client's records. Open Skies Healthcare shall not seek access to confidential client records unless it first provides written consent from client or their parents or legal guardian. If Open Skies Healthcare inadvertently obtains such records, Open Skies Healthcare shall promptly return all such records to TenderLove and shall not retain a copy and shall not disseminate such records to any third party.

3. Indemnify TenderLove for any claims against TenderLove or expenses incurred by TenderLove arising from any act or omission of Open Skies Healthcare or its employees.

4. All Open Skies Healthcare employees are fingerprinted, and background checked upon hire. Open Skies will provide a copy of the background check clearance of any employee who will be working on campus. If TenderLove deems it necessary, Open Skies Healthcare employees will submit to additional fingerprint and background checks through Tender Love in accordance with TenderLove policies and procedures, Including CYFD background clearance for any direct support staff that will be working with Keeping Families Together families.

III. SERVICES INFORMATION
Open Skies will:

1. Provide clinical assessment, service planning, and treatment services to Medicaid-eligible clients as identified through standard referral and screening processes. Non_Medicaid eligible clients may also be served based on availability of funding. Specific services may include:
   a. Outpatient therapy services, to include assessment for needs and service preferences and outpatient individual, family, and/or group therapy to address identified mental health support
   b. BMS services provided by trained staff through 1:1 behavioral assistance in the child's classroom and at other locations appropriate to the needs of the child and the family, which teach a variety behavioral management skills to promote children's success.
   c. CCSS services provided by a Community Support Worker (CSW) to strengthen supports that promote child and family functional skills and resiliency. A majority of CCSS services are provided in vivo, meaning the ~~child and~~ family's natural settings, which include home, school, and community settings. The CSW may assist with treatment planning coordination, and attend IEP's and various meetings that support the student's success.
   d. As part of BMS and CCSS, provide consultation and support to TenderLove staff and parents/legal guardians on managing challenging behaviors or mental health needs of referred children and adults promoting child and family success.
   e. Based on child and family assessed needs and preferences, provide other specialized services that may include outpatient counseling and psychiatry/medication management. These services are primarily provided at Open Skies Healthcare office, but there may be an occasion where services may be provided in client's home or in the community.

TenderLove Community Center will:
1. Gather prior permission from parents/guardians before a child is assessed for services.
2. Collect Release of Information (ROI) as required, in order to coordinate treatment, and other information required for services.
3. Collaborate in service plan meetings of identified clients prior to providing a service.
4. Act as liaison with families
5. Contact Open Skies Clinical Supervisor or Clinical Director with inquiries, concerns, or comments about Open Skies services.

IV. REFERRALS AND EVALUATION
Open Skies will:
1. Obtain informed consent for services and releases of information (ROI) to communicate with TenderLove Community Center.
2. Provide explanations of parental rights and provide written copies of parental rights
3. Work with TenderLove staff and the parent/guardians to obtain required consents and notices in accordance with TenderLove policies and procedures.
4. Share consent and intake documentation with TenderLove in accordance with parental ROI.
5. Collaborate with TenderLove about the families that are referred to ensure appropriate assessment.

6. Collaborate with designated TenderLove staff to schedule and conduct monthly team meeting as needed to develop and review service plan and assessment for each referred family.
7. Allow TenderLove to audit and/or access client files upon request or as required by CYFD.
8. Will submit monthly tracking log to TenderLove for each KFT-referred client/family.

TenderLove will:
1. Provide screening, current copies of client assessments, and referral information as needed to initiate intake, assessment, community support services, and behavioral services
2. Collaborate with Open Skies staff to obtain required consents and notices
3. Share consent with intake documentation with Open Skies in accordance with ROI
4. Collaborate with Open Skies staff to schedule and conduct team meetings for each referred family
5. Provide housing and rental assistance to the families while they are enrolled in the Hope Found program to include but not limited to: application fee, deposit, monthly rent, household items, emergency discretionary funds, etc.

V. TERM AND EFFECTIVE DATE
This AGREEMENT will be effective immediately from the date it is signed by both parties and will remain in effect until April 30, 2021 at which that time it may be renewed or modified if requested in writing by either party.

VI. TERMINATION
This AGREEMENT may be terminated by either of the parties hereto upon written notice delivered to the other party at least thirty (30) days prior to the intended date of termination.

VII. LIABILITY
Each party shall be solely responsible for fiscal and other sanctions occasioned as a result of its own violation of requirements applicable to the performance of this AGREEMENT. Open Skies Healthcare is not an agent of TenderLove, and TenderLove shall have no liability for Open Skies' actions or omissions.

IX. New Mexico Tort Claims Act
No provision in this AGREEMENT modifies or waives any provision of the New Mexico Tort Claims Act

X. THIRD PARTY BENEFICIARIES
By entering into this AGREEMENT, the parties do not intend to create in the public, or any member thereof, a third party beneficiary or to authorize anyone not a party to the AGREEMENT to maintain a suit for wrongful death, bodily injury to persons, damage to property, or any other claim whatsoever pursuant to the provision of this AGREEMENT. No person shall claim any right, title, or interest under this AGREEMENT or seek to enforce this AGREEMENT as a third party beneficiary of this AGREEMENT.

XI. SEVERABILITY

If any provision of this AGREEMENT is held invalid or unenforceable by any court of law, the remainder shall remain in effect unless terminated as provided herein.

XII. AMENDMENTS

This AGREEMENT shall not be amended except by an instrument in writing, executed by the signatories below. However, notice of changes in persons holding positions, changes in addresses, and similar changes of a ministerial nature do not constitute amendments which require approval. This AGREEMENT and any amendments hereto shall be governed by applicable laws of New Mexico.

XIII. NOTICES

Open Skies Healthcare representative that will sign will serve as the single point of contact representing Open Skies Healthcare

In witness hereof, the following authorized representatives of the parties' have signed their names on the dates indicated below, thereby executing this AGREEMENT.

OPEN SKIES HEALTHCARE

Approved By:

Anthony Rockwell, LPC

Date:_____4/17/20_____

TenderLove Community Center

Approved By:

B. Uso

Date:_____4/17/20_____